

COMMUNITY HOMELESSNESS REPORT SUMMARY

London
2019-20 2020-21

COORDINATED ACCESS AND HOMELESSNESS MANAGEMENT INFORMATION SYSTEM (HMIS) SELF-ASSESSMENT

SUMMARY

The table below provides a summary of the work the community has done so far to implement Reaching Home's minimum requirements for Coordinated Access and an HMIS.

How many of the Reaching Home minimum requirements has the community:

Met	Started	Not yet started
16	2	0

SUMMARY COMMENT

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements? In particular, please describe your community's efforts to set-up or improve the Coordinated Access governance structure, including processes to ensure that policies and protocols, as approved by the governance group(s), are being implemented across the system as intended to achieve desired results.

The City of London's Coordinated Access System is striving to achieve the Reaching Home requirements. Our community works collaboratively with Leaders in a multi-sectoral approach to solving chronic homelessness in London. Coordinated Access continues to work with Built for Zero Canada to ensure all minimum guideline requirements are met through ongoing monthly engagement meetings. Currently, London's Coordinated Access is working on reviewing all internal coordinated access policy and procedure documentation to ensure it is in accordance with Reaching Home and Built for Zero Canada guidelines. The City of London's Coordinated Access supports a yearly prioritization meeting to review and generate local community priorities to ensure housing resources are administered to meet the needs of Londoners. Ongoing governance or changes to the Coordinated Access system are brought forward to the London Homeless Prevention Network. The City of London's Coordinated Access has increased its service delivery by hiring two full time Client Service Representatives and four full time access coordinators which work to actively prevent and divert homelessness where possible and strive to make the experience of homelessness as short as possible by connecting individuals and families to housing services.

COMMUNITY-LEVEL DATA for 2019-2020

What is the date range for available data from the List for this fiscal report?

- | | |
|-----------------------------------|------------|
| • First date in reporting period: | 2019-04-01 |
| • Last date in reporting period: | 2020-03-31 |

Complete the Population Groups table below using the date range indicated for this fiscal report.

Number of unique individuals (or households where not available) in each Priority Population Group who:						
Priority Population Groups	Were homeless (Measures Cumulative Homelessness)	Were new to homelessness (Measures Inflow)	Returned to homelessness from housing (one or more times) (Measures Inflow)	Returned to homelessness from transitional status (one or more times) (Measures Inflow)	Returned to homelessness from unknown status (one or more times) (Measures Inflow)	State changed from inactive to active (one or more times) (Measures Inflow)
Overall homeless	776	427	107	94	452	174
Chronically homeless	167	3	9	19	84	18
Indigenous peoples	118	64	13	10	78	33
Priority Population Groups			Moved from homelessness to housing (one or more times) (Measures Outflow)	Status changed from homelessness to transitional (one or more times) (Measures Outflow)	Status changed from homelessness to unknown (one or more times) (Measures Outflow)	State changed from active to inactive (one or more times) (Measures Outflow)
Overall homeless			130	47	560	211
Chronically homeless			12	13	83	17
Indigenous peoples			20	6	93	38

Complete the Prior Living Situations table below for all individuals (or households where not available) that were homeless for the date range indicated for this fiscal report.

	Public Institutions	Transitional Housing	Permanent Housing	Unknown	Total
New to homelessness	143	36	175	24	378
Returned to homelessness	84	25	62	10	181
Total	227	61	237	34	559

COMMUNITY-LEVEL DATA for 2020-2021

What is the date range for available data from the List for this fiscal report?

- | | |
|-----------------------------------|------------|
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Overall homeless	874	403	95	92	474	197
Chronically homeless	157	0	12	6	61	15
Indigenous peoples	153	74	20	14	97	47
Priority Population Groups			Moved from homelessness to housing (one or more times) (Measures Outflow)	Status changed from homelessness to transitional (one or more times) (Measures Outflow)	Status changed from homelessness to unknown (one or more times) (Measures Outflow)	State changed from active to inactive (one or more times) (Measures Outflow)
Overall homeless			158	46	549	216
Chronically homeless			23	6	57	22
Indigenous peoples			40	7	108	50

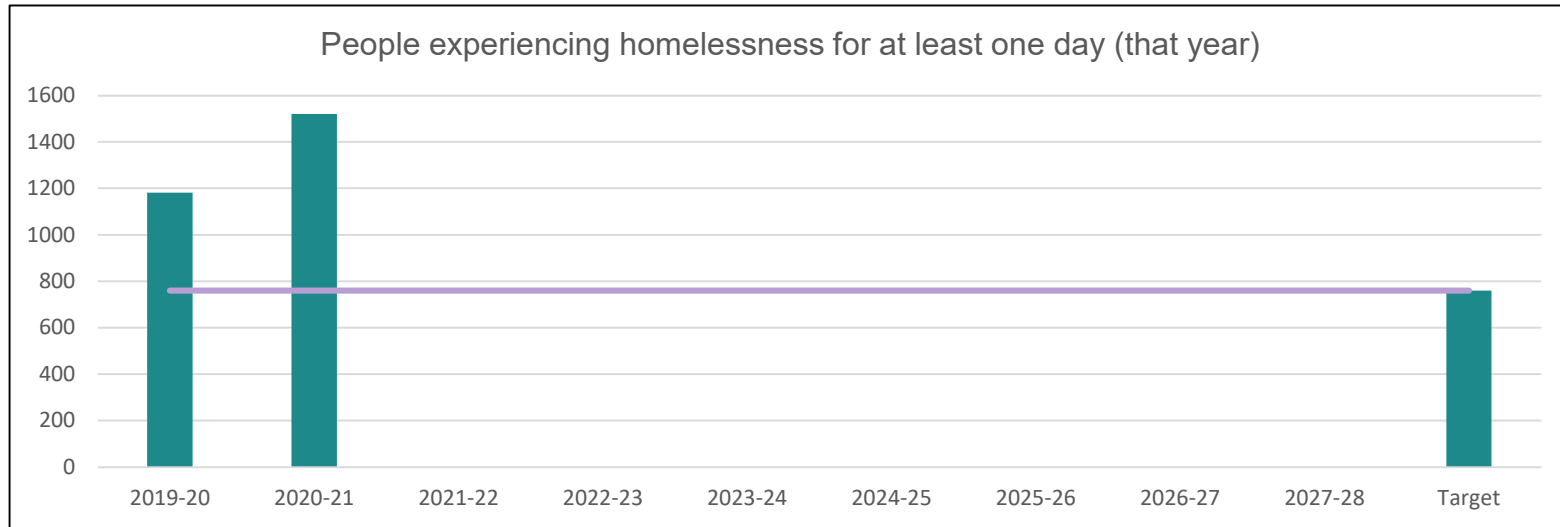
Complete the Prior Living Situations table below for all individuals (or households where not available) that were homeless for the date range indicated for this fiscal report.

	Public Institutions	Transitional Housing	Permanent Housing	Unknown	Total
New to homelessness	30	20	57	3	110
Returned to homelessness	59	44	68	10	181
Total	89	64	125	13	291

COMMUNITY-LEVEL RESULTS OUTCOMES - CORE OUTCOMES

Outcome # 1: Fewer people experience homelessness overall (homelessness is reduced overall)

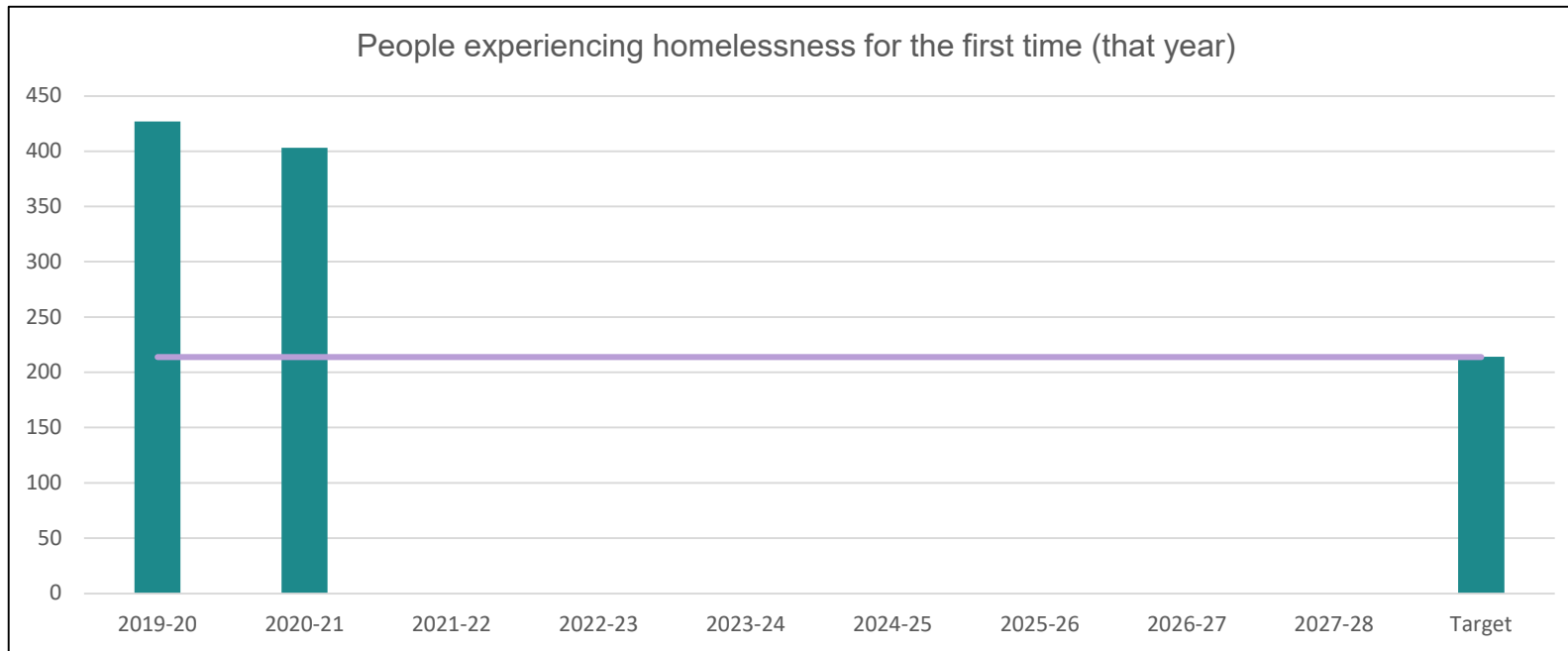
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People experiencing homelessness for at least one day (that year)	1181	1520	-	-	-	-	-	-	-	760



Achieved an advanced By-Name list in Feb 2020 which has provided more robust data.

Outcome #2: Fewer people experience homelessness for the first time (new inflows into homelessness are reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People experiencing homelessness for the first time (that year)	427	403	-	-	-	-	-	-	-	214



Please insert comment here

Outcome #3: Fewer people return to homelessness from housing (returns to homelessness are reduced)

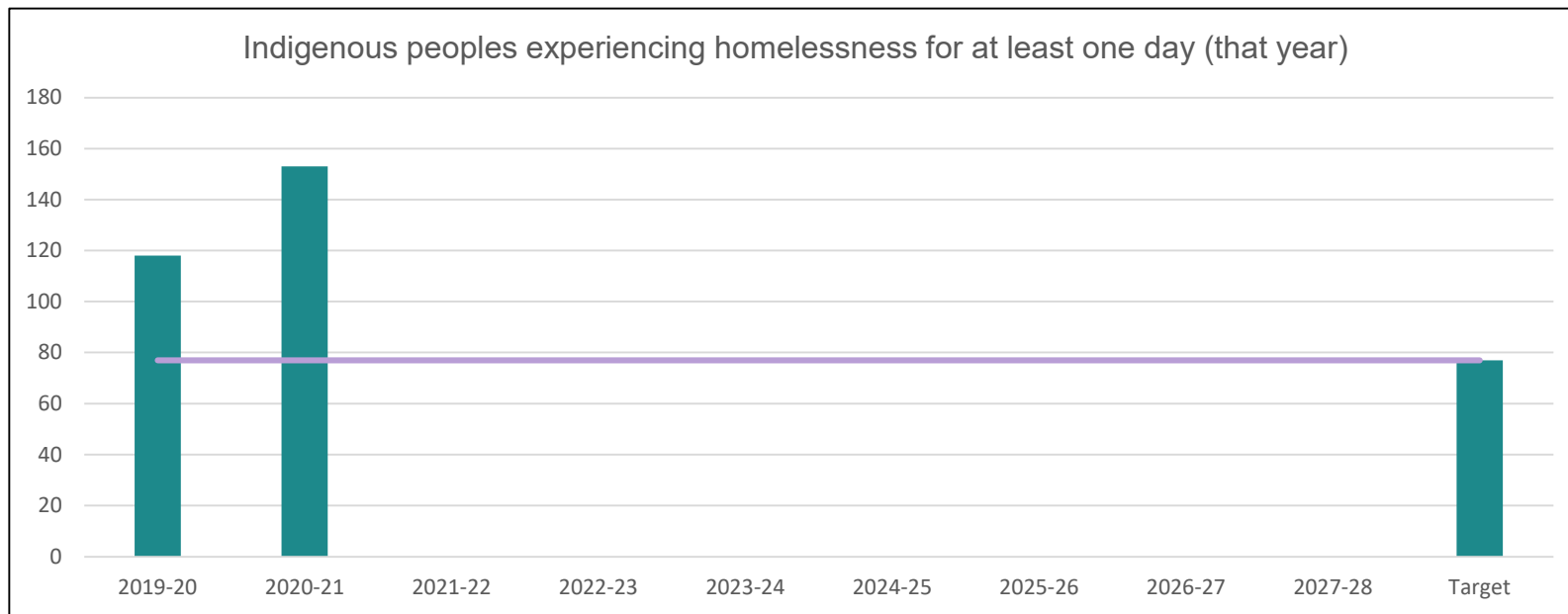
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Returns to homelessness from housing (that year)	107	95	-	-	-	-	-	-	-	54



Please insert comment here

Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

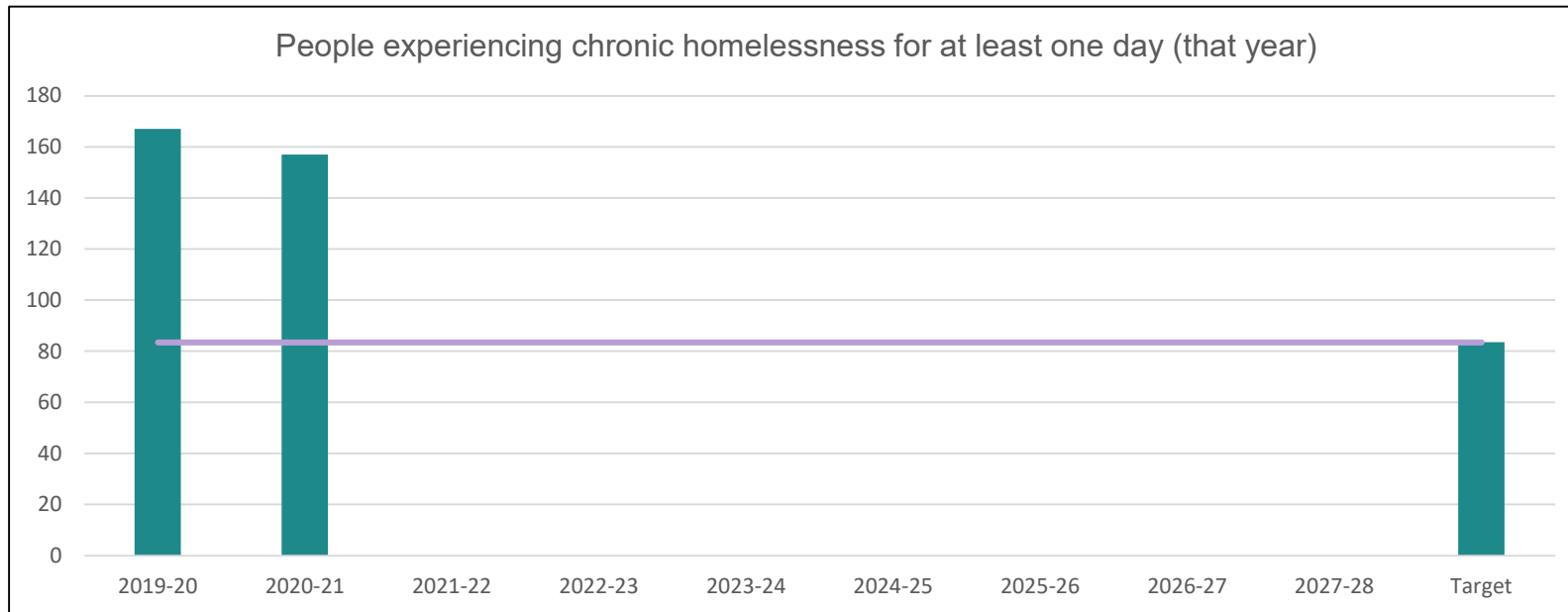
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Indigenous peoples experiencing homelessness for at least one day (that year)	118	153	-	-	-	-	-	-	-	77



Please insert comment here

Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People experiencing chronic homelessness for at least one day (that year)	167	157	-	-	-	-	-	-	-	83.5



Please insert comment here