

COMMUNITY HOMELESSNESS REPORT SUMMARY

(PLEASE ADD COMMUNITY NAME HERE)

2022-2023

The Community Homelessness Report (CHR) is an annual Reaching Home reporting cycle that aims to prevent and reduce homelessness using a more coordinated, systems-based and data-driven approach to support local discussions and decision making, using all of the information about homelessness at the community level. Communities are encouraged to use their CHR data to develop clear homelessness reduction targets and to leverage the collective efforts of service providers, regardless of how they are funded.

This is a summary of the CHR for the 2022-23 reporting cycle. It shows the community's implementation, which includes the following key components:

- meaningful collaboration between Indigenous and non-Indigenous partners (see Section 2);
- community-level governance, coordinated service delivery (Coordinated Access) and an Information System or HMIS (see Section 2); and,
- an outcomes-based approach (tracking community-level outcomes and progress against a community-level identifier or By-Name List, referred to as a List; see Section 3).

If the community was able to report on outcomes and targets, this CHR Summary also includes the community's outcomes of Reaching Home (see Section 4).

Section 1. Community Context – Collaboration between Indigenous and Non-Indigenous Partners

Does your community, as a Designated Community (DC), also receive Reaching Home Coordinated Access (CA) and Indigenous Homelessness (IH) funding?

Specific to Coordinated Access and the HMIS, has there been ongoing, meaningful collaboration between the DC CE and the IH CE and/or IH CAB over the reporting period?

Describe this collaboration in more detail.

Indigenous community partners have worked closely with Coordinated Access. We have implemented Coordinated Access and HIFIS with our Indigenous partners. The London and Gitwetsashkad Indigenous Homelessness Plan Strategic Plan which was endorsed by the City of London Housing Stability Services references in any strategic implementation for Coordinated Access a Services are looking to support an inclusive housing assessment system of new participants (for example, a culturally safe housing assessment to support the Vulnerability Assistance Tool (VI-SPDAT) assessment). City of London Housing Stability Services is working with Indigenous partners to increase their housing support program which will support the needs of Indigenous people matched through Coordinated Access. To add on to this, the Indigenous community will be able to access affordable housing units online that are matched through Coordinated Access.

Specific to Coordinated Access and the HMIS, has there been ongoing, meaningful collaboration between the DC or Territorial Homelessness (TH) CE and local Indigenous organizations over the past year?

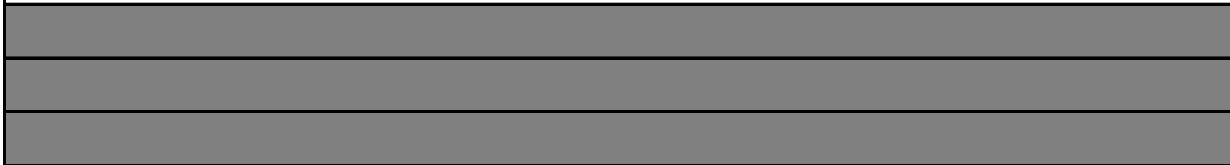
Describe how this collaboration will happen over the coming year in more detail.

Coordinated Access has worked collaboratively with local Indigenous organizations in order to support individuals who identify as Indigenous for culturally appropriate housing supports. Coordinated Access has supported the development of Indigenous-led training sessions. Local Indigenous organization (A) participates in the London Homeless Prevention Network, a group of organizations who have been approached for indigenous led support for 2023's update for Community Plan.

With respect to the completion of the Community Homelessness Report (CHR), was there a meaningful collaboration between local Indigenous and non-Indigenous organizations? If applicable, the IH CE and/or IH CAB?

Describe this collaboration in more detail.

The CAB (including Indigenous partners) provided review and approval of the CHR re: Housing Stability Services. The CAB does not have much involvement in the construct Atlohsa Family Healing Services, our Indigenous partner who participate as co-Chair o providing feedback, edits and approval of the CHR.



Section 2. Coordinated Access and Homelessness Management Information

Summary Tables

The table below provides a summary of the work your community has done so far to meet the requirements for Coordinated Access and an HMIS.

	Met	Started
Number of minimum requirements	18	0

The table below shows the percentage of minimum requirements completed for each c

Governance	HMIS	Access Points to Service	Triage and Assessment
100%	100%	100%	100%

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this report to achieve the Reaching Home minimum requirements?

The City of London's Coordinated Access System is striving to achieve the Reaching Home works collaboratively with Leaders in a multi-sectoral approach to solving chronic homelessness continues to work with Built for Zero Canada to insure all minimum guideline requirements engagement meetings. Currently, London's Coordinated Access is working on reviewing and procedure documentation to insure it is in accordance with Reaching Home and B of London's Coordinated Access supports a yearly prioritization meeting to review and insure housing resources are administered to meet the needs of londoners. Ongoing Coordinated Access system are brought forward to the London Homeless Prevention Network. These systems by offering phone, front counter, email and linked in supports to Coordinated Access model of accessing the By names list. Continuing to monitor supports provided to ensure developed. Increasing HIFIS participation and encouragement to apply to join the London City of London's Coordinated Access has increased its service delivery by hiring two full time access coordinators, which work to actively prevent and divert homelessness experience of homelessness as short as possible by connecting individuals and families

Section 3. Outcomes-Based Approach Self-Assessment

Summary Tables - Minimum Requirements

The tables below provide a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

Step 1: Has a List	Step 2: Has a real-time List	Has a community...
Yes	Yes	

Step 4: Can report monthly outcomes and set targets using... (reporting in Section 4 is mandatory for 2023-24 CHRAs)

List was in place as of January 1, 2023 (or earlier)	Can generate monthly data	Has set targets
Yes	Outcome 1: Yes	Outcome 1: No
	Outcome 2: Yes	Outcome 2: No
	Outcome 3: Yes	Outcome 3: No
	Outcome 4: Yes	Outcome 4: No
	Outcome 5: Yes	Outcome 5: No

Step 4: Can report annual outcomes and set targets using... (reporting in Section 4 is mandatory once annual data collection begins)

List was in place as of April 1, 2022 (or earlier)	Can generate annual data	Has set targets
Yes	Outcome 1: Yes	Outcome 1: No
	Outcome 2: Yes	Outcome 2: No
	Outcome 3: Yes	Outcome 3: No
	Outcome 4: Yes	Outcome 4: No
	Outcome 5: Yes	Outcome 5: No

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this report in relation to transition to an outcomes-based approach under Reaching Home?

In 2022 - 2023, the City of London will undertake efforts to update By-Name List policy and housing history and update the list to use the federal definition of chronic homelessness increase the number of targets in 2023-24. London's Homelessness and Housing Plan housing individuals and families experiencing homelessness. These targets are intended outcome targets are delayed to ensure alignment with the update to the Housing Stability and the targets developed through the Whole of Community Initiative in London which homelessness with high acuity/support needs and sleeping unsheltered. Targets will be

More information about the Unique Identifier

Step 1. Have a List

Where does data for the List come from?

- HIFIS
- Excel
- Other HMIS
- Other data source(s)
- Not applicable – Do not

Please describe the other data source(s):

Please insert comment here

Please describe how the List is created using HIFIS:

Please insert comment here

Step 1. Have a List (cont.)

For the List, does the community have...

A written policy/protocol that describes how interaction with the homeless-serving system is documented	Not yet
A written policy/protocol that describes how housing history is documented	Yes

From the List, can the community get data for...

Newly identified on the List	Yes
Activity and inactivity	Yes
Housing history	Yes

From the List, can the community get data for...

Age
Household type
Gender identity

Step 2. Have a real-time List

How often is information about people experiencing homelessness updated on the List



Is people's interaction with the homeless-serving system (activity and inactivity) update regularly on the List?

Is housing history updated regularly on the List?

Is there a process in place for keeping chronic homelessness status on the List up-to-c

Step 3. Have a comprehensive List

Does the community have a document that identifies and describes all of the service p that help people experiencing homelessness with their housing challenges?

Optional question: How does data from the List compare to other community-level da or valid? This is an optional follow-up question for communities that have completed th worksheet.

In London HIFIS is used for all data, including generating the By-Name List.

Step 4. Track outcomes and progress against targets using

Does the List meet the benchmark of a "Quality By-Name List" confirmed by the Canac Alliance to End Homelessness?

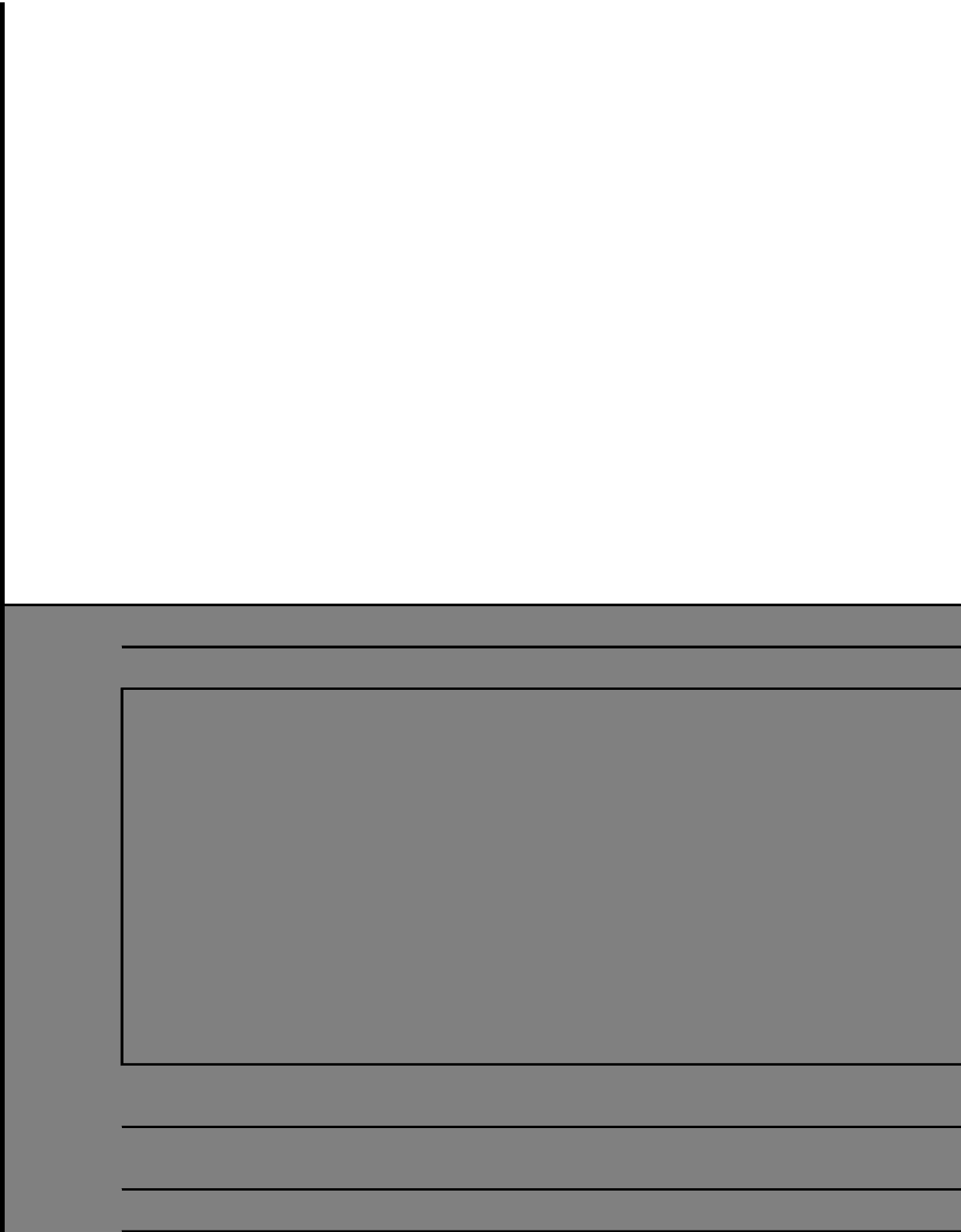
Section 4. Community-Level Outcomes and Targ

Based on the information provided in the Community Homelessness Report, the cor
community-level outcomes for the reporting per

Outcome #1: Fewer people experience homelessness (homelessness is reduced

Based on the information provided in the Community Homelessness Report, the cor
community-level data for Outcome #1 for the reportin

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025
People who experienced homelessness for at least one day (that month)						

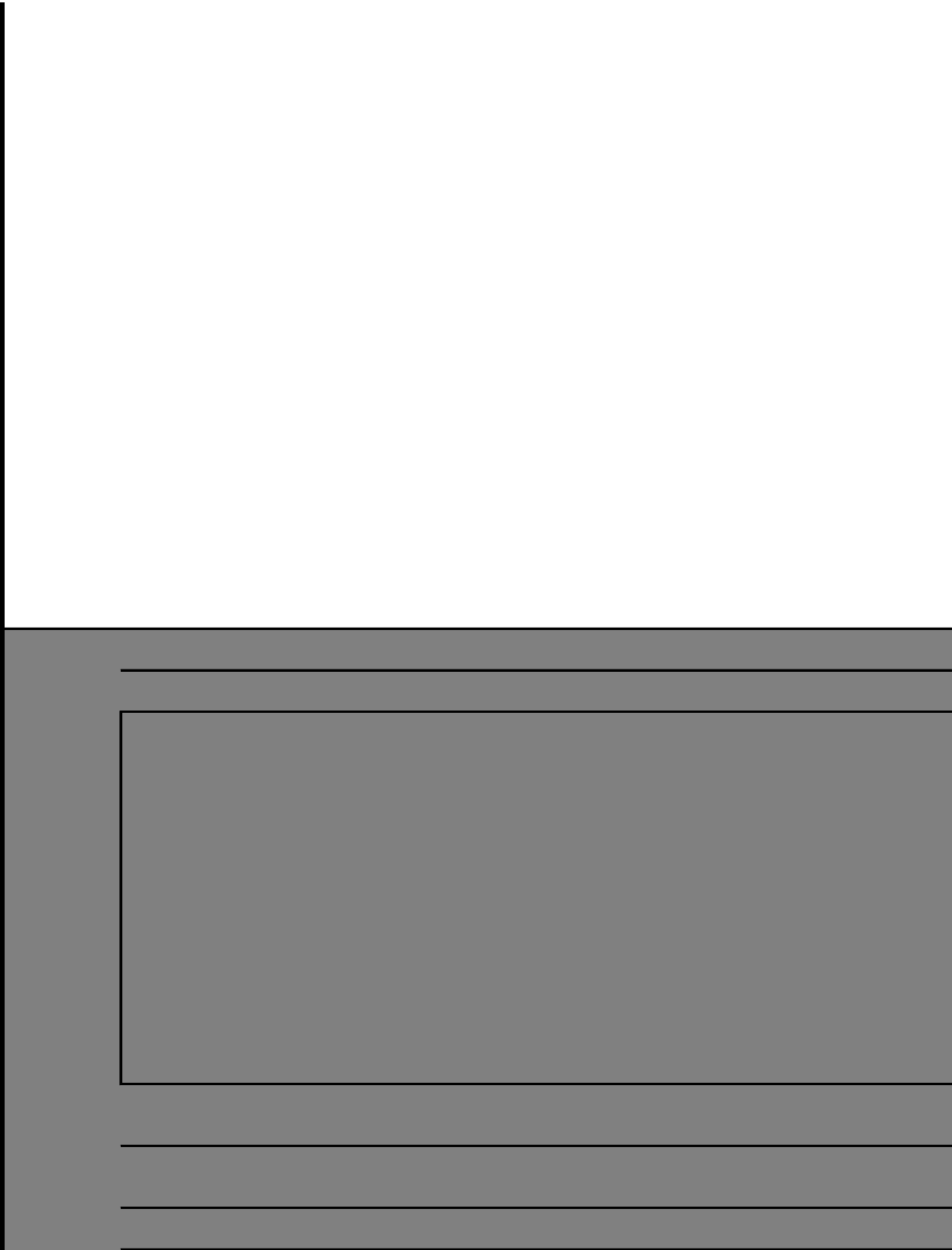




Outcome #2: Fewer people were newly identified (new inflows to homelessness)

Based on the information provided in the Community Homelessness Report, the community-level data for Outcome #2 for the reporting period is as follows:

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025
People who were newly identified (that month)						

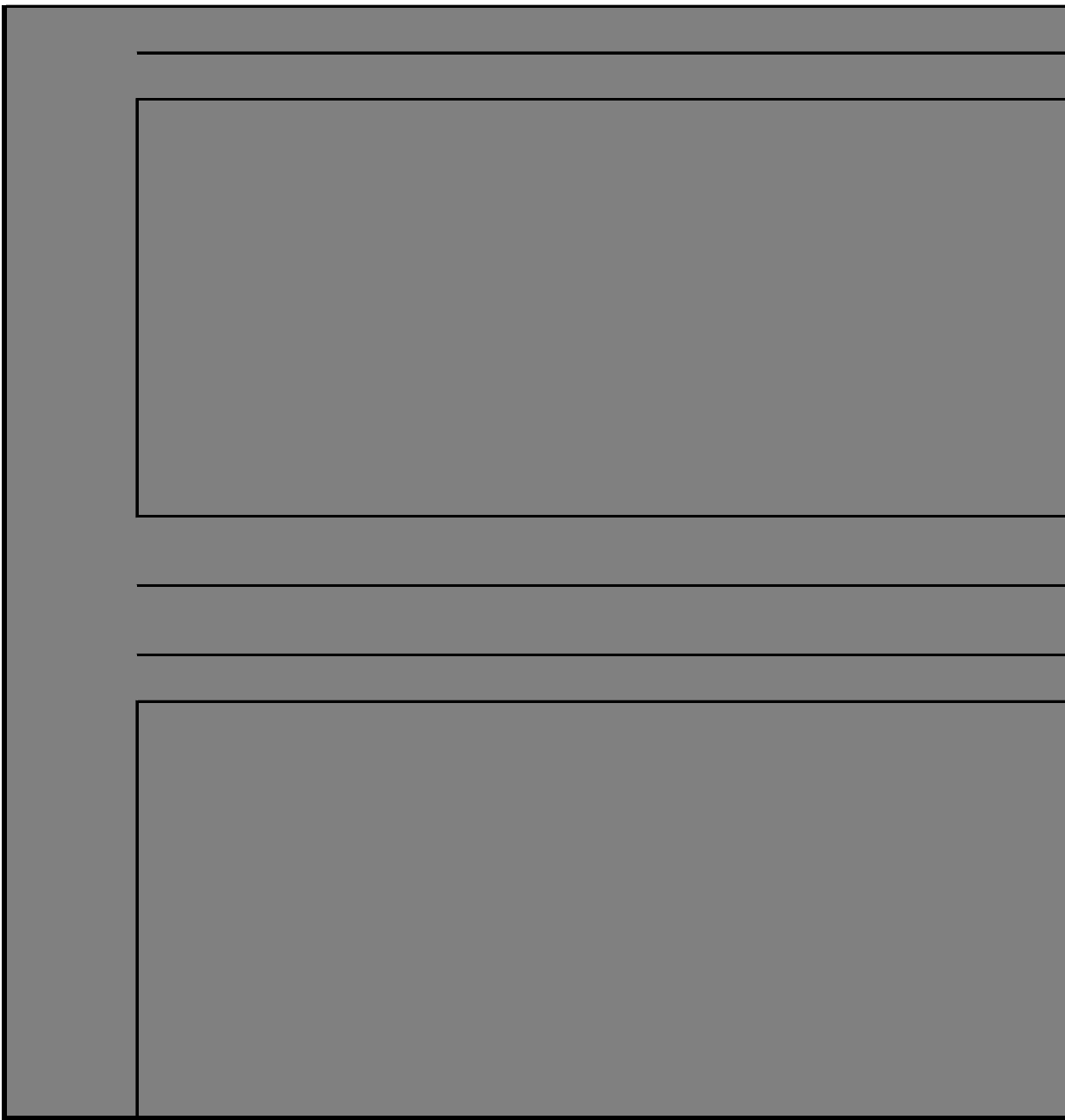




Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

Based on the information provided in the Community Homelessness Report, the community-level data for Outcome #3 for the reporting period is as follows:

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025
Returns to homelessness (that month)						



Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous P

Based on the information provided in the Community Homelessness Report, the cor
community-level data for Outcome #4 for the reportin

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025
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Indigenous peoples who experienced homelessness for at least one day (that month)						
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Outcome #5: Fewer people experience chronic homelessness (chronic homeless)

Based on the information provided in the Community Homelessness Report, the community-level data for Outcome #5 for the reporting period is as follows:

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025
People who experienced chronic homelessness for at least one day (that month)						

Section 4. Community-Level Outcomes and Targets

Based on the information provided in the Community Homelessness Report, the community-level outcomes for the reporting period are:

Outcome #1: Fewer people experience homelessness (homelessness is reduced)

Based on the information provided in the Community Homelessness Report, the community-level data for Outcome #1 for the reporting period is as follows:

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
People who experienced homelessness for at least one day (that year)						

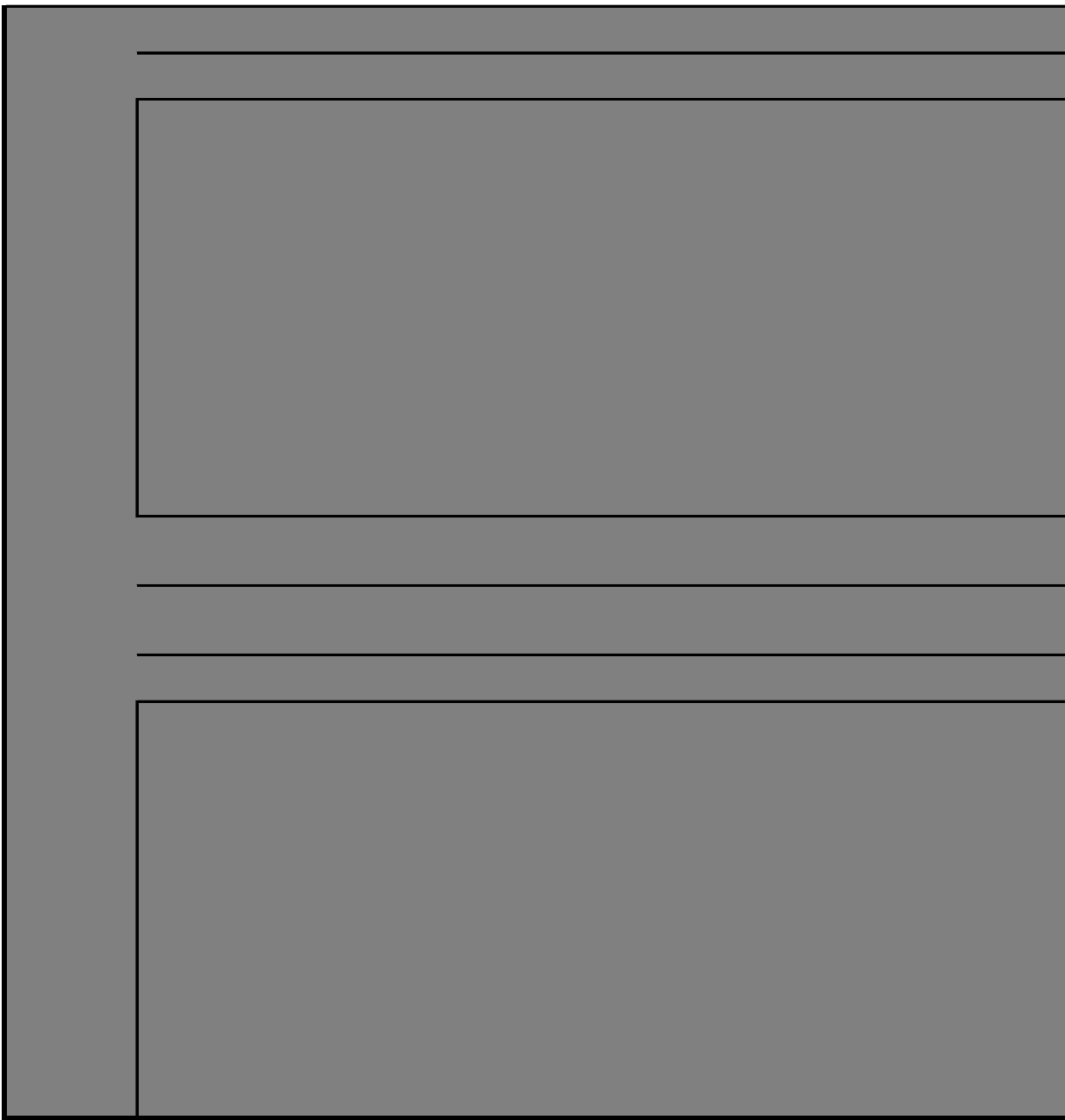




Outcome #2: Fewer people were newly identified (new inflows to homelessness)

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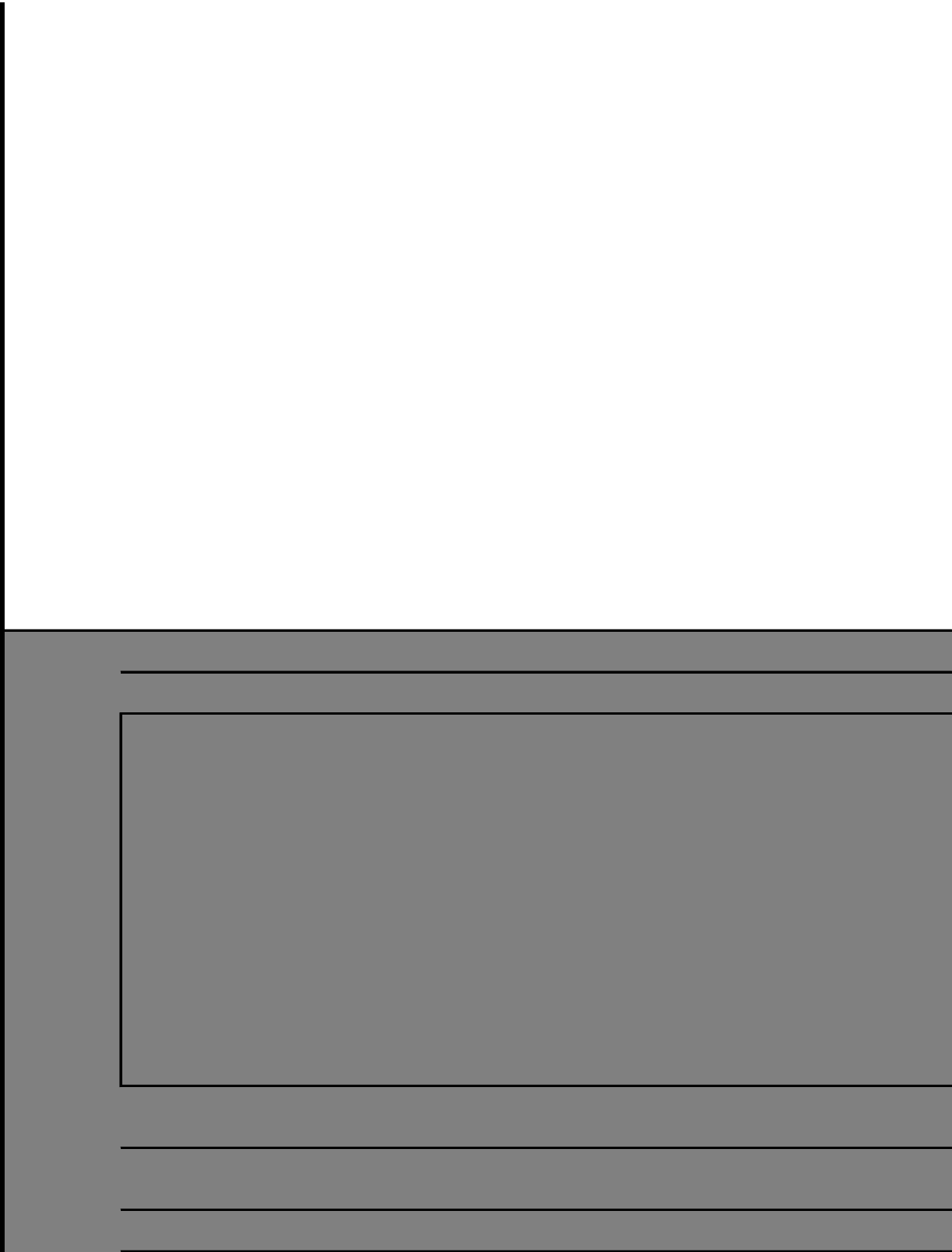
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
People who were newly identified (that year)						



Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

Based on the information provided in the Community Homelessness Report, the community-level data for Outcome #2 for the reporting period is as follows:

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
Returns to homelessness (that year)						



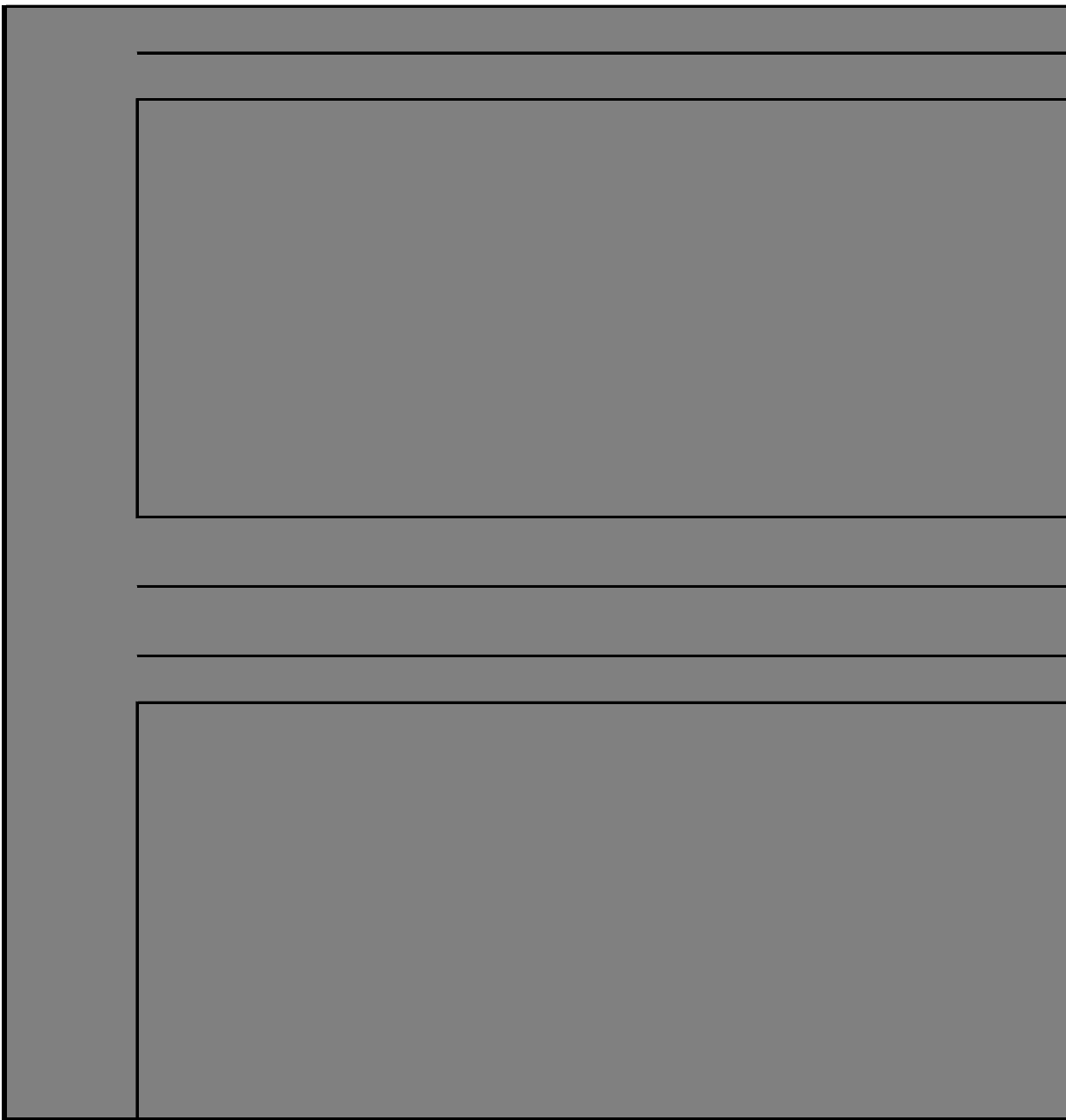


Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous P

Based on the information provided in the Community Homelessness Report, the cor
community-level data for Outcome #4 for the reportin

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
Indigenous peoples who experienced homelessness for at least one day (that year)						





Outcome #5: Fewer people experience chronic homelessness (chronic homeless)

Based on the information provided in the Community Homelessness Report, the community-level data for Outcome #5 for the reporting period is as follows:

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
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People who experienced chronic homelessness for at least one day (that year)

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SUMMARY

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deliverable that supports communities to
data-driven response. The CHR was designed
homelessness currently available at the
plans of action that help them to reach
providers working across the community,

community's self-assessment of Reaching Home

action 1);
and use of a Homelessness Management

against targets using a Unique

includes results for each of the five core

and Non-Indigenous Partners

e	No – only DC funding is available
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collaboration between	Select one
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ave regular meetings and reviews of the
lons Indigenous partners developed the
City of London Council and Housing
and HIFIS. In the future, Housing Stability
ipants coming in through Coordinated
Index - Service Prioritization Decision
will continue to work closely with our
ew Indigenous housing units that will be
ill also be prioritized when bringing new

Collaboration between the reporting period?	No

establishing Housing First programs for
rdinated Access has also been a part of
Atlohsa Family Healing Services)
o use HMIS. These same organizations
riorities.

ere ongoing, and, where	Yes

port. The CHR report was completed by
ion of the CHR, however the CAB and
n the CAB, are tasked with reviewing,



on System (HMIS) Self-Assessment

Meet the Reaching Home minimum

0

Not Yet Started

0

Core Coordinated Access component.

Coordinated Access Resource Inventory	Vacancy Matching and Referral
100%	100%

ing period related to your community's work

home requirements. London's community homelessness in London. Coordinated Access elements are met through ongoing monthly reviewing all internal coordinated access policy in alignment with Zero Canada guidelines. The City generates local community priorities to inform governance or changes to the Coordinated Access. There is easy access to Coordinated Access services and working towards a Hybrid model. Adequate staffing and links are maintained through the London Homeless Prevention Network. The City employs full-time Client Service Representatives and strives to make the transition to housing services.

Assessment
Transition to an outcomes-based approach

Step 3: Comprehensive List
Yes

Use data from the List (if not earlier)	
Items	Has an outcomes-based approach in place
No	No
No	
No	
No	
Yes	

Use data from the List (to be generated)	
Items	Has an outcomes-based approach in place
No	No
No	
No	
No	
Yes	

Reporting period related to your community's work

and practices related to active/inactive
ness. The City of London will aim to
n includes targets related to diversion and
ded to contribute to Outcome #1 to 5. The
lity Action Plan anticipated in early 2024
aims to support people experiencing
be updated to align in early 2024.

List

not have a List yet

Chronic homelessness

	Federal definition
x 	Local definition

When can the community get demographic data for...

Yes	Indigenous identity	Yes
Yes	Veteran status	Yes
Yes		

t?	As soon as new information is available

ed	Yes
	Yes
date?	Yes

providers	Yes
data sources that are considered accurate the “ <i>Understanding Community-Level Data</i> ”	

data from the List	
dian	Yes

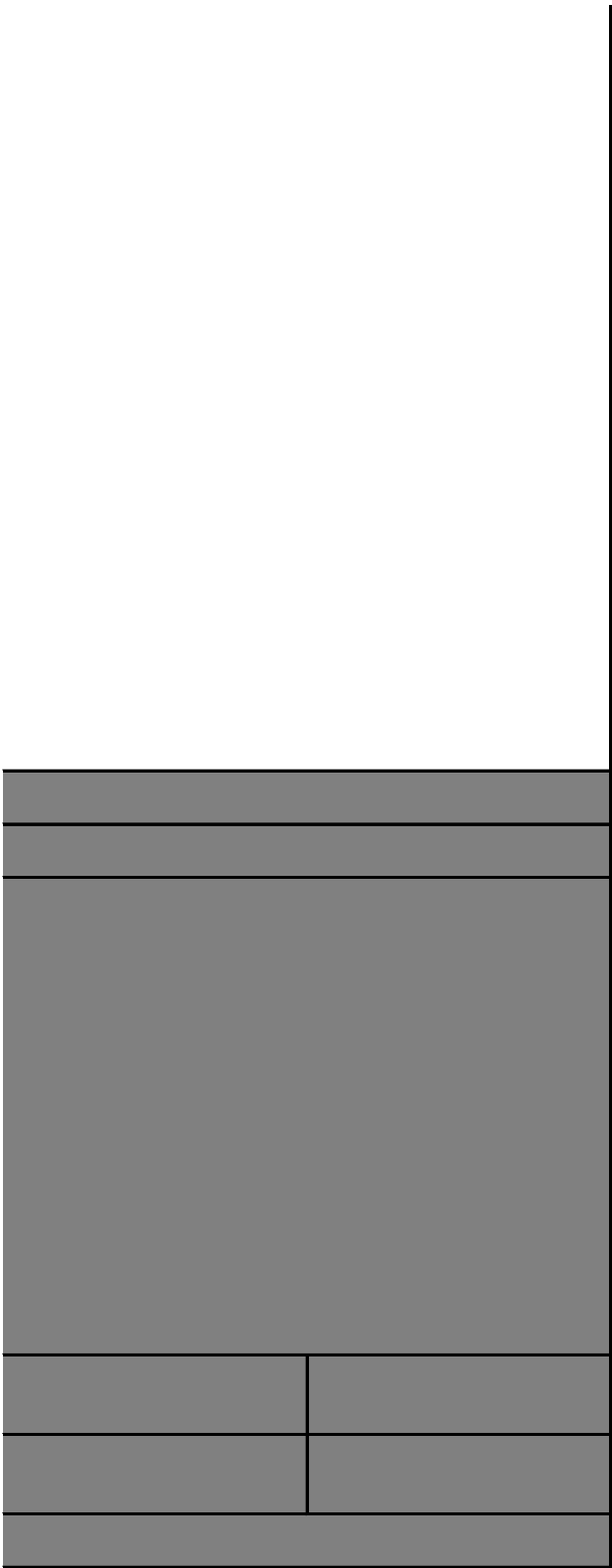
ets – Monthly

Community does not have to report monthly
period.

(overall)

Community does not have to report monthly
reporting period.

March 2026	March 2027	March 2028	Target





are reduced)

community does not have to report monthly
ing period.

March 2026	March 2027	March 2028	Target

[Redacted]	
[Redacted]	
[Redacted]	
[Redacted]	[Redacted]
[Redacted]	[Redacted]
[Redacted]	

[Redacted]



e reduced)

Community does not have to report monthly
ing period.

March 2026	March 2027	March 2028	Target

homelessness is reduced)

community does not have to report monthly
reporting period.

March 2026	March 2027	March 2028	Target
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Business is reduced)

Community does not have to report monthly reporting period.

March 2026	March 2027	March 2028	Target

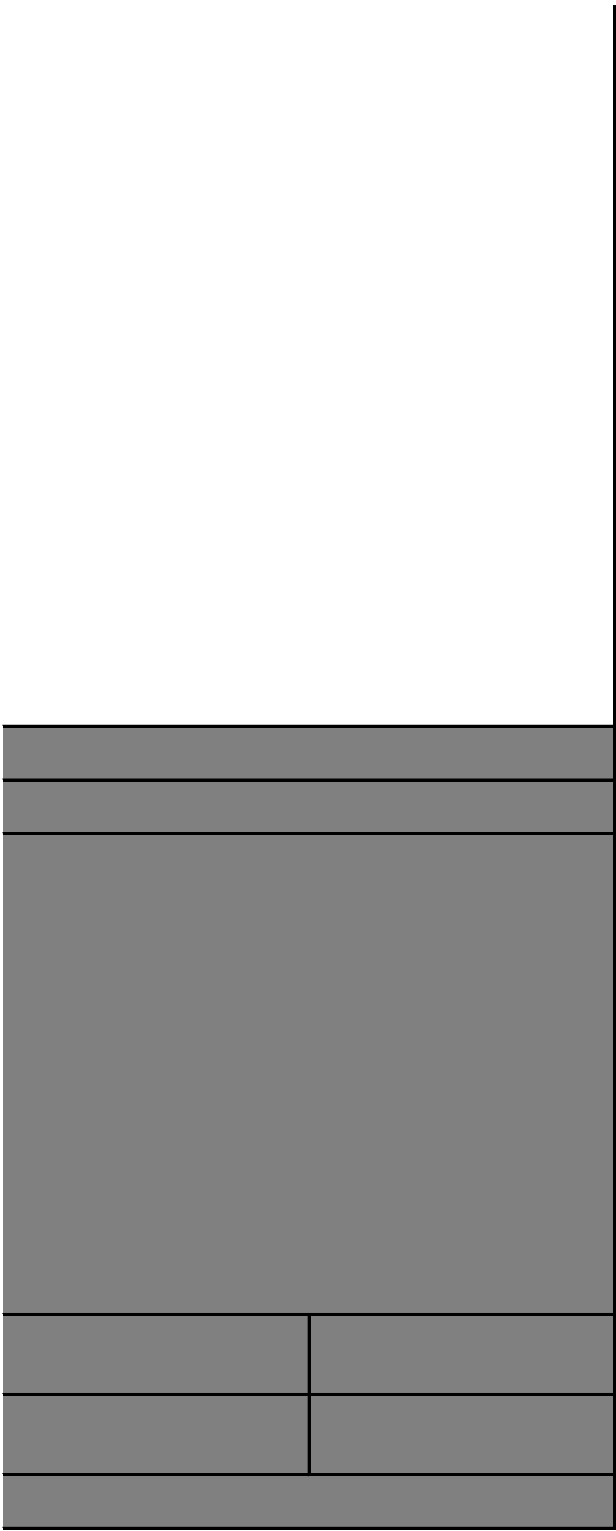
gets – Annual

community does not have to report annual
iod.

(overall)

Community does not have to report monthly
reporting period.

2025-26	2026-27	2027-28	Target





are reduced)

community does not have to report monthly
ing period.

2025-26	2026-27	2027-28	Target

e reduced)

munity does not have to report monthly
g period.

2025-26	2026-27	2027-28	Target

[Redacted]	
[Redacted]	
[Redacted]	
[Redacted]	[Redacted]
[Redacted]	[Redacted]
[Redacted]	

[Redacted]



homelessness is reduced)

community does not have to report monthly
reporting period.

2025-26	2026-27	2027-28	Target

Business is reduced)

Community does not have to report monthly reporting period.

2025-26	2026-27	2027-28	Target
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