

**TRANSITIONS TO HOME**

Consumer Advisory Group Terms of Reference

The term consumer refers to the fact that as a recipient or user of the services Transitions to Home provides, you are in a unique position to provide the program with insight, opinions and ideas on how to provide these services. As an Advisory Group member your role will be:

* To the best of your ability represent all people who participate in Transitions to Home
* Talk to other participants at group and recreation events to find out their thoughts and opinions about the program
* Share your experiences and knowledge to help problem-solve and maintain the relevance of Transitions to Home to the people who use the services
* Provide advice, input and feedback to the Director and other staff regarding the planning and delivery of the program
* Directly and indirectly demonstrate respect for the full range of other member’s opinions, values, expertise and life circumstances
* Contribute to open discussions by expressing your views, respectfully listening to and considering the views of others and expressing differences of opinion so that they can be explored further
* Assist the Director in evaluating the effectiveness of the program
* Attend, chair and lead meetings as required
* Represent Transitions to Home and help it to continue