

Everyone Counts Peel

2018 Joint Point-in-Time Count and Registry Week Results



Report by:

Region of Peel and
Peel Alliance to End Homelessness

March 2019

 **Region
of Peel**
working with you

Everyone Counts Peel:

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Point-in-Time
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Acknowledgements

The Everyone Counts Peel Initiative would like to thank the service providers, organizations, individuals, and volunteers who contributed their time and expertise to help plan and implement the 2018 PiT Count and Registry Week – we couldn't have done it without you!

We would also like to extend a special thank you to the 338 individuals who shared their stories with us through the survey. We greatly appreciate your participation and will use your feedback to help improve responses to homelessness planning in Peel Region.



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Executive Summary

Effective 2018, the Region of Peel is participating in a coordinated effort, funded by the Government of Canada's Homelessness Partnering Strategy and the Province of Ontario's Ministry of Housing, to measure homelessness locally once every two years. The Region of Peel, in collaboration with the Peel Alliance to End Homelessness (PAEH) and other community partners, conducted a joint Point-in-Time (PiT) Count and Registry Week in April 2018. The purpose of the initiative, referred to as "Everyone Counts Peel", is to better understand the scale and scope of homelessness in Peel Region while establishing a baseline to measure our progress in reducing it over time.

More than 100 surveyors from homeless-serving organizations conducted surveys in specific locations in Caledon, Mississauga and Brampton over a three-day period. The locations included emergency shelters, transitional housing facilities, meal programs, drop-in centres, and food banks. The responses from the surveys provide key information on demographics, characteristics, and service needs of people experiencing homelessness in Peel Region. These results will be used to inform local-level service delivery and resource allocation as we move toward ending homelessness in our community.

Overall, 922 people were found to be experiencing homelessness in Peel Region on the night of April 24, 2018:

- **338** of these individuals completed the PiT Count survey; and
- The remaining **584** individuals were accounted for through tally (observed homelessness) data and occupancy (emergency shelter and transitional housing) data.

In addition, 204 Vulnerability Index Service Prioritization Decision Assistance Tool (VI-SPDAT) surveys were completed as part of the Registry Week. The VI-SPDAT is a triage tool used to assess acuity. As a result, respondents experiencing chronic, episodic and/or high acuity homelessness were referred to Peel Region's By-Name List. The list includes the names of individuals and families experiencing homelessness in our community and prioritizes them for Housing First programming and other housing-related supports.

Key Findings

Homelessness exists across all demographics in Peel

34%

of respondents identified as female

23%

of respondents were youth

13%

of respondents were experiencing homelessness as a family

9%

of respondents identified as Indigenous

8%

of respondents identified as LGBTQ+

3%

of respondents were refugees or refugee claimants

2%

of respondents were involved in the military

1%

of respondents identified as transgender

Homelessness can happen at any age

50%

of respondents first experienced homelessness before the age of 25 years old

40%

of respondents first experienced homelessness as an adult (25-54 years old)

6%

of respondents first experienced homelessness as an older adult (55+ years old)



Homelessness can happen despite having an income

- **88%** of respondents were in receipt of some form of income
- **16%** of respondents were working and receiving employment income

While homelessness is a one-time event for some, it is cyclical or long-term for others

- **32%** of respondents were experiencing chronic homelessness, meaning they had been homeless for six or more months in the past year
- **24%** of respondents were experiencing episodic homelessness, meaning they had experienced three or more episodes of homelessness in the past year

Many factors contribute to housing loss, including

- Conflict with parent/guardian or partner/spouse (**27%**)
- Abuse by parent/guardian or partner/spouse (**25%**)
- Unable to pay rent or mortgage (**16%**)
- Unsafe housing conditions (**14%**)

Health issues are complex

- **55%** of respondents were experiencing mental health issues
- **35%** of respondents were experiencing chronic or acute medical issues
- **31%** of respondents were experiencing addiction issues not addictions
- **25%** of respondents identified as having a physical disability
- **10%** of respondents were experiencing tri-morbidity, meaning they have a mental health issue with a co-occurring substance use and chronic medical condition

Intensive case management supports are needed

- **30%** of respondents have a high to very high needs, meaning they need permanent supportive housing and intensive case management supports to find and keep stable housing

This report will provide an overview of the 2018 Everyone Counts Peel Initiative, including the planning process, methodology, results and next steps. This information is intended to provide a snapshot of homelessness in Peel Region at a specific point-in-time.

Introduction

Housing is a fundamental social determinant of health. Safe and affordable housing is required for healthy and successful lives of individuals, in addition to the strength and sustainability of communities. Housing is established as a human right by international human rights provisions and has been referred to as a key strategy in the recent National Housing Strategy. It is a tragic reality that in a country as wealthy as Canada, many still do not have access to safe and affordable housing. Through Ontario's Long-Term Affordable Housing Strategy, the provincial government has set the goal to ensure everyone has a place to call home and chronic homelessness is ended by 2025. Recognized in this strategy is the importance of appropriate data, and this must start with a local enumeration of those experiencing homelessness. Similarly, the Government of Canada has also recognized the importance of better understanding the scale and scope of homelessness both locally and nationally through its Homelessness Partnering Strategy. Everyone Counts Peel 2018 is the first enumeration in Peel Region through the provincial and federal initiatives. The enumeration will be repeated every two years to measure our progress in reducing homelessness over time.



Homelessness Defined

Homelessness results when an individual or family cannot acquire stable, safe, permanent, appropriate housing. Homelessness can encompass a range of living situations.¹ Commonly, homelessness can be described using the following typology:

Unsheltered	Emergency Sheltered
or absolutely homeless, and living on the streets or in places not intended for human habitation	including those staying in overnight shelters for people who are homeless, as well as shelters for those impacted by family violence
Provisionally Accommodated	At Risk of Homelessness
referring to those whose accommodation is temporary or lacks security of tenure	referring to people who are not homeless, but whose current economic and/ or housing situation is precarious or does not meet public health and safety standards

Homelessness is a product of both societal and individual barriers. Individual factors that can contribute to homelessness include: deep poverty, mental or physical illness, addiction, trauma, abuse, lack of education and a lack of supportive relationships. Structural causes of homelessness are social and economic in nature and are often outside the control of the individual or family concerned. These may include: poverty, a lack of affordable housing, housing policies, the structure and administration of government support, and wider policy developments.² Ending and preventing homelessness requires interventions targeted at both a societal and individual level. As an example, increased access to affordable and appropriate housing should be paired with wraparound supports that enable individuals to maintain housing.

Anyone can experience homelessness, and the personal consequences can be dire. The longer one remains homeless, the greater the likelihood that their physical and mental health will deteriorate, with a much higher chance for early death. Beyond unacceptable personal costs to individuals, it has been clearly demonstrated that reducing homelessness produces enormous financial benefits³, largely by way of reduced emergency response costs such as the health care system, correctional services and emergency shelters. It should be the goal of communities to ensure episodes of homelessness are infrequent and brief.

Peel Region Context

Peel Region encompasses the municipalities of Brampton, Caledon and Mississauga. The region is home to over 1.4 million residents and contains a mixture of both rural and urban settings. Despite steady growth in population⁴, vacancy rates in Peel sit at approximately 1%⁵. This is far below the recommended 3% by Canada Mortgage and Housing Corporation (CMHC) for a healthy rental market. A 2016 needs assessment of the homelessness system in Peel⁶ indicated limited supportive housing or transitional housing, a lack of upfront diversion, shelters operating at capacity and a need to prioritize care for subpopulations such as victims of family violence and youth.

The scale and impact of homelessness in Peel Region is not clearly defined. In 2016, as part of the 20,000 Homes Campaign, the Peel Alliance to End Homelessness (PAEH) conducted the first enumeration of individuals and families without permanent stable housing in Peel Region. The 20,000 Homes Campaign is a national change movement focused on ending chronic homelessness in 20 communities and housing 20,000 of Canada's most vulnerable homeless people by July 1, 2020. The campaign is led nationally by the Canadian Alliance to End Homelessness and locally by the Peel Alliance to End Homelessness. The 2016 Registry Week established benchmark findings for the demographics, health status, service use and living situations for participants.

Given the structural factors contributing to this social problem in Peel Region, a more complete understanding of those being affected is required. Therefore, Everyone Counts Peel sought to identify as many individuals experiencing homelessness as possible and incorporate this data into future planning and service provision.



Planning

The Everyone Counts Peel Planning Committee and various subcommittees were established to guide the count locally. The count was completed in partnership with the Peel Alliance to End Homelessness, and the following agencies were committed members in the planning and completion of the count:

- Associated Youth Services of Peel
- Caledon Community Services
- Canadian Mental Health Association (CMHA) Peel Dufferin
- Interim Place
- John Howard Society – Peel Halton Dufferin
- Peel Aboriginal Network
- Peel Alliance to End Homelessness
- Peel HIV/AIDS Network (PHAN)
- Peel Regional Police
- Peel Street Outreach Program
- Our Place Peel
- Region of Peel
- Salvation Army – Correctional and Justice Services
- Salvation Army – Peel Housing Services
- Services and Housing in the Province (SHIP)
- Metis Nation of Ontario – Healing & Wellness Brampton Branch

Expertise from these agencies was leveraged to better coordinate the count, and establish the following objectives of Everyone Counts Peel:

- Organize and conduct a local enumeration of homelessness
- Engage with as many people experiencing homelessness as possible
- Better understand the scale and scope of homelessness in our community
- Establish a baseline to measure progress toward ending homelessness over time
- Increase public awareness of homelessness issues
- Update the “By-Name List” to prioritize individuals for support services.

Scope

Everyone Counts Peel was intended to capture a snapshot of homelessness in Peel Region, providing the minimum number of individuals and families who may be experiencing homelessness on any given night in the community. The count was conducted over a three-day period from Tuesday, April 24 to Thursday, April 26. The geographical reach of the count covered known-locations in all three of Peel Region’s municipalities: Brampton, Mississauga and Caledon.

The locations canvassed as part of the count included:

Unsheltered locations	Sheltered locations
Street surveys reached people living in public outdoor places that are not suitable for human habitation. Local outreach teams identified the location of street survey sites and administered the surveys.	Surveys were administered in emergency shelters, including violence against women shelters, and transitional housing facilities in Peel Region.
Service locations	Telephone
Surveys were conducted at various agency locations frequented by those experiencing homelessness such as local public institutions (e.g., libraries) and non-profit service providers (e.g., drop-in centres, food banks, meal programs).	Surveys were conducted over the phone using the Peel Street Outreach number to allow respondents another opportunity to participate.

Administrative data from agencies and government was also included in the scope of the count. This data provided basic occupancy information on individuals residing in emergency shelters, transitional housing facilities, and institutions (e.g., hospitals, correctional facilities) to provide a more accurate understanding of homelessness in Peel Region given the limitations of the count.

Methodology

PiT Count

A PiT Count provides an estimate of those experiencing homelessness in a community. This method seeks to survey and enumerate as many individuals experiencing homelessness as possible, typically over a 24-hour period. It can be difficult to find all those experiencing homelessness, therefore, a PiT Count aims to enumerate the two most visible forms of homelessness: unsheltered and emergency sheltered.

Registry Week

A second Registry Week, as part of the 20,000 Homes Campaign, was also conducted through Everyone Counts Peel. A Registry Week is a comprehensive check in across our communities to not only count, but to identify as many people as possible who are experiencing homelessness. The purpose of the Registry Week is to know everyone experiencing homelessness in the community by name, to prioritize the most vulnerable for housing first programming and housing-related supports as quickly as possible.



Data Collection

The information gathered through the initiative was collected using three methods: tally count, enumeration data and a voluntary survey.

- The tally was used to capture observed homelessness during the street count. The tally allowed surveyors to record basic information on individuals who were experiencing homelessness, but unable to participate in the survey (e.g., sleeping, impaired with belongings on street). See Appendix 3.
- The enumeration involved gathering occupancy data from emergency shelters, violence against women shelters, transitional housing facilities, and institutions (e.g., hospitals, correctional facilities) on the number of people experiencing homelessness. See Appendix 4.
- In addition to enumerating the homeless population in Peel Region, the survey sought to obtain more information that could be actioned locally. The survey included two sections: PiT Count questions and Registry Week questions.
 - The PiT Count section included screening questions, provincial and federal directed questions, and two local questions intended to learn more about the service needs of people experiencing homelessness. See Appendix 5.
 - The Registry Week section included questions focused on the health and housing history of the individual or family and provided an acuity score, based on their current needs. See Appendix 6.

Since the survey was voluntary and required volunteers to seek out participants, the tally and enumeration methods were used to provide a more accurate picture of homelessness in the community.

Locations

As Peel Region contains a range of rural and urban settings, local agencies were relied upon to guide the mapping and targeting of survey locations for the count. A region-wide map of local hotspots that aggregated agency survey locations and street locations was developed and divided for teams to administer the surveys. To better incorporate lived experience in mapping and planning, focus groups were conducted using local planning questionnaires to identify the appropriate locations and dates for the count. Focus groups were held at various emergency shelters, transitional housing facilities and drop-in centres for adults, families and youth. Focus groups participants were provided with a \$5 Tim Hortons gift card.

Using this feedback, Tuesday, April 24, 2018 was selected as the PiT Count date. Street and sheltered surveys were completed on the evening of April 24 and service provider location surveys were completed during the day of Wednesday, April 25. See Appendix 7 The survey asked participants where they slept on the evening of April 24 to screen-in respondents as per recommended PiT Count practices.

To better engage youth, a magnet event was held at Peel Youth Village after school on Thursday, April 26. A basketball skills competition, pizza, free haircuts, games and prizes were offered to incent greater participation. Additionally, the Metis Nation of Ontario Brampton Wellness Branch and the Peel Aboriginal Network both held small magnet events at their offices on Wednesday, April 25 to better engage with Indigenous Peoples experiencing homelessness.

Data Entry and Analysis

The PiT Count survey was completed using iPads, and automatically uploaded to the Region of Peel's information management system. The Registry Week surveys were completed manually, and later uploaded to the same system. Once all surveys were entered, data was exported to Excel for data analysis. A data integrity check was completed to remove duplicates, errors, and inaccurate entries. Once the results were calculated, a second check was completed to ensure the results were as accurate as possible.

Volunteers

More than 100 trained volunteers canvassed the pre-mapped locations and participated in the magnet events. Based on feedback from the 2016 Registry Week, volunteers were recruited from homelessness sector agencies to improve survey completion rates. The volunteer subcommittee reviewed training materials from the Community Observatory on Homelessness and other municipalities to inform a local training plan. The subcommittee worked with Region of Peel training specialists to develop the content and training format, ultimately providing training one-week prior to the count over six sessions. As volunteers were experienced in the field, training focused on the purpose of the count and how to administer the survey. Volunteers were also provided with an orientation guide to refer to after the training.

Promotion

A communications subcommittee was formed to develop a communication strategy and promote the count. Outputs from this subcommittee included Key Messages, Frequently Asked Questions, and promotional material for the magnet events and the count. These materials were displayed on the Peel Alliance to End Homelessness website, referred to through the Region of Peel website, and distributed to homeless-serving agencies. Sample tweets were also provided to agencies with these materials as part of a communications toolkit, so it could be promoted through social media during the count using the hashtag #EveryoneCountsPeel.

Remuneration

To compensate participants for their time and responses, they were provided with a package which included a \$10 Tim Horton's gift card, socks, granola bars, hand sanitizer and resource pamphlets. All respondents who screened-in to the survey were provided with these packages regardless of whether they completed both sections of the survey.

Ethical Considerations

Ethical considerations were made during the planning of the initiative to minimize the risk of harm to people experiencing homelessness. Since the survey included two sections, two separate consent forms were developed and vetted by the Region of Peel and the planning committee. See Appendix 1 and 2. The forms were informed by the Community Observatory on Homelessness and the 20,000 Homes Campaign, ensuring clear and accessible language. The first consent form for the PiT Count section stated the purpose of the initiative and informed respondents that the survey was anonymous, voluntary and could be stopped at any time. The second consent form for the Registry Week informed respondents that their full name and contact information would be collected and shared only with Peel's By-Name List team to assess and prioritize access to housing services. Volunteers were trained on how to obtain informed consent and review the forms with respondents. Hard copies of the consent forms were available for respondents to keep, which included contact information for the Everyone Counts Coordinator.



Limitations

While the PiT Count can provide communities with critical information to help guide responses to homelessness, it is important to acknowledge the limitations to the approaches.

For example:

- It cannot measure people experiencing “hidden homelessness” (e.g., people who are couch surfing).
- It relies on the ability of volunteers to connect with people experiencing homelessness and they may miss some individuals who do not appear to be homeless, who are well-hidden, or who are actively avoiding being counted.
- Marginalized populations, such as individuals who identify as LGBTQ2S+ may be undercounted because they may not want to disclose information due to prior experiences with stigmatization or discrimination.
- Seasonal variations and weather conditions (e.g., rain, ice storm) may skew the accuracy of the results as the count is conducted outdoors and at service provider locations
- Since it is generally conducted over a short period of time to reduce the possibility of double counting individuals, it will not provide an exact number of people experiencing homelessness, likely resulting in an undercount of the population.

The findings of the PiT Count should therefore be considered an estimate of the number of people who may be experiencing homelessness on any given night in Peel Region.

PiT Count Findings

Overview

In total, 922 individuals were found to be experiencing homelessness in Peel Region between April 24-26, 2018.

- 338 of these individuals completed the PiT Count survey
- 584 individuals were accounted for through occupancy and tally counts.

Since each survey question was voluntary, the data below may not add up to 100%. These findings are based solely on survey responses and not reflective of all people experiencing homelessness in Peel Region.

Overnight Location

The majority of respondents were residing in an emergency shelter or transitional housing facility (49%). The remaining respondents were living with friends or family (14%) or residing in a motel, hospital or jail (2%). In addition, 9% of those surveyed were experiencing absolute homelessness and residing in locations unfit for habitation, including vehicles, abandoned buildings, or tents.

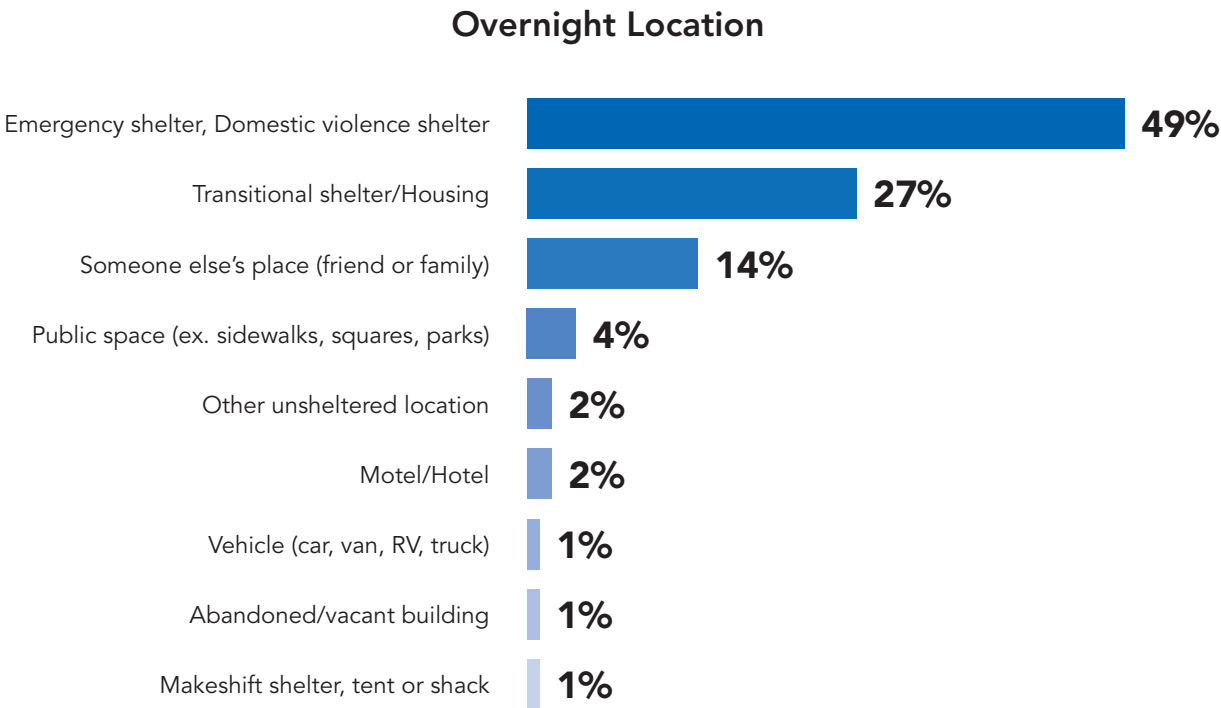


FIGURE 1

Age

According to the 2018 PiT Count survey findings, 60% of the respondents were adults (25-54), 24% were youth (16-24), and 16% were older adults (55+). In addition, there were a total of 95 dependent children (0-15) who accompanied surveyed families experiencing homelessness.

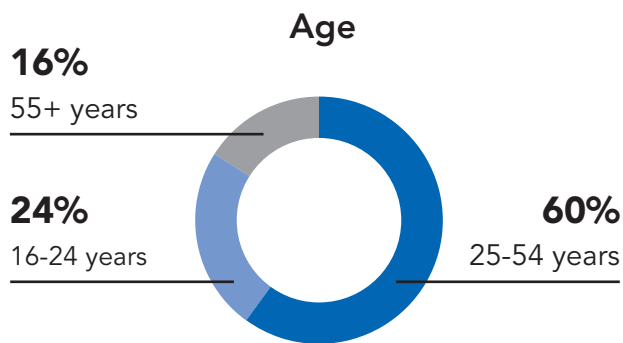


FIGURE 2

Gender Identity

More than 60% of the surveyed population identified as male, while 34% identified as female, 1% identified as transgender, and 1% identified as genderqueer. Among dependent children, 52% were identified as male and 48% were identified as female by their parents/guardians.

Only youth identified as transgender or genderqueer. This is important to note as transgender and genderqueer youth face more discrimination than any other youth group.⁷ As such, responses to youth homelessness should take into consideration the complex needs of these individuals to ensure transgender and genderqueer youth see themselves reflected in services and programs.⁸

Gender Identity

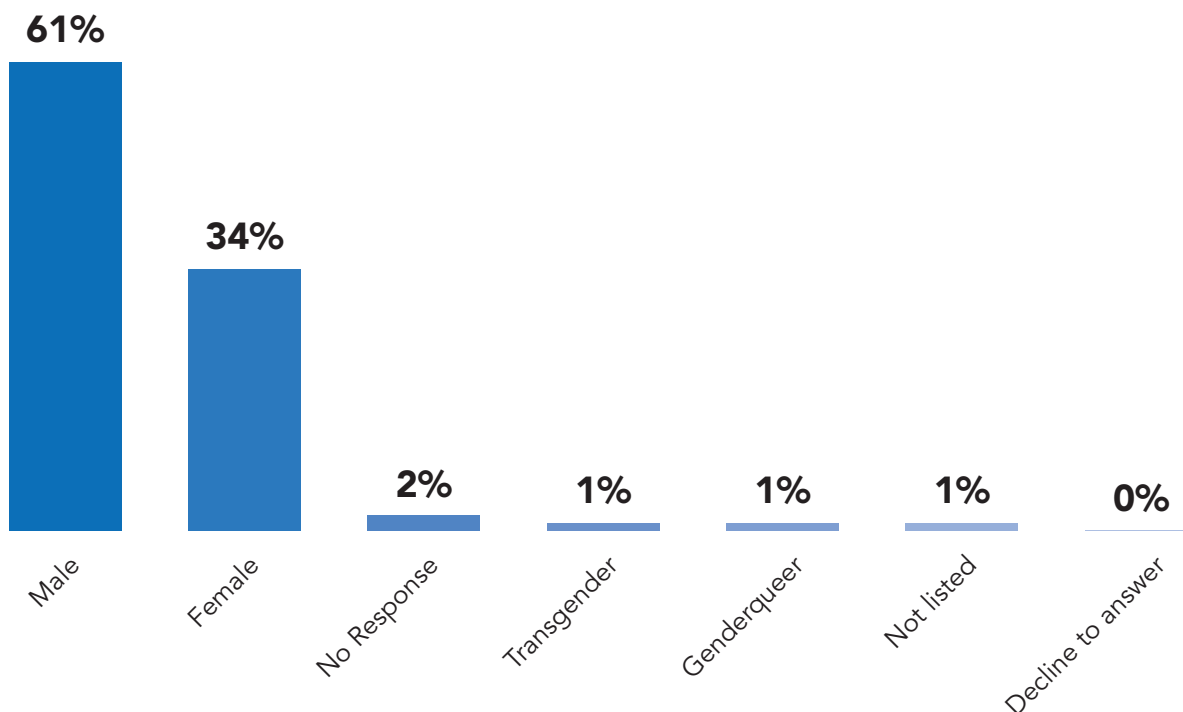


FIGURE 3

Sexual Identity

86% of respondents identified as heterosexual, 4% identified as bisexual, 2% identified as gay, 1% identified as queer and 1% identified as lesbian.

Among the respondents who identified as LGBTQ, 52% were adults, 43% were youth, and 4% were older adults.

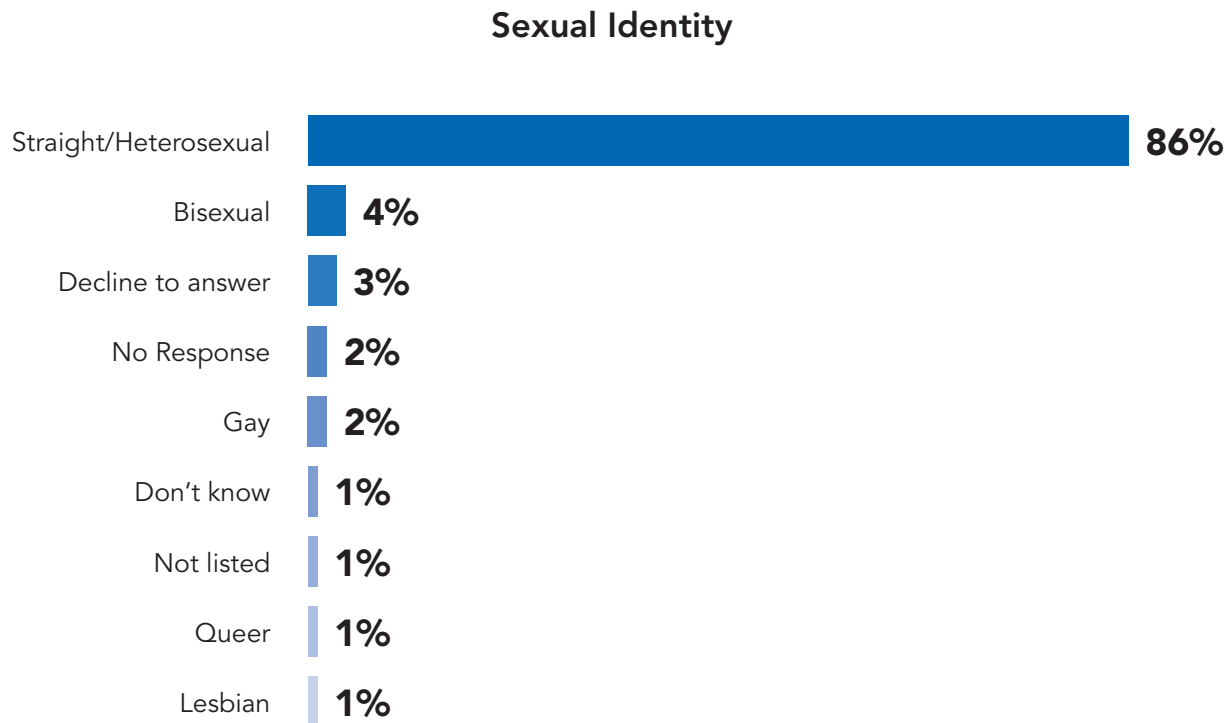


FIGURE 4

Racial Identity

The majority of respondents identified as White (49%) and Black or African-Canadian (21%). This was followed by South Asian (7%) and Bi-racial (4%), meaning the individual identified with more than one race.

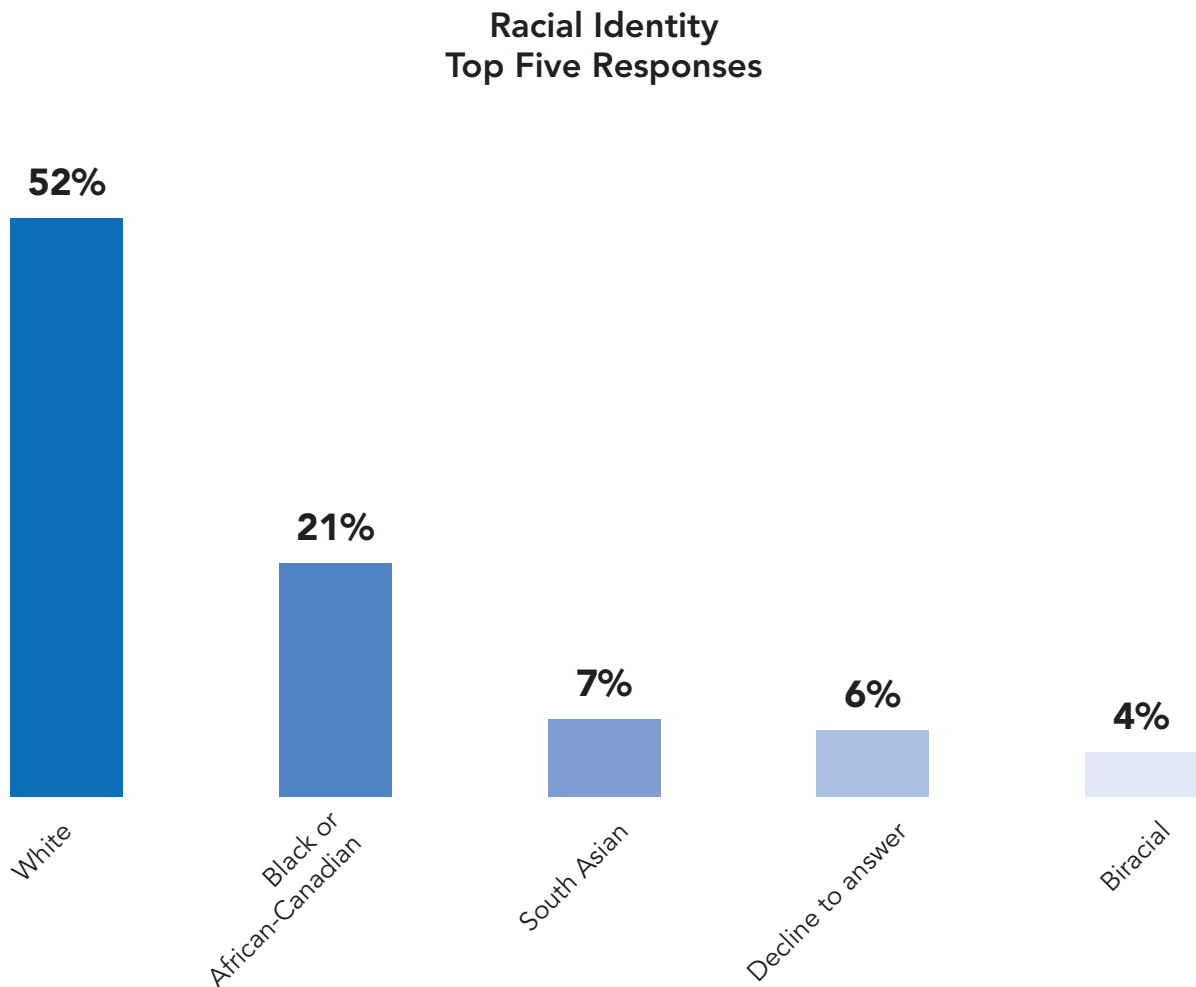


FIGURE 5

Indigenous Identity

9% of the survey respondents identified as Indigenous. 39% identified as being First Nations, 16% as Metis, 3% as Inuit, and 42% as Non-Status/Indigenous Ancestry. This signifies an overrepresentation of Indigenous peoples experiencing homelessness, as only 0.7% of the general population in Peel identifies as Indigenous.⁹

Among those who identified as Indigenous, 32% were experiencing chronic homelessness, meaning they have been homeless for six or more months in the last year, and 42% were experiencing episodic homelessness, meaning they have been homeless three or more separate times in the last year. As such, not only are Indigenous peoples overrepresented among homeless populations, but also disproportionately at risk of becoming, and staying, homeless.

To respond to Indigenous homelessness effectively in Peel Region, it will be important to incorporate the definition of Indigenous homelessness from the Canadian Observatory on Homelessness into the development of services and programs. In particular, “Indigenous homelessness is not defined as lacking a structure of habitation; rather, it is more fully described and understood through a composite lens of Indigenous worldviews”.¹⁰ As such, housing alone will not solve Indigenous homelessness. Instead, wrap-around services should be provided that culturally, spiritually, emotionally and physically re-connect Indigenous peoples with their Indigeneity and lost relationships.¹¹

Citizenship

72% of the surveyed population identified as Canadian Citizens, while 21% identified as being a landed immigrant or in the process of applying for Canadian status, and 3% identified as a refugee or refugee claimant.

Veteran Status

2% of respondents served in the Canadian Armed Forces. This is aligned with the provincial estimate and still indicates a need for services for veterans experiencing homelessness.¹²

Family Homelessness

13% of the respondents reported to be experiencing homelessness with a child. All families experiencing homelessness with a child were residing in a sheltered location. In particular, 91% were residing within an emergency shelter or transitional housing facility and the remaining 9% were residing with family or friends. In addition, 72% of the families surveyed have stayed in an emergency shelter within the past year.

Family Homelessness



13%
Experienced
homelessness
with a **Child**

FIGURE 6

History in Peel Region

The majority of respondents indicated that they have always lived in Peel Region (26%), while 17% have been in the Region for less than a year. Overall, the average length of time spent in Peel is approximately 11 years.

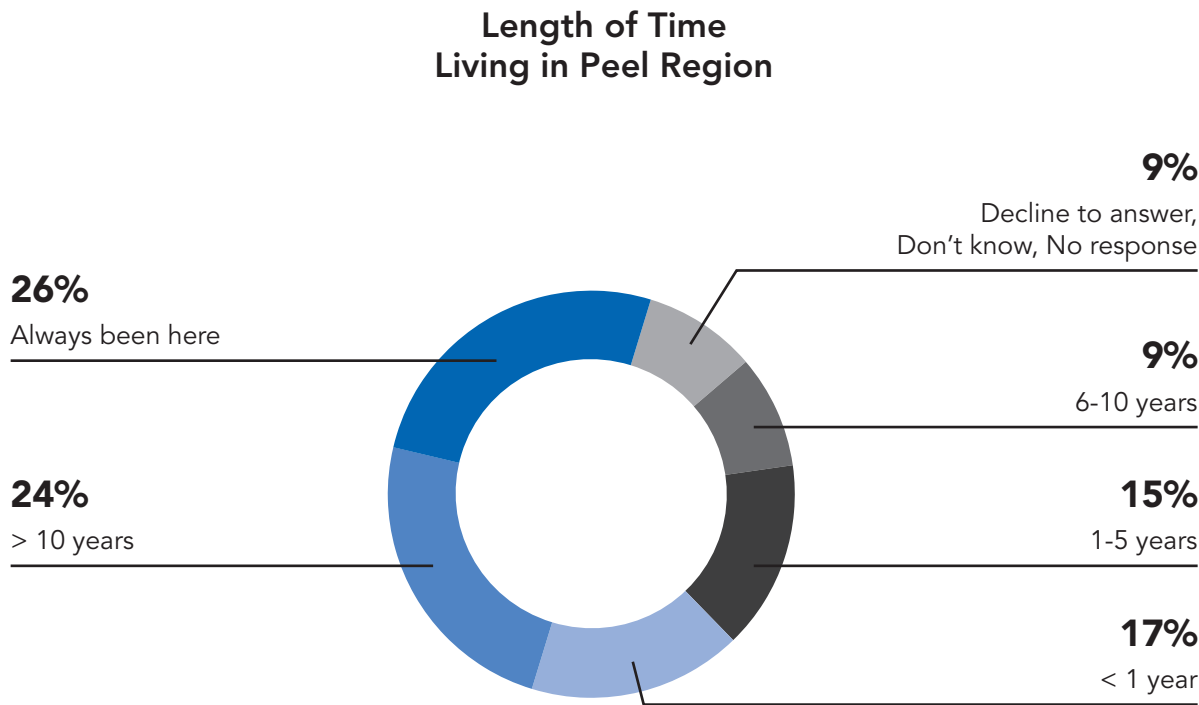


FIGURE 7

First Experiences of Homelessness

Most respondents reported that they first experienced homelessness as an adult (40%), while 35% first experienced it as a youth, 11% as a child, and 6% as an older adult. Based on these results, almost 50% of those surveyed first experienced homelessness before the age of 25 years. This indicates a need to focus on diversion interventions for youth.

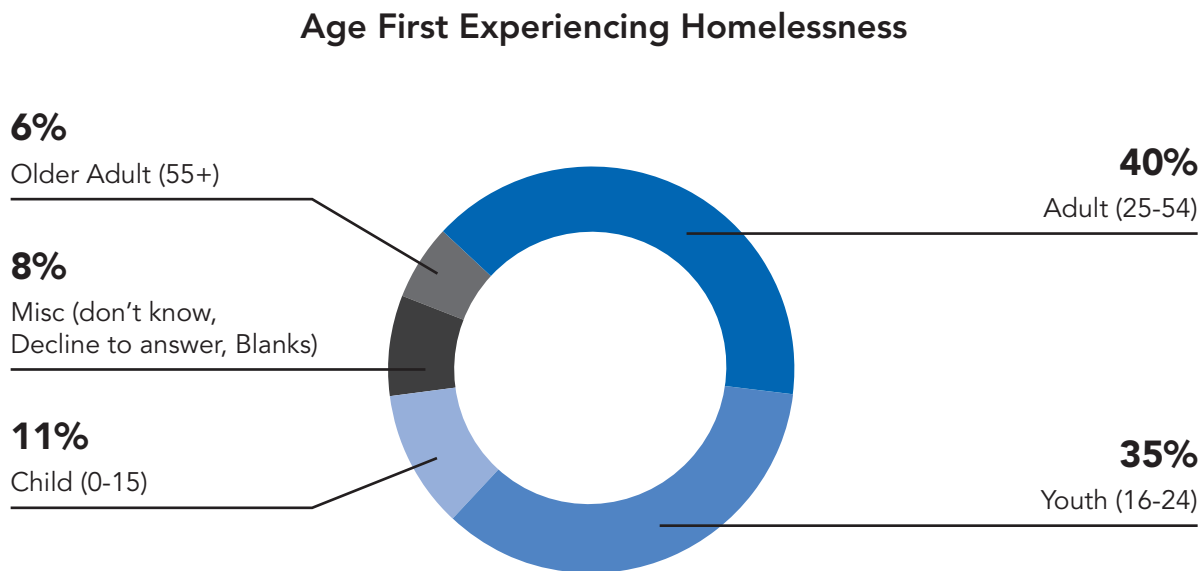


FIGURE 8

Causes of Housing Loss

Respondents were asked what causes contributed to their most recent housing loss. The majority of respondents indicated that conflict with a parent/guardian or spouse/partner were primary causes of housing loss, followed by other (25%), abuse by parent/guardian or spouse/partner (19%), unable to pay rent or mortgage (16%) and unsafe housing conditions (14%). Under 'other', most respondents attributed their housing loss to landlord issues (51%). In addition, 4% of respondents indicated that their current state of homelessness was caused by leaving a provincially-funded institution (e.g., correctional facility, hospital).

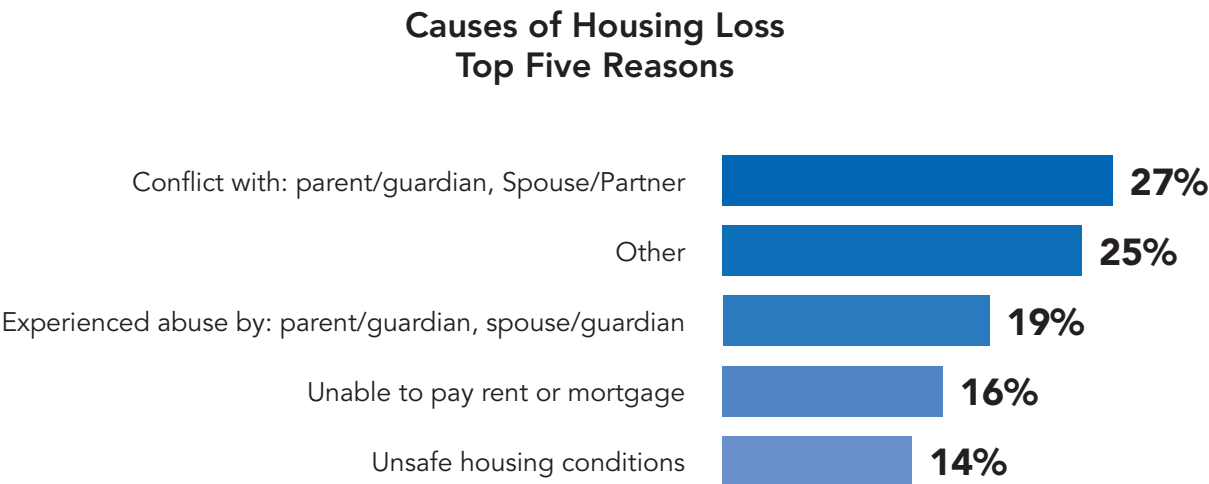


FIGURE 9

Note: Multiple response question. Percentages may not add up to 100%.

Experiences with Foster Care

15% of respondents indicated they had been involved with the foster care system at some point in their lives. Among these individuals, 47% identified as adults, 24% identified as youth, and 4% identified as older adults.

Chronic and Episodic Homelessness

According to the Government of Canada’s Homelessness Partnering Strategy, chronically homeless refers to individuals who are currently homeless and have been homeless for six or more consecutive months in the past year. 32% of respondents were found to be experiencing chronic homelessness.

Episodically homeless refers to individuals who are currently homeless and have experienced three or more episodes of homelessness in the last year. 24% of respondents were identified as experiencing episodic homelessness.

Income Status

Almost 90% of respondents indicated they were receiving some form of income. Most respondents were in receipt of Ontario Works or Ontario Disability Support Program (ODSP) benefits (70%). In addition, 16% of respondents stated they were receiving employment income. While these individuals may receive ongoing income, the high rental costs and low vacancy rates in Peel Region may make it difficult to find and/or maintain stable housing.

It is interesting to note that while 13% of respondents stated they were experiencing homelessness with a child, only 7% were in receipt of child and family tax benefits. Similarly, only 4% of respondents identified GST refunds as a source of income. Programs and services should therefore ensure individuals are aware of the importance of filing their taxes to claim these additional income supports.

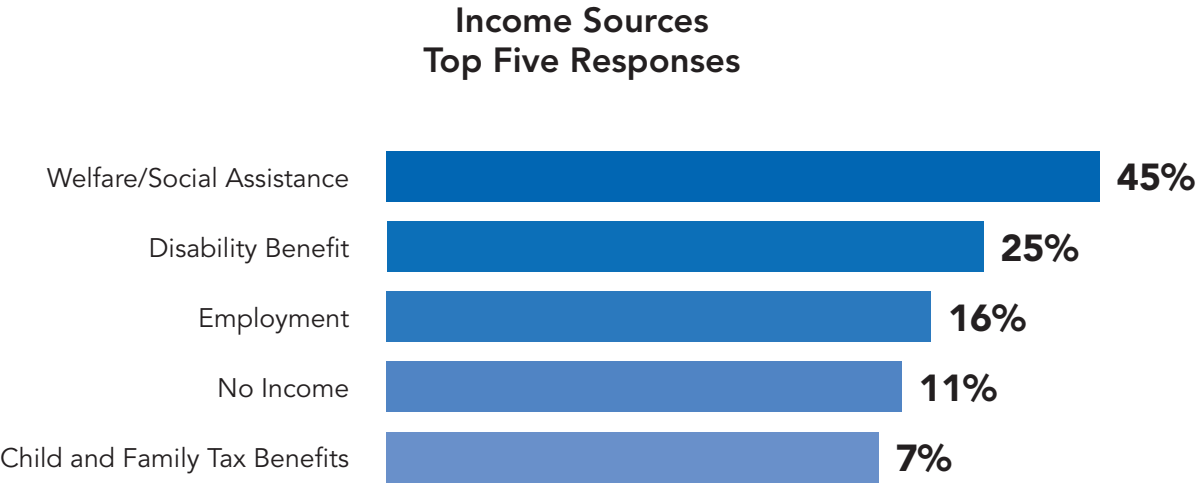


FIGURE 10

Note: Multiple response question. Percentages may not add up to 100%.

Medical Concerns

Respondents were asked to identify any existing medical concerns. 55% of respondents indicated they were experiencing mental health issues, 35% were experiencing chronic or acute medical issues, 31% were experiencing addictions issues, and 25% identified as having a physical disability.

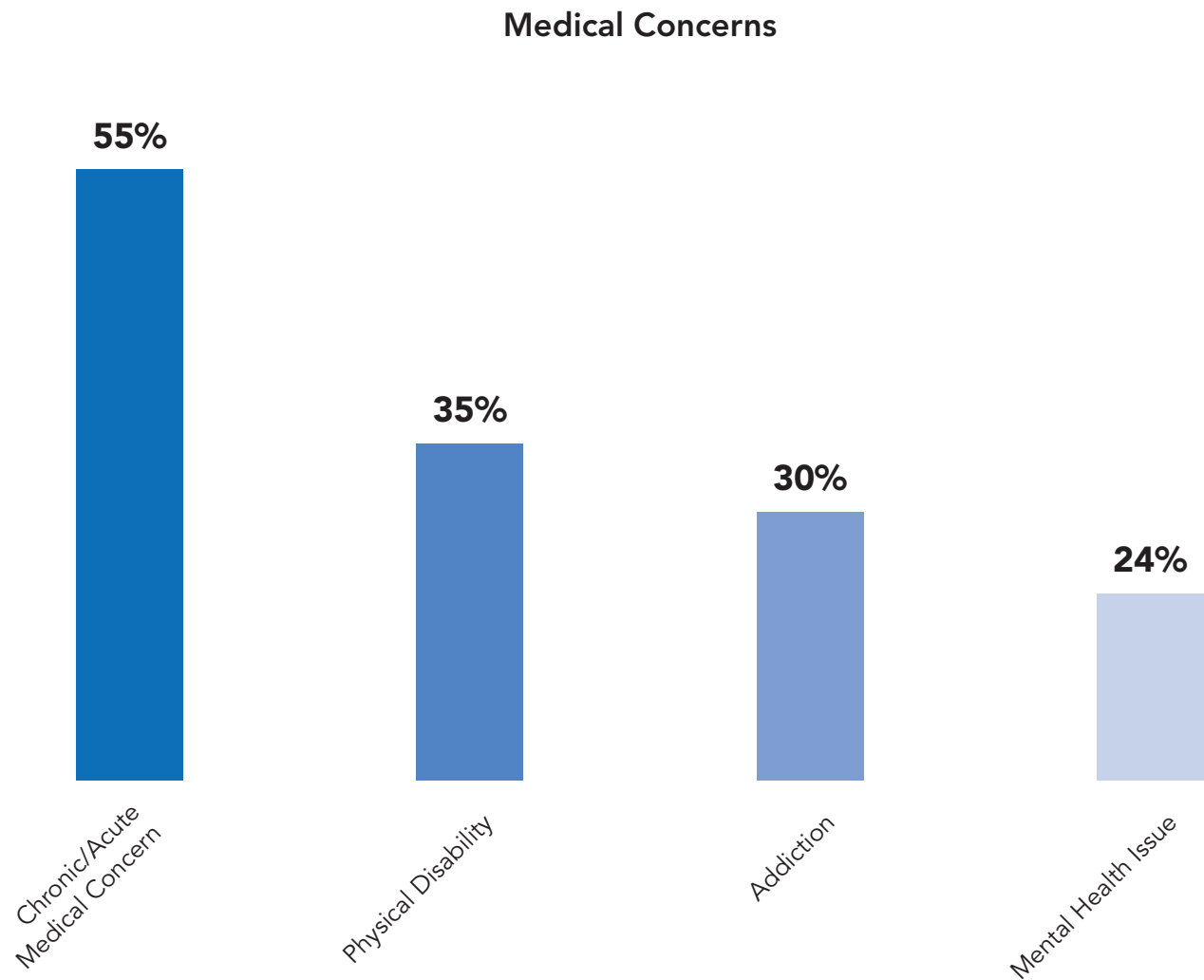


FIGURE 11

Note: Multiple response question. Percentages may not add up to 100%.

According to the 100,000 Homes Campaign in the United States, the most vulnerable individuals are those who are experiencing homelessness and tri-morbid health issues, meaning they have a mental health issue, with co-occurring substance use and chronic medical condition.¹³ Based on the PiT Count responses, 10% of respondents identified as experiencing tri-morbidity. In addition, 7% of those surveyed identified as having all four medical concerns.

Service Needs

Respondents were asked to share the type of services they felt they needed. The most requested service types were focused on mental health, addictions and substance use, serious or ongoing medical concerns and learning disabilities. Unfortunately, respondents who selected 'none of the above' were not asked to further describe their service needs. It is the intention of the Planning Committee to resolve this for the next count by asking respondents to expand on response selections.

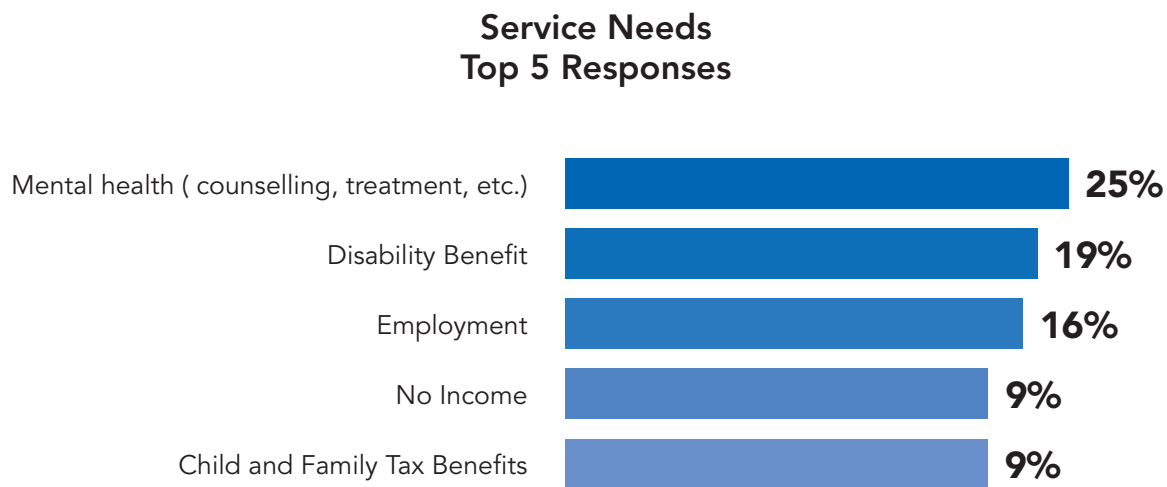


FIGURE 12

Note: Multiple response question. Percentages may not add up to 100%.

Housing Needs

Using their own words, respondents were asked to describe what would help them find housing. The purpose of this question was to let respondents share their feedback without having to prescribe to a pre-determined list that may not meet their needs.

Respondents indicated that they require:

- Housing options that are safe, affordable, and geared towards specific groups, such as youth, seniors and people with disabilities
- Shorter affordable housing wait-times, more flexible rent supplement policies, and housing that supports seniors with health concerns
- More funding for housing, assistance with first and last month rent deposits, and better employment opportunities that offer a living wage
- Internet access and non-judgemental community supports that will assist them with making housing connections in the community
- Housing workers that will assist them with home searches, provide explanations to private landlords regarding rent supplement programs and Ontario Works funding
- Help to better network within their community and increase community connections.

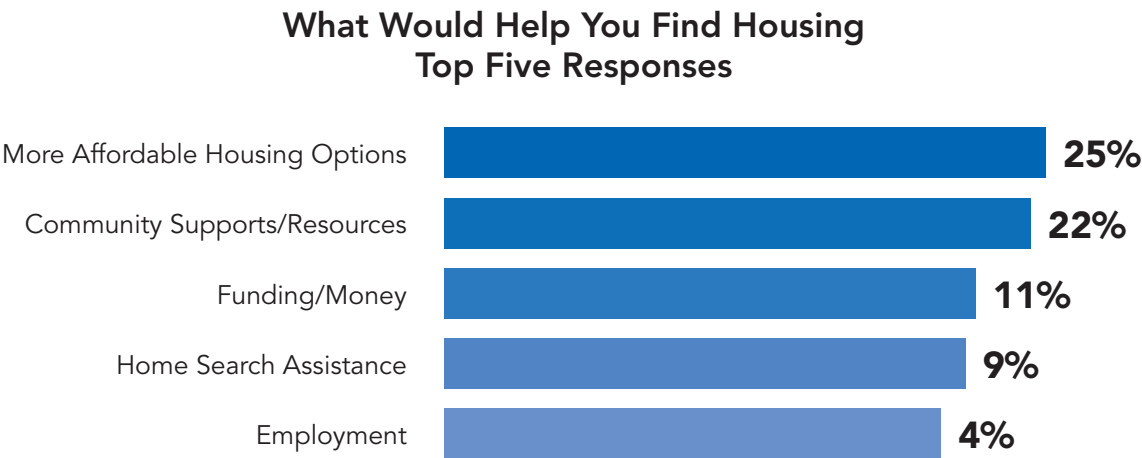


FIGURE 12

Note: Multiple response question. Percentages may not add up to 100%.

It will be important for the Region of Peel and service providers to take these needs into consideration when developing or revising responses to homelessness in Peel.

Registry Week Findings

Overview

In addition to the PiT Count survey, the Vulnerability Index – Service Prioritization Decision Assistance Tool (VI-SPDAT) was used as part of the Registry Week to triage people experiencing homelessness for Peel's By-Name List. The VI-SPDAT is an evidence-informed approach to assessing the acuity of an individual or family. The tool prioritizes who to serve first and why, while concurrently identifying the areas in the individual's or family's life where supports are necessary to avoid housing instability.¹⁴

Overall, 204 VI-SPDAT surveys were completed as part of the 2018 Registry Week:

- 108 were completed by adults
- 53 were completed by youth and;
- 39 were completed by families.

It is possible fewer individuals and families completed the VI-SPDAT as it followed the PiT Count survey and requested identifying information with consent, such as full name and contact information.

Vulnerability Index – Service Prioritization Decision Assistance Tool (VI-SPDAT)

A vulnerability score is assigned to completed surveys to provide a better understanding of the specific supports needed by the individual or family. The scoring is based on questions from four domains:

- i. History of housing and homelessness
- ii. Risk
- iii. Socialization and daily functions and;
- iv. Wellness

The score for the VI-SPDAT can be broken down into four main categories:¹⁵

Low Score (1-3):

People who score between 1-3 on the survey do not require intensive support but could benefit from referrals to housing assistance programs.

Moderate Score (single adults: 4-7, youth: 4-7, families: 4-8):

People who fall under moderate score are eligible for rapid re-housing services. These individuals are likely able to achieve housing stability, with the proper supports.

High Score (single adults: 8-13, youth 8-13, families: 9-15):

Those who score high are in need of permanent supportive housing and more intensive case management in order to find stable housing. This could include increased access to rental support programs and referrals to community agencies.

Very High Score (single adults: 14-17, youth: 14-17, families: 16-22):

This is the highest score someone can obtain, meaning the individual or family need the most attention and support to meet their housing needs. Intensive case management is necessary for this sub-population to become stably housed.

Acuity Scores

Based on the completed VI-SPDAT surveys:

- 16% of respondents scored low level of acuity
- 53% of respondents scored moderate level of acuity
- 27% of respondents scored high level of acuity
- 3% of respondents scored very high level of acuity

Accordingly, most respondents have moderate to high needs (80%). This information provides insight on the level of support and type of interventions required to help individuals and families find and keep stable housing.

By-Name List

A “By-Name List” is a real-time list of people experiencing homelessness in a community. The purpose is to prioritize these individuals for services based on their level of acuity, ensuring they are connected to the right supports to help them achieve housing stability. Peel’s By-Name List was established following the 2016 Registry Week led by the Peel Alliance to End Homelessness and other community partners.

Currently, Peel’s By-Name List is focused on prioritizing individuals and families who are experiencing episodic or chronic homelessness, or who have high to very high acuity of needs. Future iterations of the list will aim to capture all individuals and families experiencing homelessness, regardless of length of homelessness or acuity levels.

As a result of the 2018 Registry Week, 75 adults, 36 youth and 15 families have been referred to the list for support.



Next Steps

The 2018 Everyone Counts Peel Initiative has provided valuable information to inform local-level service delivery and to help address the unique challenges faced by different individuals, including youth and Indigenous peoples experiencing homelessness. Despite the limitations of the initiative, the results depict a minimum number of individuals experiencing homelessness, which demonstrates a clear and pressing need in our community.

The information collected through the PiT Count will be used to support program planning and resource allocation, in conjunction with other data sources. In addition, the information will be used as a key input into Peel's revised 10-Year Housing and Homelessness Plan (2018-2028): Home for All, as we work toward transforming services to prevent homelessness in our community, divert people from shelters and match them with the right supports.

The results from the Registry Week will be used to update Peel's By-Name List. The data elicited from this initiative will serve as a baseline for the necessary shift towards a coordinated access system. Individual programs, including the Home for Good (HFG) in Peel Collaborative, may then prioritize individuals for appropriate Housing First programming. The HFG Collaborative places individuals who are chronically homeless or have high-acuity needs into appropriate and affordable housing, using rent supplements and intensive case management. It includes a partnership among Services and Housing in the Province (SHIP), John Howard Society of Peel Halton Dufferin, Canadian Mental Health Association-Peel Branch (CMHA), the Governing Council of the Salvation Army of Canada, Our Place Peel, the Region of Peel and the Peel Alliance to End Homelessness. With this real-time data, efforts can be shifted from the existing emergency responses towards more upstream preventative initiatives.

Feedback from the planning committee, survey sites and volunteers will be used to help inform the next count. Building on the successes from this count, future iterations will focus on increasing partnerships, and expanding the reach of the count to ensure we connect with as many people experiencing homelessness as possible. Specifically, future counts should make a concerted effort to target vulnerable populations, less visible modes of homelessness, and solidify connections to data available through primary care agencies and institutions.

Building on the momentum from the 2018 Everyone Counts Peel Initiative, the Region of Peel will continue to collaborate with Peel Alliance to End Homelessness and other community partners to effectively coordinate efforts, based in real-time data, to meet the pressing needs of those experiencing homelessness.

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Appendix 1

PiT Count Consent Form

Interviewer's Name	Agency and/or Contact #	Team <input type="checkbox"/> Staff <input type="checkbox"/> Volunteer
Survey Date DD/MM/YYYY ____/____/____	Survey Time ____ : ____ AM/PM	Survey Location

INTRODUCTORY SCRIPT

Hello, my name is _____ and I'm a volunteer for the **Peel Region housing needs survey**. We are conducting a survey to provide better programs and services to people experiencing homelessness. This is a two-part survey. You can choose to respond to both parts or just one. You can also choose to **skip any question** or to **stop the survey at any time**. It should take about 15-20 minutes to complete. Results from the survey will contribute to the understanding of homelessness across Ontario and will help with research to improve services.

TERMS OF CONSENT

[SHOW NOTICE OF COLLECTION]. This is the Notice of Collection. You can contact the Region of Peel at any time if you have any questions regarding this survey.

*The information collected on this form is being collected pursuant to the **Housing Services Act, 2011** and the **Promoting Affordable Housing Act, 2016**, it will be used by the Region of Peel to conduct an enumeration of persons who are homeless in its service area. Any questions regarding this collection may be directed to the **Project Manager, Project Management and Business Transformation**, by mail at the **Region of Peel, 10 Peel Centre Drive, Suite B, Brampton, ON, L6T 0E3** or by telephone at **905-793-9200 x 3511**.*

Do you consent to participating in this survey?

- ☐ Yes I consent to participate in this survey **[Go to A]**
- ☐ No I do not consent to participate in this survey **[Thank and tally]**
- ☐ Unable to consent to participate in this survey (i.e., sleeping, impaired, partner not present, unable to speak English) **[End and tally]**

Appendix 2

Registry Week Consent Form

The Region of Peel (ROP) and the Peel Alliance to End Homelessness (PAEH) would like to collect your personal information for the following purposes:

- 1) better understand your housing and health needs
 - 2) plan and prioritize local housing-related services, programs and resources
 - 3) evaluate and improve affordable housing, related programs/services and the 20,000 Homes Campaign
- ✓ Your personal information will be securely stored and only people who need to know your information will have access to it. Anyone who has access to your personal information will have signed confidentiality agreements for your protection.
 - ✓ Your personal information will be de-identified before it is shared with the 20,000 Homes Campaign, which is operated by the Canadian Alliance to End Homelessness (CAEH). This means that you will not be able to be identified or traced by the 20,000 Homes Campaign/CAEH.
 - ✓ **ROP & PAEH** will disclose your personal information if there is reason to believe you may hurt yourself or someone else. Otherwise, your personal information will not be shared with any other third without your consent.
 - ✓ If you decide not to provide your consent, you will not be declined service by **ROP & PAEH**, however without your consent, **ROP & PAEH** may not be able to represent your level of need for housing as effectively. You may decide to limit your consent by skipping questions and/or only providing the information that you are comfortable with sharing.
 - ✓ You can change your mind and withdraw your consent at a later date by contacting the **Project Manager** at the **ROP** at 905-791-7800 ext. 5020 or everyonecounts@peelregion.ca.
 - ✓ **ROP & PAEH** will destroy or de-identify your personal information in accordance with the **ROP's** retention standards.

☐ **I AGREE WITH THE ABOVE AND CONSENT TO MY PERSONAL INFORMATION BEING COLLECTED, USED, STORED, SHARED AND DESTROYED AS DESCRIBED IN THIS CONSENT FORM.**

Your signature (or mark) below indicates that you have read (or been read) all of the information provided above and agree.

Date

Signature (or Mark) of Participant

Printed Name of Participant

If consent given by mark or verbally:

Date

Signature of Witness

Printed Name of Witness

Appendix 3

TALLY FORM

Location: _____

Time: _____

Interviewer: _____

Contact phone #: _____

Instructions: For those who are **not surveyed**, please fill in the sheet below indicating the reason. For those who **DECLINE** or are **OBSERVED** only, but who are clearly homeless, please also indicate the reason you believe they are homeless (sleeping/staying outside with belongings).

#	Location (e.g., park, nearest intersection, shelter)	Reason not Surveyed (Fill in box)					*Observed Homelessness	
		Declined*	Unable to Consent*	Already Responded	Screened Out (Response to Q)	Observed*	Observed Homeless	Indicator of Homelessness (sleeping or staying outside with belongings)
1								
2								
3								
4								
5								
6								
7								
8								
9								
10								
11								
12								
13								
14								
15								
16								
17								
18								
19								
20								
21								
22								
23								
24								
25								

Appendix 4

Occupancy Data Form

DATE OF ENUMERATION/OCCUPANCY: TUESDAY, APRIL 24 (OVERNIGHT)

Basic Information	
Name of Agency	
Contact Name	
Contact Email	
Shelter/Transitional Information	
Occupancy (# of individuals)	
Total Capacity (# of beds)	
Turnaways	
Max. Length of Stay	

[illegible]

Appendix 5



Everyone Counts Peel 2018

Part One:

Point-in-Time (PiT) Count Survey

Everyone
(ages 16+)

Appendix 5

Survey #

Interviewer's Name	Agency and/or Contact #	Team <input type="checkbox"/> Staff <input type="checkbox"/> Volunteer
Survey Date DD/MM/YYYY ____/____/____	Survey Time ____ : ____ AM/PM	Survey Location

INTRODUCTORY SCRIPT

Hello, my name is _____ and I'm a volunteer for the **Peel Region housing needs survey**. We are conducting a survey to provide better programs and services to people experiencing homelessness. This is a two-part survey. You can choose to respond to both parts or just one. You can also choose to **skip any question** or to **stop the survey at any time**. It should take about 15-20 minutes to complete. Results from the survey will contribute to the understanding of homelessness across Ontario and will help with research to improve services.

TERMS OF CONSENT

[SHOW NOTICE OF COLLECTION]. This is the Notice of Collection. You can contact the Region of Peel at any time if you have any questions regarding this survey.

*The information collected on this form is being collected pursuant to the **Housing Services Act, 2011** and the **Promoting Affordable Housing Act, 2016**, it will be used by the Region of Peel to conduct an enumeration of persons who are homeless in its service area. Any questions regarding this collection may be directed to the **Project Manager, Project Management and Business Transformation**, by mail at the **Region of Peel, 10 Peel Centre Drive, Suite B, Brampton, ON, L6T 0E3** or by telephone at **905-793-9200 x 3511**.*

Do you consent to participating in this survey?

- ☐ Yes I consent to participate in this survey **[Go to A]**
- ☐ No I do not consent to participate in this survey **[Thank and tally]**
- ☐ Unable to consent to participate in this survey (i.e., sleeping, impaired, partner not present, unable to speak English) **[End and tally]**

SURVEY SCREENING

A. Are you 16 years of age or older?

[YES: Go to B] **[NO: Thank and follow protocol]**

B. Have you answered this survey with a person with this ID badge (show badge)?

[YES: Thank and tally] **[NO: Go to C]**

C. Where are you staying/where did you stay on the night of Tuesday, April 24th?

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Screen-out/ End survey	Ask follow-up questions	Screen-in/ Begin survey
a. <input type="checkbox"/> DECLINE TO ANSWER [Thank and tally] b. <input type="checkbox"/> OWN APARTMENT/ HOUSE [Thank and tally]	c. <input type="checkbox"/> SOMEONE ELSE'S PLACE ->ASK C1 AND C2 d. <input type="checkbox"/> MOTEL/HOTEL ->ASK C2 e. <input type="checkbox"/> HOSPITAL, JAIL, PRISON, REMAND CENTRE ->ASK C2	f. <input type="checkbox"/> EMERGENCY SHELTER, DOMESTIC VIOLENCE SHELTER g. <input type="checkbox"/> TRANSITIONAL SHELTER/HOUSING h. <input type="checkbox"/> PUBLIC SPACE (E.G., SIDEWALK, PARK, FOREST, BUS SHELTER) i. <input type="checkbox"/> VEHICLE (CAR, VAN, RV, TRUCK) j. <input type="checkbox"/> MAKESHIFT SHELTER, TENT OR SHACK k. <input type="checkbox"/> ABANDONED/VACANT BUILDING l. <input type="checkbox"/> OTHER UNSHELTERED LOCATION m. <input type="checkbox"/> RESPONDENT DOESN'T KNOW [LIKELY HOMELESS] ->BEGIN SURVEY IF ANY OF THE ABOVE SELECTED (f-m)

C1: Can you stay there as long as you want or is this a temporary situation? (Surveyor - from screening)

C2: Do you have your own house or apartment you can safely return to? (Surveyor - from screening)

a. <input type="checkbox"/> AS LONG AS THEY WANT	[Thank and tally]
b. <input type="checkbox"/> TEMPORARY	->ASK C2
c. <input type="checkbox"/> DON'T KNOW	->ASK C2
d. <input type="checkbox"/> DECLINE	[Thank and tally]

a. <input type="checkbox"/> YES	[Thank and tally]
b. <input type="checkbox"/> NO	[Begin survey]
c. <input type="checkbox"/> DON'T KNOW	[Begin survey]
d. <input type="checkbox"/> DECLINE	[Thank and tally]

**Thank you for agreeing to take part in the survey.
Please note that you will receive a gift card as a thank you for your participation.**

BEGIN PIT COUNT SURVEY

1. What family members are staying with you tonight? [Indicate survey numbers for adults. Check all that apply]

<input type="checkbox"/> NONE	<input type="checkbox"/> OTHER ADULT - Survey #: _____
<input type="checkbox"/> PARTNER - Survey #: _____	<input type="checkbox"/> DECLINE TO ANSWER
<input type="checkbox"/> CHILD(REN)/DEPENDENT(S)	
	1 2 3 4 5 6 7 8
[indicate gender and age for each]	
GENDER	
AGE	

For the next questions, "homelessness" means any time when you have been without a secure place to live, including sleeping in shelters, on the streets, or living temporarily with others.

2. How old are you? [OR] What year were you born? [If unsure, ask for best estimate]

<input type="radio"/> AGE _____	<input type="radio"/> OR YEAR BORN _____	<input type="radio"/> DON'T KNOW	<input type="radio"/> DECLINE TO ANSWER
---------------------------------	--	----------------------------------	---

3. How old were you the first time you experienced homelessness?

<input type="radio"/> AGE _____	<input type="radio"/> DON'T KNOW	<input type="radio"/> DECLINE TO ANSWER
---------------------------------	----------------------------------	---

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ANSWER

4. In total, **how much time** have you been homeless over the **PAST YEAR**? [Best estimate.]

<input type="radio"/> LENGTH _____ DAYS WEEKS MONTHS	<input type="radio"/> DON'T KNOW	<input type="radio"/> DECLINE TO ANSWER
--	----------------------------------	---

5. In total, **how many different times** have you experienced homelessness over the **PAST YEAR**? [Best estimate.]

<input type="radio"/> NUMBER OF TIMES _____ [Includes this time]	<input type="radio"/> DON'T KNOW	<input type="radio"/> DECLINE TO ANSWER
--	----------------------------------	---

6. Have you stayed in an emergency shelter in the past year? [i.e., Wilkinson, Cawthra, Peel Family Shelter]

<input type="radio"/> YES	<input type="radio"/> NO	<input type="radio"/> DON'T KNOW	<input type="radio"/> DECLINE TO ANSWER
---------------------------	--------------------------	----------------------------------	---

7. How long have you been in (community name)?

<input type="radio"/> LENGTH _____ DAYS / WEEKS / MONTHS / YEARS <input type="radio"/> ALWAYS BEEN HERE <input type="radio"/> DON'T KNOW <input type="radio"/> DECLINE TO ANSWER	Where did you live before you came here? <input type="radio"/> COMMUNITY _____ <input type="radio"/> PROVINCE _____ <input type="radio"/> OR COUNTRY _____ <input type="radio"/> DECLINE TO ANSWER
---	---

8. Did you come to Canada as an immigrant, refugee or refugee claimant?

<input type="radio"/> YES, IMMIGRANT ----- ----> <input type="radio"/> YES, REFUGEE----- ----> <input type="radio"/> YES, REFUGEE CLAIMANT -- ----> <input type="radio"/> NO <input type="radio"/> DON'T KNOW <input type="radio"/> DECLINE TO ANSWER	If YES: How long have you been in Canada? <input type="radio"/> LENGTH: _____ DAYS WEEKS MONTHS YEARS OR DATE: ____ / ____ / ____ DAY / MONTH / YEAR <input type="radio"/> DON'T KNOW <input type="radio"/> DECLINE TO ANSWER
---	---

9. Do you identify as Indigenous or do you have Indigenous ancestry? This includes First Nations with or without status, Métis, or Inuit. [If yes, please follow-up to specify.]

<input type="radio"/> YES ----- ----> <input type="radio"/> NO <input type="radio"/> DON'T KNOW <input type="radio"/> DECLINE TO ANSWER	If YES: <input type="radio"/> FIRST NATIONS (with or without status) <input type="radio"/> INUIT <input type="radio"/> MÉTIS <input type="radio"/> HAVE INDIGENOUS ANCESTRY
---	---

10. Have you ever had any service in the Canadian Military or RCMP? [Military includes Canadian Navy, Army, or Air Force]

<input type="radio"/> YES, MILITARY	<input type="radio"/> NO	<input type="radio"/> DON'T KNOW	<input type="radio"/> DECLINE TO ANSWER
<input type="radio"/> YES, RCMP			

11. What gender do you identify with? [Show list.]

<input type="radio"/> MALE / MAN	<input type="radio"/> TRANS FEMALE / TRANS WOMAN	<input type="radio"/> NOT LISTED: _____	
<input type="radio"/> FEMALE / WOMAN	<input type="radio"/> TRANS MALE / TRANS MAN		
<input type="radio"/> GENDERQUEER/GENDER NON-	<input type="radio"/> DON'T KNOW		

Appendix 5

<input type="radio"/> TWO-SPIRIT	<input type="radio"/> CONFORMING	<input type="radio"/> DECLINE TO ANSWER
----------------------------------	----------------------------------	---

12. How do you describe your sexual orientation, for example straight, gay, lesbian? [Show list.]

<input type="radio"/> STRAIGHT/HETEROS	<input type="radio"/> BISEXUAL	<input type="radio"/> QUEER	<input type="radio"/> DON'T KNOW
<input type="radio"/> EXUAL	<input type="radio"/> TWO-SPIRIT	<input type="radio"/> NOT LISTED:	<input type="radio"/> DECLINE TO ANSWER
<input type="radio"/> GAY	<input type="radio"/> QUESTIONING	_____	
<input type="radio"/> LESBIAN			

13. What happened that caused you to lose your housing most recently? [Do not read the options.

Check all that apply. "Housing" does not include temporary arrangements (e.g., couch surfing) or shelter stays.]

<input type="checkbox"/> ILLNESS OR MEDICAL CONDITION	<input type="checkbox"/> CONFLICT WITH: PARENT / GUARDIAN
<input type="checkbox"/> ADDICTION OR SUBSTANCE USE	<input type="checkbox"/> CONFLICT WITH: SPOUSE / PARTNER
<input type="checkbox"/> JOB LOSS	<input type="checkbox"/> INCARCERATED (JAIL OR PRISON)
<input type="checkbox"/> UNABLE TO PAY RENT OR MORTGAGE	<input type="checkbox"/> HOSPITALIZATION OR TREATMENT PROGRAM
<input type="checkbox"/> UNSAFE HOUSING CONDITIONS	<input type="checkbox"/> OTHER REASON
<input type="checkbox"/> EXPERIENCED ABUSE BY: PARENT / GUARDIAN	_____
<input type="checkbox"/> EXPERIENCED ABUSE BY: SPOUSE / PARTNER	<input type="checkbox"/> DON'T KNOW
	<input type="checkbox"/> DECLINE TO ANSWER

14. What are your sources of income? [Please read list and check all that apply]

<input type="checkbox"/> EMPLOYMENT	<input type="checkbox"/> DISABILITY BENEFIT	<input type="checkbox"/> OTHER SOURCE:
<input type="checkbox"/> INFORMAL/SELF-EMPLOYMENT (E.G., BOTTLE RETURNS, PANHANDLING)	<input type="checkbox"/> SENIORS BENEFITS (E.G., CPP/OAS/GIS)	_____
<input type="checkbox"/> EMPLOYMENT INSURANCE	<input type="checkbox"/> GST REFUND	<input type="checkbox"/> NO INCOME
<input type="checkbox"/> WELFARE/SOCIAL ASSISTANCE	<input type="checkbox"/> CHILD AND FAMILY TAX BENEFITS	<input type="checkbox"/> DECLINE TO ANSWER
	<input type="checkbox"/> MONEY FROM FAMILY/FRIENDS	

15. Have you ever been in foster care and/or a group home?

<input type="checkbox"/> YES IF YES, HOW LONG AGO WAS THAT? LENGTH (IN YEARS)

<input type="checkbox"/> NO
<input type="checkbox"/> DON'T KNOW
<input type="checkbox"/> DECLINE TO ANSWER

16. People may identify as belonging to a particular racial group. For example, some people may identify as Black or African-Canadian, other people may identify as Asian or South Asian and other people may identify as white. What racialized identity do you identify with? [Do not list categories. Select all that apply]

<input type="checkbox"/> ABORIGINAL OR INDIGENOUS	<input type="checkbox"/> BLACK OR AFRICAN CANADIAN
<input type="checkbox"/> ARAB	<input type="checkbox"/> FILIPINO
<input type="checkbox"/> ASIAN (E.G., CHINESE, KOREAN, JAPANESE, ETC.)	<input type="checkbox"/> HISPANIC OR LATIN AMERICAN
<input type="checkbox"/> SOUTH-EAST ASIAN (E.G., VIETNAMESE, CAMBODIAN, MALAYSIAN, LAOTIAN, ETC.)	<input type="checkbox"/> WHITE (E.G., EUROPEAN-CANADIAN)
<input type="checkbox"/> SOUTH ASIAN (E.G., EAST INDIAN, PAKISTANI, SRI LANKAN, ETC.)	<input type="checkbox"/> OTHER (PLEASE SPECIFY)
<input type="checkbox"/> WEST ASIAN (E.G., IRANIAN, AFGHAN, ETC.)	_____
	<input type="checkbox"/> DON'T KNOW
	<input type="checkbox"/> DECLINE TO ANSWER

Appendix 5

17. In what language do you feel best able to express yourself?

<input type="radio"/> ENGLISH	<input type="radio"/> NO PREFERENCE	<input type="radio"/> DON'T KNOW
<input type="radio"/> FRENCH	<input type="radio"/> NEITHER (please specify)	<input type="radio"/> DECLINE TO ANSWER

18. Do you identify as having any of the following?

Chronic/Acute Medical Condition	Physical Disability	Addiction	Mental Health Issue
<input type="checkbox"/> YES	<input type="checkbox"/> YES	<input type="checkbox"/> YES	<input type="checkbox"/> YES
<input type="checkbox"/> NO	<input type="checkbox"/> NO	<input type="checkbox"/> NO	<input type="checkbox"/> NO
<input type="checkbox"/> DON'T KNOW	<input type="checkbox"/> DON'T KNOW	<input type="checkbox"/> DON'T KNOW	<input type="checkbox"/> DON'T KNOW
<input type="checkbox"/> DECLINE TO ANSWER	<input type="checkbox"/> DECLINE TO ANSWER	<input type="checkbox"/> DECLINE TO ANSWER	<input type="checkbox"/> DECLINE TO ANSWER

19. What would help you find housing?

<input type="radio"/> _____	<input type="radio"/> DON'T KNOW	<input type="radio"/> DECLINE TO ANSWER
<input type="radio"/> _____		

20. I'm going to read a list of services that you may or may not need. Let me know which of these apply to you. Do you have a need for services related to: [Read categories, select all that apply]

<input type="checkbox"/> SERIOUS OR ONGOING MEDICAL CONDITION	<input type="checkbox"/> BRAIN INJURY
<input type="checkbox"/> PHYSICAL DISABILITY	<input type="checkbox"/> PREGNANCY
<input type="checkbox"/> LEARNING DISABILITY	<input type="checkbox"/> NONE OF THE ABOVE
<input type="checkbox"/> ADDICTION OR SUBSTANCE USE	<input type="checkbox"/> DECLINE TO ANSWER
<input type="checkbox"/> MENTAL HEALTH (<i>Counselling, treatment, etc.</i>)	

VI-SPDAT INTRODUCTION

Are you interested in proceeding to the second section of this survey?

- ☐ Yes [proceed to next section]
☐ No [thank and provide gift card if screened-in]

BEGIN VI-SPDAT

Select appropriate package and begin VI-SPDAT survey:

- Use **BLUE** survey for single adults (25+ years of age; no children staying with them)
- Use **PINK** survey for youth (16-24 years of age; no children staying with them)
- Use **YELLOW** survey for families (children staying with them).

Appendix 6



Everyone Counts Peel 2018

Part One:

Point-in-Time (PiT) Count Survey

Everyone
(ages 16+)

Appendix 6

Administration

Interviewer's Name	Agency and/or Contact #
Survey Date DD/MM/YYYY ____/____/2018	Survey Time __ : __ AM/PM
Location	

Introduction

- This section will ask for your first and last name
- It usually takes less than 7 minutes to complete
- Only "Yes," "No," or one-word answers are being sought
- Any question can be skipped or refused
- If you do not understand a question I can provide you with clarification
- There is no correct or preferred answer
- Your responses will be stored securely on the Region of Peel's information management system
- You can provide your consent to participate on the next page

[Proceed to Consent]

Appendix 6

CONSENT

REGISTRY WEEK | PARTICIPANT CONSENT

The Region of Peel (ROP) and the Peel Alliance to End Homelessness (PAEH) would like to collect your personal information for the following purposes:

- 1) better understand your housing and health needs
 - 2) plan and prioritize local housing-related services, programs and resources
 - 3) evaluate and improve affordable housing, related programs/services and the 20,000 Homes Campaign
- ✓ Your personal information will be securely stored and only people who need to know your information will have access to it. Anyone who has access to your personal information will have signed confidentiality agreements for your protection.
 - ✓ Your personal information will be de-identified before it is shared with the 20,000 Homes Campaign, which is operated by the Canadian Alliance to End Homelessness (CAEH). This means that you will not be able to be identified or traced by the 20,000 Homes Campaign/CAEH.
 - ✓ ROP & PAEH will disclose your personal information if there is reason to believe you may hurt yourself or someone else. Otherwise, your personal information will not be shared with any other third without your consent.
 - ✓ If you decide not to provide your consent, you will not be declined service by ROP & PAEH, however without your consent, ROP & PAEH may not be able to represent your level of need for housing as effectively. You may decide to limit your consent by skipping questions and/or only providing the information that you are comfortable with sharing.
 - ✓ You can change your mind and withdraw your consent at a later date by contacting the **Project Manager** at the ROP at 905-791-7800 ext. 5020 or everyonecounts@peelregion.ca.
 - ✓ ROP & PAEH will destroy or de-identify your personal information in accordance with the ROP's retention standards.

☐ **I AGREE WITH THE ABOVE AND CONSENT TO MY PERSONAL INFORMATION BEING COLLECTED, USED, STORED, SHARED AND DESTROYED AS DESCRIBED IN THIS CONSENT FORM.**

Your signature (or mark) below indicates that you have read (or been read) all of the information provided above and agree.

Date

_____ Signature (or Mark) of Participant

Printed Name of Participant

If consent given by mark or verbally:

Date

_____ Signature of Witness

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Printed Name of Witness _____

Adult Individual VI-SPDAT

[DO NOT change, re-order or score the questions]

Basic Information

First Name	Nickname	Last Name	
Date of Birth	Age	Consent to participate	
DD/MM/YYYY ____/____/____		<input type="checkbox"/> Yes	<input type="checkbox"/> No
IF THE PERSON IS 60 YEARS OF AGE OR OLDER, THEN SCORE 1.			SCORE: <div style="border: 1px solid black; width: 50px; height: 20px; margin-top: 5px;"></div>

A. History of Housing and Homelessness

1. Where do you sleep most frequently? (check one)	<input type="checkbox"/> Shelters <input type="checkbox"/> Couch Surfing <input type="checkbox"/> Outdoors <input type="checkbox"/> Other (specify): <input type="checkbox"/> Refused	
IF THE PERSON ANSWERS ANYTHING OTHER THAN "SHELTER", THEN SCORE 1.		SCORE: <div style="border: 1px solid black; width: 50px; height: 20px; margin-top: 5px;"></div>
2. How long has it been since you lived in permanent stable housing?		Refused
3. In the last year, how many times have you been homeless?		Refused
IF THE PERSON HAS EXPERIENCED 6 OR MORE CONSECUTIVE MONTHS		SCORE

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**OF HOMELESSNESS, AND/OR 3+ EPISODES OF HOMELESSNESS, THEN
SCORE 1.**

E:

B. Risks

4. In the past six months, how many times have you...				
a. Received health care at an emergency department/room?			Refused	
b. Taken an ambulance to the hospital?			Refused	
c. Been hospitalized as an inpatient?			Refused	
d. Used a crisis service, including sexual assault crisis, mental health crisis, family/intimate violence, distress centers and suicide prevention hotlines?			Refused	
e. Talked to police because you witnessed a crime, were the victim of a crime, or the alleged perpetrator of a crime or because the police told you that you must move along?			Refused	
f. Stayed one or more nights in a holding cell, jail or prison, whether that was a short-term stay like the drunk tank, a longer stay for a more serious offence, or anything in between?			Refused	

**IF THE TOTAL NUMBER OF INTERACTIONS EQUALS 4 OR MORE, THEN
SCORE 1 FOR EMERGENCY SERVICE USE.**

**SCOR
E:**

5. Have you been attacked or beaten up since you've become homeless?	Y	N	Refused	
6. Have you threatened to or tried to harm yourself or anyone else in the last year?	Y	N	Refused	

IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR RISK OF HARM.

**SCOR
E:**

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7. Do you have any legal stuff going on right now that may result in you being locked up, having to pay fines, or that make it more difficult to rent a place to live?	Y	N	Refused	
IF "YES," THEN SCORE 1 FOR LEGAL ISSUES.				SCORE: <input type="text"/>
8. Does anybody force or trick you to do things that you do not want to do?	Y	N	Refused	
9. Do you ever do things that may be considered to be risky like exchange sex for money, run drugs for someone, have unprotected sex with someone you don't know, share a needle, or anything like that?	Y	N	Refused	
IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR RISK OF EXPLOITATION.				SCORE: <input type="text"/>

C. Socialization & Daily Functioning

10. Is there any person, past landlord, business, bookie, dealer, or government group like the CRA that thinks you owe them money?	Y	N	Refused	
11. Do you get any money from the government, a pension, an inheritance, working under the table, a regular job, or anything like that?	Y	N	Refused	
IF "YES" TO QUESTION 10 OR "NO" TO QUESTION 11, THEN SCORE 1 FOR MONEY MANAGEMENT.				SCORE: <input type="text"/>
12. Do you have planned activities, other than just surviving, that make you feel happy and fulfilled?	Y	N	Refused	
IF "NO," THEN SCORE 1 FOR MEANINGFUL DAILY ACTIVITY.				SCORE: <input type="text"/>

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13. Are you currently able to take care of basic needs like bathing, changing clothes, using a restroom, getting food and clean water and other things like that?	Y	N	Refused	
IF "NO," THEN SCORE 1 FOR SELF-CARE.				SCORE: <input type="text"/>
14. Is your current homelessness in any way caused by a relationship that broke down, an unhealthy or abusive relationship, or because family or friends caused you to become evicted?	Y	N	Refused	
IF "YES," THEN SCORE 1 FOR SOCIAL RELATIONSHIPS.				SCORE: <input type="text"/>

D. Wellness

15. Have you ever had to leave an apartment, shelter program, or other place you were staying because of your physical health?	Y	N	Refused	
16. Do you have any chronic health issues with your liver, kidneys, stomach, lungs or heart?	Y	N	Refused	
17. Do you have any physical disabilities that would limit the type of housing you could access, or would make it hard to live independently because you'd need help?	Y	N	Refused	
18. When you are sick or not feeling well, do you avoid getting help?	Y	N	Refused	
19. FOR FEMALE RESPONDENTS ONLY: Are you currently pregnant?	Y	N	N/A or Refused	
IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR PHYSICAL HEALTH.				SCORE: <input type="text"/>

Appendix 6

20. Has your drinking or drug use led you to being kicked out of an apartment or program where you were staying in the past?	Y	N	Refused	
21. Will drinking or drug use make it difficult for you to stay housed or afford your housing?	Y	N	Refused	
IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR SUBSTANCE USE.				SCORE: <div></div>
22. Have you ever had trouble maintaining your housing, or been kicked out of an apartment, shelter program or other place you were staying, because of:				
a. A mental health issue or concern?	Y	N	Refused	
b. A past head injury?	Y	N	Refused	
c. A learning disability, developmental disability, or other impairment?	Y	N	Refused	
23. Do you have any mental health or brain issues that would make it hard for you to live independently because you'd need help?	Y	N	Refused	
IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR MENTAL HEALTH.				SCORE: <div></div>
IF THE RESPONENT SCORED 1 FOR PHYSICAL HEALTH AND 1 FOR SUBSTANCE USE AND 1 FOR MENTAL HEALTH, SCORE 1 FOR TRI-MORBIDITY.				SCORE: <div></div>
24. Are there any medications that a doctor said you should be taking that, for whatever reason, you are not taking?	Y	N	Refused	
25. Are there any medications like painkillers that you don't take the way the doctor prescribed or where you sell the medication?	Y	N	Refused	

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IF "YES" TO ANY OF THE ABOVE, SCORE 1 FOR MEDICATIONS.				SCORE: <input type="text"/>
26. YES OR NO: Has your current period of homelessness been caused by an experience of emotional, physical, psychological, sexual, or other type of abuse, or by any other trauma you have experienced?	Y	N	Refused	<input type="text"/>
IF "YES", SCORE 1 FOR ABUSE AND TRAUMA.				SCORE: <input type="text"/>

Appendix 6

Follow-Up Questions (not scored)

On a regular day, where is it easiest to find you and what time of day is easiest to do so?	place: time: ____: ____ OR Morning/Afternoon/Evening/Night [circle]
Is there a phone number and/or email where someone can safely get in touch with you or leave you a message?	phone: (____) ____ - ____ email: _____

END OF SURVEY

1. Thank participant
2. Provide honorarium package
3. Place survey in envelope provided.

Scoring Summary

[DO NOT COMPLETE-FOR INTERNAL USE ONLY]

DOMAIN	SUBTOTAL	RESULTS	
PRE-SURVEY	/1	Score: 0-3: no housing intervention 4-7: an assessment for Rapid Re-Housing 8+: an assessment for Permanent Supportive Housing/Housing First	Recommendation:
A. HISTORY OF HOUSING & HOMELESSNESS	/2		
B. RISKS	/4		
C. SOCIALIZATION & DAILY FUNCTIONS	/4		
D. WELLNESS	/6		
GRAND TOTAL:	/17		

Appendix 7

Survey Site Locations

Survey Site	Agency/Organization	Municipality
Tuesday, April 24 (3pm-overnight)		
Street Count (until 11pm)	Various	Peel Region
Cawthra Road Shelter	Salvation Army Peel Shelter and Housing Services	Mississauga
Cuthbert House	Salvation Army Correctional and Justice Services	Brampton
Eden Food for Change	Eden Food for Change Food Bank	Mississauga
Ellen House	Elizabeth Fry Society Peel-Halton	Brampton
Honeywell Family Life Resource Centre	Salvation Army Peel Shelter and Housing Services	Peel Region
Interim Place	Interim Place	Peel Region
Our Place Peel	Our Place Peel	Mississauga
Peel Family Shelter	Salvation Army Peel Shelter and Housing Services	Mississauga
Peel Youth Village	Services and Housing in the Province (SHIP)	Mississauga
Short Stay Crisis Support Program	Services and Housing in the Province (SHIP)	Peel Region
St. Leonard's Place Peel	St. Leonard's Place Peel	Brampton
Wilkinson Road Shelter	Salvation Army Peel Shelter and Housing Services	Brampton
Wednesday, April 25 (all day)		
Associated Youth Services of Peel	Associated Youth Services of Peel	Mississauga
Outreach Van	Canadian Mental Health Association (CMHA) Peel Dufferin	Peel Region
John Howard Society	John Howard Society of Peel-Halton-Dufferin	Brampton
Knights Table Meal Program	Knights Table	Brampton
Metis Nation of Ontario Wellness Branch Magnet Event	Metis Nation of Ontario	Brampton
Mississauga Central Library	City of Mississauga	Mississauga
Peel Aboriginal Network Magnet Event	Peel Aboriginal Network	Mississauga
Regeneration Meal Program	Regeneration Outreach Community	Brampton
Safe Centre of Peel	Catholic Family Services Peel-Dufferin	Brampton
St. Andrews Church Meal Program	St. Andrew's Church	Brampton
The Compass	The Compass Food Bank	Mississauga
The Dam Youth Drop-In	The Dam	Mississauga
The Exchange	Caledon Community Services	Caledon
Thursday, April 26 (3pm-8pm)		
Peel Youth Village Magnet Event	Various	Mississauga