COMMUNITY HOMELESSNESS REPORT SUMMARY

Toronto
2019-2021

SUMMARY

The table below provides a summary of the work the community has done so far to implement Reaching Home's minimum requirements for Coordinated Access and an HMIS.
How many of the Reaching Home minimum requirements has the community:

Met	Started	Not yet started
8	10	0

SUMMARY COMMENT
Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements? In particular, please describe your community's efforts to set-up or improve the Coordinated Access governance structure, including processes to ensure that policies and protocols, as approved by the governance group(s), are being implemented across the system as intended to achieve desired results.

Prioritization Policy
The Shelter, Support & Housing Administration (SSHA) worked closely with Toronto Alliance to End Homelessness (TAEH), Toronto Indigenous Community Advisory Board (TICAB), and an internal Confronting Anti-Black Racism (CABR) steering committee to draft a prioritization policy which will be implemented in 2021/22. The process included a prioritization planning day facilitated by the Canadian Alliance to End Homelessness, an operational review to ensure the policy is administratively feasible, and will contribute to the shared goals and outcomes of Toronto's homelessness response system.

Release of Shelter System Flow Data
In March 2020, SSHA released the Shelter System Flow data including 6 critical data points for measuring and reducing homelessness in Toronto, including for a number of key population groups (families, youth, refugees, chronic homeless). The data is limited to those accessing overnight services (emergency shelter, hotel programs, 24-Hr respites), but includes unique data points for all people accessing these services on a rolling three months basis. Work is underway to expand the data to include people sleeping outdoors.

Indigenous Data and Stewardship
SSHA continued to work collaboratively with TICAB to ensure data about Indigenous people experiencing homelessness accurately reflects their experience. SSHA and TICAB co-designed and updated Indigenous identity question and response options which have been integrated and made mandatory in the Shelter Management Information System (SMIS). TICAB frequently reviews data and is working collaboratively with SSHA to analyze and approve the data before it is released publicly as part of Toronto's Shelter System Flow Open Data set. TICAB continue to make recommendations to how to improve data collection methodologies, with SSHA quickly implementing their recommendations. Developing policies for data stewardship is a priority for the remainder of 2021

Pilot of updated Intake form and introduction of Triage Assessment
As part of Toronto's implementation of the Service Triage, Assessment, and Referral Supports (STARS) common assessment tool, SSHA tested and updated the Intake and Triage tool with 14 homeless serving pilot sites, including those represented at TICAB.

SSHA worked collaboratively with the sites to conduct user testing, develop training materials, and improve the tool. The updated intake includes questions about pronouns, racial identity, veteran status and a triage with a recommended level of support. Full roll out of the tool will occur in 2021-22.

Toronto Indigenous Community Advisory Board
During this reporting period TICAB has been engaged by SSHA and vice versa. TICAB has set up a TICAB subcommittee to work with SSHA on Coordinated Access. Two TICAB organizations are now piloting case management tools, furthermore, TICAB has collaborated with SSHA on developing the 2020 Street Needs Assessment and in implementing it.

COMMUNITY-LEVEL DATA for 2019-2020

What is the date range for available data from the List for this fiscal report?

• First date in reporting period:	2019-04-01
• Last date in reporting period:	2020-03-31

Complete the Population Groups table below using the date range indicated for this fiscal report.

Number of unique individuals (or households where not available) in each Priority Population Group who:						
Priority Population Groups	Were homeless **(Measures Cumulative Homelessness)**	Were new to homelessness **(Measures Inflow)**	Returned to homelessness from housing (one or more times) **(Measures Inflow)**	Returned to homelessness from transitional status (one or more times) **(Measures Inflow)**	Returned to homelessness from unknown status (one or more times) **(Measures Inflow)**	State changed from inactive to active (one or more times) **(Measures Inflow)**
Overall homeless	24965	12644	1264	1341	9241	5077
Chronically homeless	8011	1966	520	716	2939	873
Indigenous peoples	1378	296	113	151	1081	752
Priority Population Groups			Moved from homelessness to housing (one or more times) **(Measures Outflow)**	Status changed from homelessness to transitional (one or more times) **(Measures Outflow)**	Status changed from homelessness to unknown (one or more times) **(Measures Outflow)**	State changed from active to inactive (one or more times) **(Measures Outflow)**
Overall homeless			8133	1702	11533	9180
Chronically homeless			3394	727	2739	1567
Indigenous peoples			147	163	1126	894

Complete the Prior Living Situations table below for all individuals (or households where not available) that were homeless for the date range indicated for this fiscal report.

	Public Institutions	Transitional Housing	Permanent Housing	Unknown	Total
New to homelessness	N/A	N/A	N/A	N/A	0
Returned to homelessness	N/A	N/A	N/A	N/A	0
Total	0	0	0	0	0

COMMUNITY-LEVEL DATA for 2020-2021

What is the date range for available data from the List for this fiscal report?	
• First date in reporting period:	2020-04-01
• Last date in reporting period:	2021-03-31

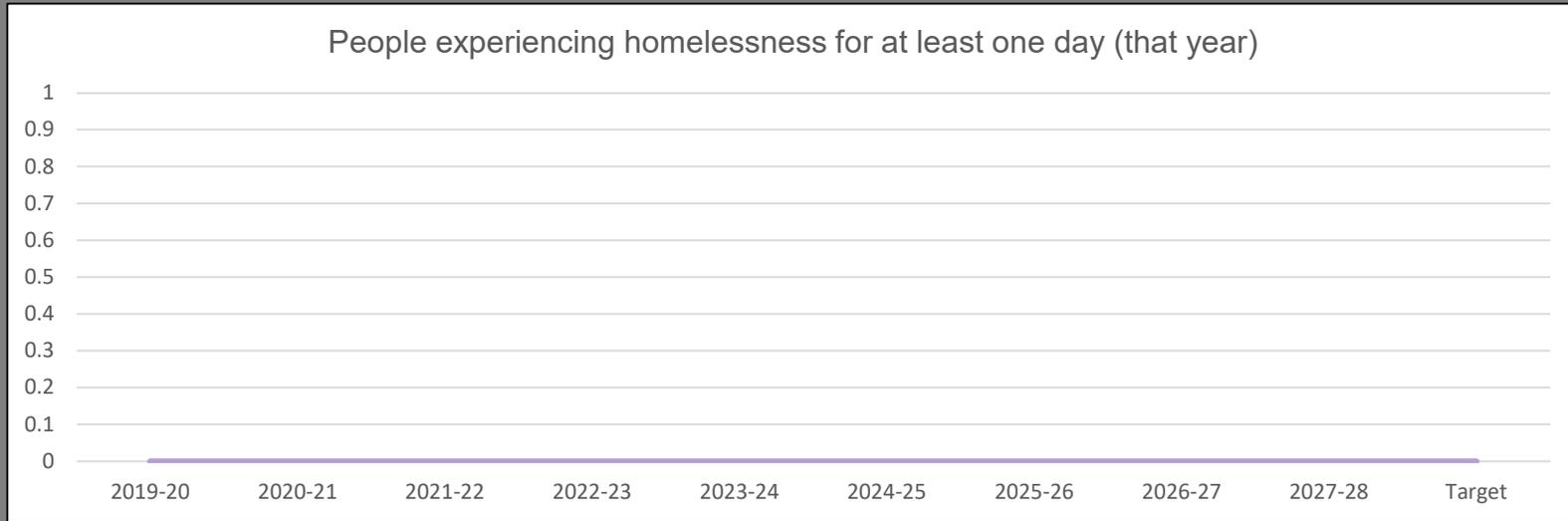| Number of unique individuals (or households where not available) in each Priority Population Group who:						
Priority Population Groups	Were homeless **(Measures Cumulative Homelessness)**	Were new to homelessness **(Measures Inflow)**	Returned to homelessness from housing (one or more times) **(Measures Inflow)**	Returned to homelessness from transitional status (one or more times) **(Measures Inflow)**	Returned to homelessness from unknown status (one or more times) **(Measures Inflow)**	State changed from inactive to active (one or more times) **(Measures Inflow)**
Overall homeless	18096	6590	1157	1509	7189	4330
Chronically homeless	7617	909	505	904	2978	1002
Indigenous peoples	1548	403	115	211	1132	833
Priority Population Groups			Moved from homelessness to housing (one or more times) **(Measures Outflow)**	Status changed from homelessness to transitional (one or more times) **(Measures Outflow)**	Status changed from homelessness to unknown (one or more times) **(Measures Outflow)**	State changed from active to inactive (one or more times) **(Measures Outflow)**
Overall homeless			5281	1719	8056	6506
Chronically homeless			3150	793	2290	1318
Indigenous peoples			202	218	1115	766

Complete the Prior Living Situations table below for all individuals (or households where not available) that were homeless for the date range indicated for this fiscal report.

	Public Institutions	Transitional Housing	Permanent Housing	Unknown	Total
New to homelessness	N/A	N/A	N/A	N/A	0
Returned to homelessness	N/A	N/A	N/A	N/A	0
Total	0	0	0	0	0

COMMUNITY-LEVEL RESULTS OUTCOMES - CORE OUTCOMES

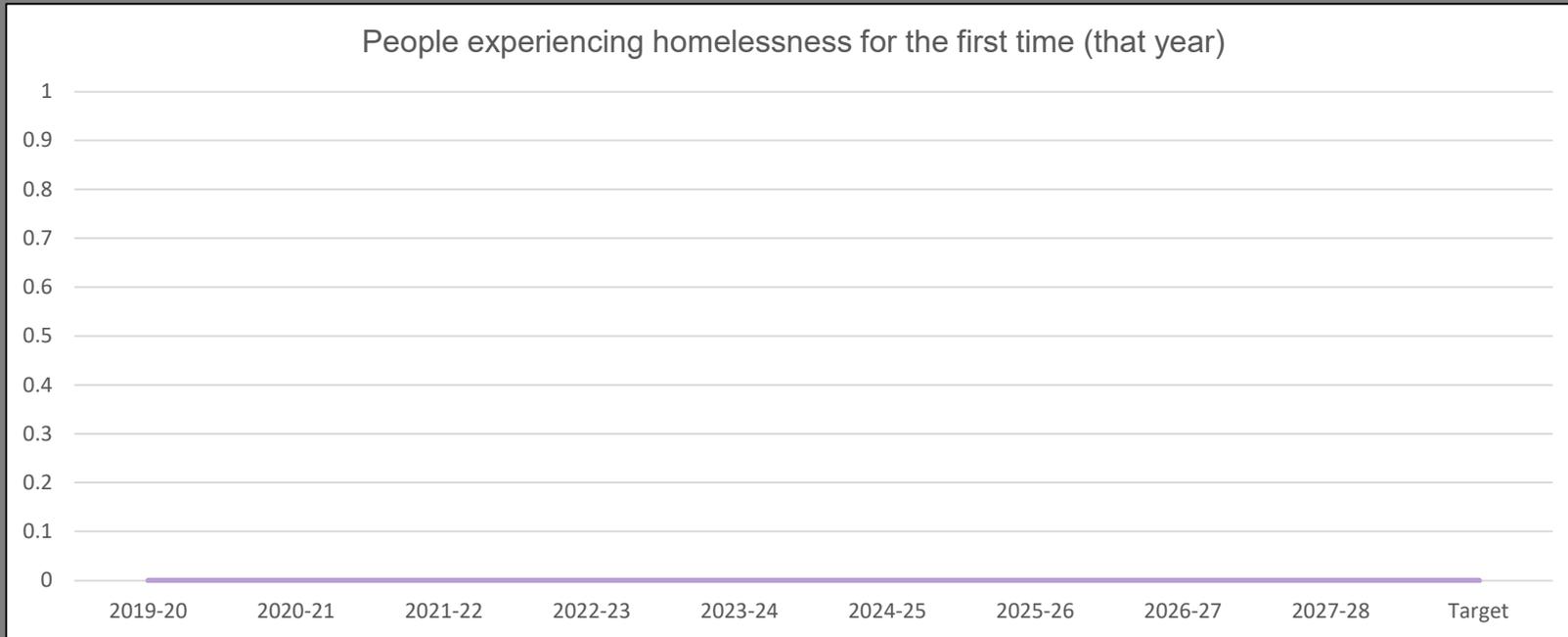**Outcome # 1: Fewer people experience homelessness overall (homelessness is reduced overall)**

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People experiencing homelessness for at least one day (that year)	0	0	-	-	-	-	-	-	-	0

People experiencing homelessness for at least one day (that year)

Please insert comment here

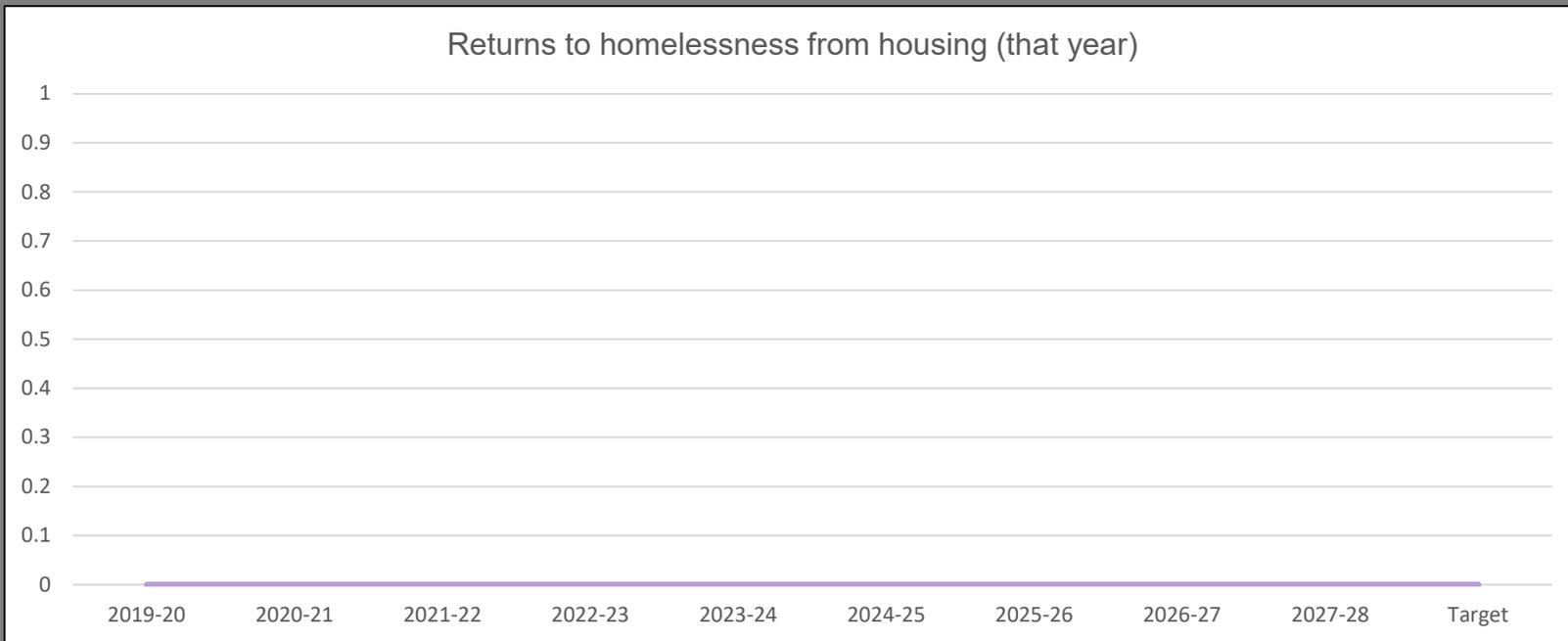**Outcome #2: Fewer people experience homelessness for the first time (new inflows into homelessness are reduced)**

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People experiencing homelessness for the first time (that year)	0	0	-	-	-	-	-	-	-	0

People experiencing homelessness for the first time (that year)

Please insert comment here

Outcome #3: Fewer people return to homelessness from housing (returns to homelessness are reduced)

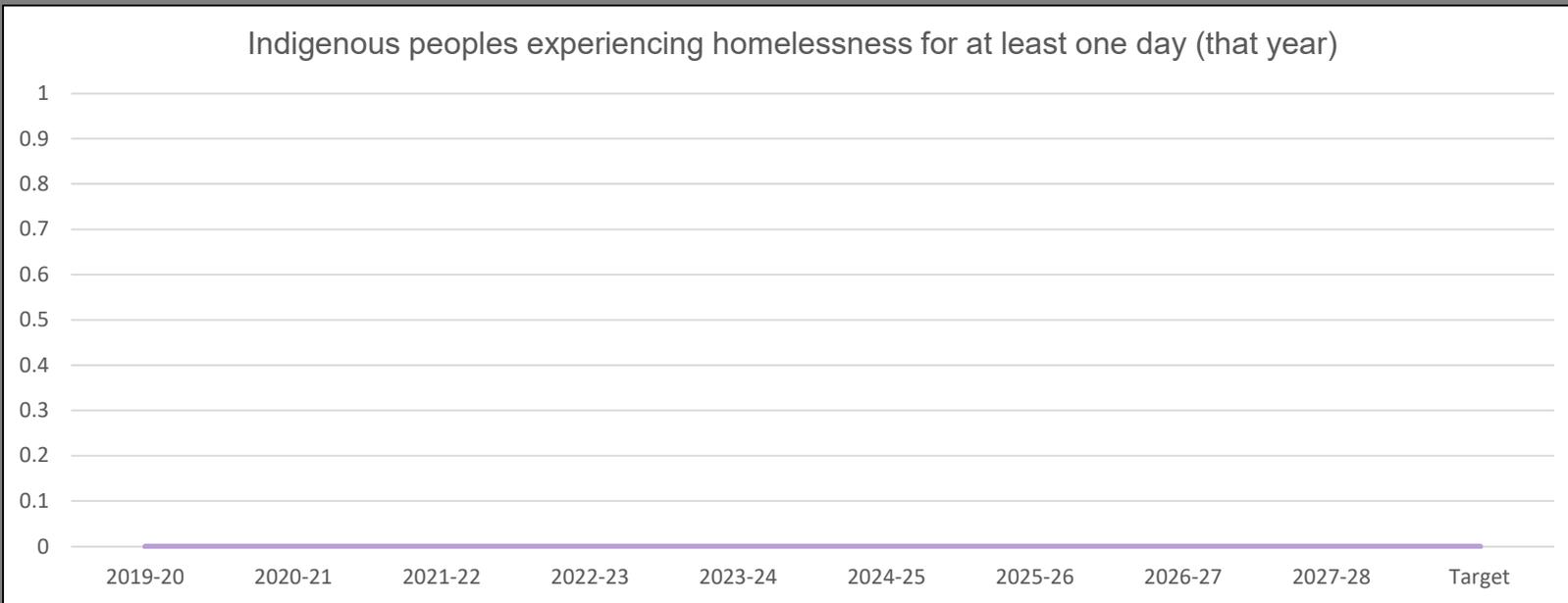|	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Returns to homelessness from housing (that year)	0	0	-	-	-	-	-	-	-	0

Returns to homelessness from housing (that year)

Please insert comment here

Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

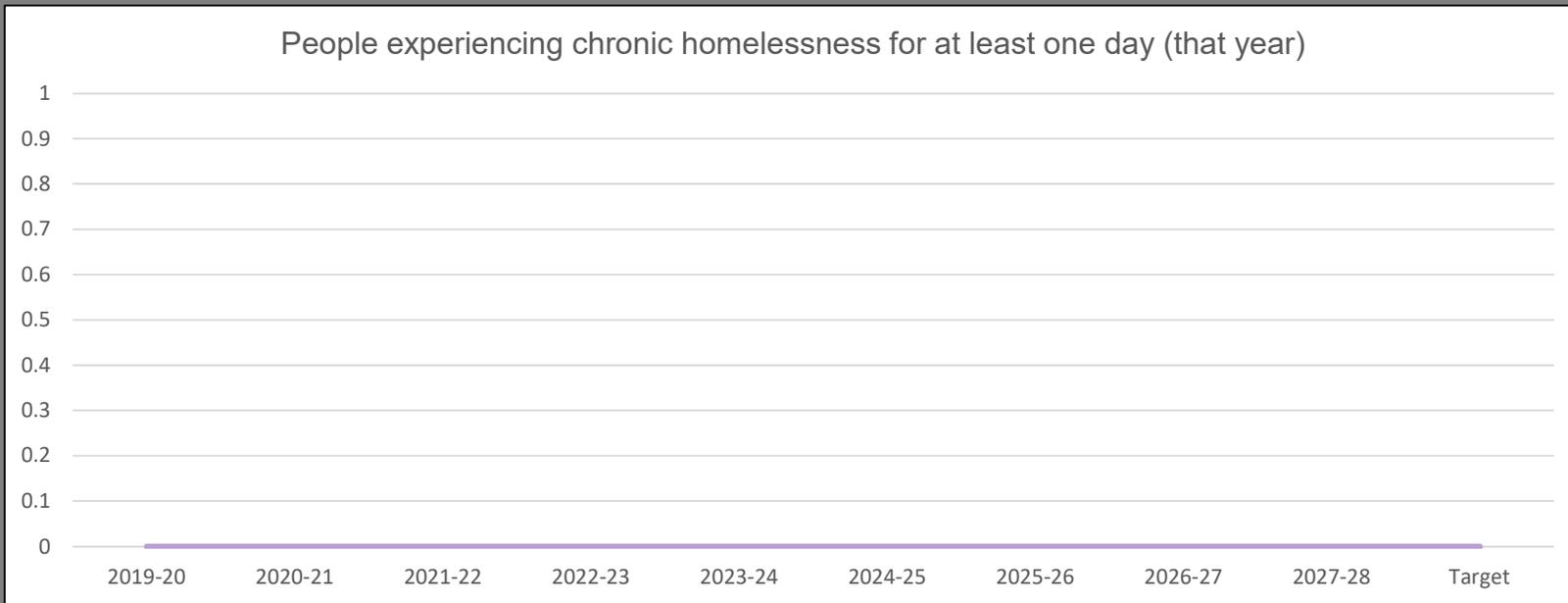|	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Indigenous peoples experiencing homelessness for at least one day (that year)	0	0	-	-	-	-	-	-	-	0

Indigenous peoples experiencing homelessness for at least one day (that year)

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1
0.9
0.8
0.7
0.6
0.5
0.4
0.3
0.2
0.1
0
    2019-20  2020-21  2021-22  2022-23  2023-24  2024-25  2025-26  2026-27  2027-28  Target
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Please insert comment here

Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People experiencing chronic homelessness for at least one day (that year)	0	0	-	-	-	-	-	-	-	0

People experiencing chronic homelessness for at least one day (that year)

Please insert comment here