COMMUNITY HOMELESSNESS REPORT SU

City of London

2021-2022

Collaboration between Indigenous and Non-Indigeno

Specific to the implementation of Coordinated Access and an HMIS, has there been co the Designated Community (DC) Community Entity (CE) and local Indigenous organiza

Describe how this collaboration was done and how it affected the implementation of Co will it be strengthened in the future?

Indigenous community partners have worked closely with Coordinated Access. We ha implementation of Coordinated Access and HIFIS with our Indigenous partners. Our I Gitwetashkad Indigenous Homelessness Plan Strategic Plan which was endorsed by C Stability Services references in any strategic implementation for Coordinated Access a Services are looking to support an inclusive housing assessment system of new partici Access (for example, a culturally safe housing assessment to support the VI-SPDAT a Stability Services will continue to work closely with our Indigenous partners to increase support the new Indigenous housing units that will be matched through Coordinated Ac community will also be prioritized when bringing new affordable housing units online th Access.

Specific to the implementation of Coordinated Access and an HMIS, has there been co the DC CE and the Indigenous Homelessness (IH) CE and/or Community Advisory Bo applicable?

Describe how this collaboration was done and how it affected the implementation of Co will it be strengthened in the future?

Coordinated Access has worked collaboratively with local Indigenous organizations in
individuals who identify as Indigenous for culturally appropriate housing supports. Coor
the development of Indigenous-led training sessions. Local Indigenous organizatioon
Prevention Network, a group of organizations who use HMIS.

With respect to the completion of the Community Homelessness Report (CHR), was th
between local Indigenous and non-Indigenous organizations and, where applicable, th
CAB?

Describe when this collaboration occurred and what parts of the CHR were informed b

The CAB (including Indigenous partners) provided review and approval of the CHR rep
Housing Stability Services.

Does your community have a separate IH CAB?

Was the CHR also approved by the IH CAB?

Please explain how engagement will happen with the IH CAB during next year's CHR

Please insert comments here

Coordinated Access and Homelessness Management Information Sys

Summary Tables

The table below provides a summary of the work your community has done so far to m
requirements for Coordinated Access and an HMIS.

	Met	Started
Number of minimum requirements	17	1

The table below shows the percentage of minimum requirements completed for each c

Governance	HMIS	Access Points to Service	Triage and Assessment
100%	100%	67%	100%

Summary Comment
Are there particular efforts and/or issues that you would like to highlight for this reportin to achieve the Reaching Home minimum requirements? In particular, please include an set-up, sustain and/or improve the Coordinated Access system and use of an HMIS.

The City of Londons Coordinated Access System is striving to achieve the Reaching H
collaboratively with Leaders in a multi-sectoral approach to solving chronic homelessn
continues to work with Built for Zero Canada to insure all minimum guideline requireme
engagement meetings. Currently, Londons Coordinated Access is working on reviewin
and procedure documentation to insure it is in accordance with reaching home and bu
Londons Coordinated Access supports a yearly prioritization meeting to review and ge
housing resources are administered to meet the needs of londoners. Ongoing governa
Access system are brough forward to the London Homless Prevention Network. The C
increased its service delivery by hiring two full time Client Service Representatives and
work to actively prevent and divert homelessness where possible and strive to make th
possible by connecting individuals and families to housing services.

Outcomes-Based Approach Self-Assessme
Where does data for the List come from?	Excel
	HIFIS
	Other HMIS
	Other data source(s)
	Not applicable – Do n
Please describe the other data source(s):	

Please insert comment here

Optional question: How does data from the List compare to other community-level da
This is an optional follow-up question for communities that have completed the "CHR (

In London HIFIS is used for all data, including generating the By-Name List.

Summary Table

The table below provides a summary of the work your community has done so far to tr
under Reaching Home.

Step 1: Has a List	Step 2: Has a real-time List	Step 3: Has a comprehensive List	Can repo outcom (mand
Yes	Yes	Yes	Ye

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporti
to transition to an outcomes-based approach under Reaching Home?

In 2022 - 2023, the City of London will undertake efforts to update By-Name List policy
and housing history and update the list to use the federal definition of chronic homeles

Outcome #1: Fewer people experience homelessness (homelessness is reduced						
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
People who experienced homelessness for at least one day (that year)	776	874	2992	-	-	-

Have you changed any data as submitted in a previous CHR for Outcome #1? If yes, i
what was changed and why?

The CHR report developed in the 2022 reporting year pulled from more locations than
a result, the 2022 numbers increased significantly in 2022.

Outcome #2: Fewer people were newly identified (new inflows to homelessness

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
People who were newly identified (that year)	427	403	1193	-	-	-

Have you changed any data as submitted in a previous CHR for Outcome #1? If yes, in
what was changed and why?

The CHR report developed in the 2022 reporting year pulled from more locations than
a result, the 2022 numbers increased significantly in 2022.

Outcome #3: Fewer people return to homelessness (returns to homelessness are

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
Returns to homelessness (that year)	107	95	308	-	-	-

Have you changed any data as submitted in a previous CHR for Outcome #3? If yes, in what was changed and why?

The CHR report developed in the 2022 reporting year was pulled from more locations t years. As a result, the 2022 numbers increased significantly in 2022.

Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous h

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
Indigenous peoples who experienced homelessness for at least one day (that year)	118	153	570	-	-	-

The CHR report developed in the 2022 reporting year pulled from more locations than
a result, the 2022 numbers increased significantly in 2022.

Outcome #5: Fewer people experience chronic homelessness (chronic homeless

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
People who experienced chronic homelessness for at least one day (that year)	167	157	1203	-	-	-

Have you changed any data as submitted in a previous CHR for Outcome #5? If yes, ii what was changed and why?
The CHR report developed in the 2022 reporting year pulled from more locations than a result, the 2022 numbers increased significantly in 2022.

Community-Level Core Outcomes – Monthly Data

Outcome #1: Fewer people experience homelessness (homelessness is reduced

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025
People who experienced homelessness for at least one day (that month)	0	0	0	-	-	-

Have you changed any data as submitted in a previous CHR for Outcome #1? If yes, in what was changed and why?
Please insert comment here

Outcome #2: Fewer people were newly identified (new inflows to homelessness

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025
People who were newly identified (that month)	0	0	0	-	-	-

Have you changed any data as submitted in a previous CHR for Outcome #2? If yes, i
what was changed and why?

Please insert comment here

Outcome #3: Fewer people return to homelessness (returns to homelessness ar

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025
Returns to homelessness (that month)	0	0	0	-	-	-

Have you changed any data as submitted in a previous CHR for Outcome #3? If yes, i
what was changed and why?

Please insert comment here

Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous h

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025
Indigenous peoples who experienced homelessness for at least one day (that month)	0	0	0	-	-	-

Have you changed any data as submitted in a previous CHR for Outcome #4? If yes, i
what was changed and why?

Please insert comment here

Outcome #5: Fewer people experience chronic homelessness (chronic homeless

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025
People who experienced chronic homelessness for at least one day (that month)	0	0	0	-	-	-

Have you changed any data as submitted in a previous CHR for Outcome #5? If yes, i
what was changed and why?

Please insert comment here

us Partners	
ollaboration between ations?	Yes
oordinated Access and/or the HMIS. How	

ive regular meetings and reviews of the
Indigenous partners developed the
City of London Council and Housing
ind HIFIS. In the future, Housing Stability
ipants coming in through Coordinated
ssessment). City of London Housing
their housing support program which will
ccess. To add on to this, the Indigenous
iat are matched through Coordinated

ollaboration between ard (CAB), where	Yes
oordinated Access and/or the HMIS. How	

establishing Housing First programs for
rdinated Access has also been a part of
participates in the London Homeless

here collaboration e IH CE and/or	Yes
y these efforts.	

ort. The CHR report was completed by

	No
	Select one

process.

heet the Reaching Home minimum

Not Yet Started
0

core Coordinated Access component.

Coordinated Access Resource Inventory	Vacancy Matching and Referral
100%	100%

ng period related to your community's work
n update about your community's efforts to

lome requirements. Our community works
ess in London. Coordinated Access
ents are met through ongoing monthly
g all internal coordinated access policy
ilt for zero canada guidelines. The City of
nerate local community priorities to insure
ince or changes to the Coordinated
ity of Londons Coordinated Access has
l four full time access coordinator's which
ie experience of homelessness as short as

iot have a List yet

ata sources that are considered reliable?
Community-Level Data Comparisons".

ansition to an outcomes-based approach

	Step 4:
rt annual ne data latory)	Can report monthly outcome data (optional)
es	Yes

ng period related to your community's work

and practices related to active/inactive
sness.

Reporting

overall)			
2025-26	2026-27	2027-28	**Target**
-	-	-	2842

n the comment below please describe

data was pulled from in previous years. As

are reduced)

2025-26	2026-27	2027-28	Target
-	-	-	1133

n the comment below please describe

data was pulled from in previous years. As

e reduced)

	2025-26	2026-27	2027-28	Target
	-	-	-	293

the comment below please describe

than data was pulled from in previous

homelessness is reduced)

	2025-26	2026-27	2027-28	Target
	-	-	-	513

n the comment below please describe

data was pulled from in previous years. As

sness is reduced)

2025-26	2026-27	2027-28	Target
-	-	-	602

n the comment below please describe

data was pulled from in previous years. As

Reporting

l overall)

March 2026	March 2027	March 2028	Target
-	-	-	0

n the comment below please describe

are reduced)

March 2026	March 2027	March 2028	Target
-	-	-	0

n the comment below please describe

e reduced)

March 2026	March 2027	March 2028	Target
-	-	-	0

n the comment below please describe

homelessness is reduced)

March 2026	March 2027	March 2028	Target
-	-	-	0

n the comment below please describe

sness is reduced)

March 2026	March 2027	March 2028	Target
-	-	-	0

n the comment below please describe