Reaching Home:

Designated City of Bathurst Homelessness Plan

2019 - 2024

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Community Engagement

Please identify the steps taken to engage your community stakeholders in developing this plan.¹

In 2019, the designated city of Bathurst continues to work and collaborate with the Community Homeless Network, with representation from local government, non-profit organizations and Indigenous service providers to explore strategies to reduce and prevent homelessness in the designated city of Bathurst.

The Community Entity and the Coordinated Access Officer met with the local Off-Reserve Indigenous Outreach Workers to discuss and better understand the needs and the demands of the local Off-Reserve Indigenous Community. During this collaboration the Community Entity and the Coordinated Access Officer were able to start brain storming with the Community Advisory Board and the Community Homeless Network on how to better serve the Off-Reserve Indigenous Community.

The Community Entity and the Coordinated Access Officer also met with the local Outreach Workers numerous times to visit the local homeless shelter, to go over their statistics and to come up with ideas to present the CAB and the CHN to vote on the updated Community Plan. Their insight is exactly what we needed to go forward and to better serve the clients both past and present for the Bathurst Emergency Shelter.

It was a challenge to sit with the Community Homeless Network as a whole due to unforeseen circumstances, that said, we did many one on one sessions as well as emailing for quorum.

The goal of the Community Homeless Network and the Community Advisory Board is to offer the best possible services for prevention and shelter diversion as well as support services to our homeless clients and at risk of homelessness.

¹ Engagement with local Indigenous organizations, and the Indigenous Community Entity and Community Advisory Board (if applicable) is expected in the development of this community plan.

2. Investment Plan

The Bathurst Emergency Shelter is the greatest focus of our Reaching Home funding stream for the designated City of Bathurst. The table below outlines our funding allocation as such.

Reaching Home Allocations

2019-2020: \$241,920.00 2020-2021: \$231,920.00 2021-2022: \$243,843.00 2020-2023: \$239,343.00 2023-2024: \$239,343.00

	2019-20	2020-21	2021-22	2022-23	2023-24
Housing Services	0%	0%	0%	0%	0%
Prevention and shelter diversion	20%	20%	20%	20%	20%
Support Services	65%	60%	60%	60%	60%
Capital Investments	0%	5%	5%	5%	5%
Coordination of Resources and Data Collection	5%	10%	10%	10%	10%
Administration	10%	10%	10%	10%	10%
TOTAL	100%	100%	100%	100%	100%

3. Cost-Matching Requirement

Projected Funding towards Homelessness Initiatives									
Funder	2019-2020	2020-2021	2021-2022	2022-2023	2023-2024	2019-2024			
PNB-Housing (Province of New Brunswick- Dept of Social Development)	\$31,188.80	\$31,188.80	\$31,188.80	\$31,188.80	\$31,188.80	\$155,944.00			
PNB (Province of New Brunswick-Dept of Social Development)	\$55,000.00	\$55,000.00	\$55,000.00	\$55,000.00	\$55,000.00	\$275,000.00			
ESIC-Poverty Reduction (Economic and Social Inclusion Corporation) (Province of New Brunswick-Dept Social Development)	\$62,000.00	\$62,000.00	\$62,000.00	\$62,000.00	\$62,000.00	\$310,000.00			
Community	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$50,000.00			
Homelessness									
Network Inc.	\$31,000.00	\$31,000.00	\$31,000.00	\$31,000.00	\$31,000.00	\$155,000.00			
Bathurst Youth Centre	φ31,000.00	φ31,000.00	φ31,000.00	φ31,000.00	φ31,000.00	φ155,000.00			
PNB (Province of New-Brunswick- Dept Postsecondary Education, Training and Labour)	\$71,125.38	\$71,125.38	\$71,125.38	\$71,125.38	\$71,125.38	\$355,626.90			
PNB- Women's	\$50,000.00	\$50,000.00	\$50,000.00	\$50,000.00	\$50,000.00	\$250,000.00			
Equality Branch Total	\$310,314.18	\$310,314.18	\$310,314.18	\$310,314.18	\$310,314.18	\$1,551,570.90			
Contribution (Dollars)						. , , , , , , , , , , , , , , , , , , ,			
Reaching Home Funding Stream Allocation	\$241,920.00	\$231,920.00	\$243,843.00	\$239,343.00	\$239,343.00	\$1,196,369.00			

4. Coordinated Access

Please discuss the steps you will take to implement a coordinated access system in your community. If your community has a coordinated access system in place, please describe how it presently functions.

The designated City of Bathurst has worked very hard at creating and maintaining professional partnerships with various Provincial organizations such as:

Mental Health, Vitalite Health Network, Social Development, among others.

The designated city of Bathurst plan to implement a proper coordinated access system as outlined in the directives.

- 1. The host organization (The Bathurst Youth Centre) hired a Coordinated Access Officer in September 2019. The Coordinated Access Officer is working diligently on attending training and information sessions to prepare for the implementation of the Coordinated Access System.
- 2. The Community Entity and the Coordinated Access Officer will work in partnership on the delivery of this program to our Community Homeless Network as well as the Community Advisory Board.
- 3. The Community Homeless Network, along side the Community Entity and Coordinated Access Officer, will continue to host community engagement sessions to establish community priorities that will guide the implementation of Coordinated Access.
- 4. The Community Entity and the Coordinated Access Officer are in the process of creating a Coordinated Access sub-committee composed of five Outreach Workers who deal directly with the homeless or at risk of homelessness population.
- 5. The Community Entity oversees the federal funding for the Off-Reserve Indigenous funding stream for the province of New Brunswick, as well as the funding for the Off-Reserve Indigenous Outreach Worker's that are employed by the Bathurst Youth Centre. This partnership allows the Community Entity access to various meetings as well as cultural activities hosted by the Off-Reserve Indigenous Outreach Worker's. The Community Entity also meets with an all Indigenous Advisory Board quarterly to review and discuss the needs and wants of the Off-Reserve Indigenous people.

As Coordinated Access evolves and our Community Advisory Board for the Designated City of Bathurst has a better understanding, the Community Entity and the Coordinated Access Officer will then further involve/educate and the Off-Reserve Indigenous Advisory Board and Service Provider's in Coordinated Access.

- 6. The Coordinated Access sub-committee will decide upon a governance structure that will oversee the management of the Coordinated Access System. This will include setting the terms of reference, establishing management and accountability policies and procedures.
- 7. The Coordinated Access sub-committee will decide upon a model of access, assessment tool, prioritization criteria, and referral process by the end of 2019-2020.
- 8. The Designated Community Advisory Board will approve the proposed policies and procedures established by the sub-committee by the end of 2019-2020.
- 9. Training and technical assistance will be offered to front-line service providers beginning in 2020-2021.
- 10. All requirements are expected to be developed by the end of 2020, with HIFIS configuration and testing completed by the end of 2021.
- 11. HIFIS 4 training material is expected to be finalized one month before the deployment, with users trained 2 weeks before. The Management of the Bathurst Youth Centre, the Community Entity and the Coordinated Access Officer will have an information session mid October 2019 before the training begins.
- 12. HIFIS 4 is expected to be fully implemented across all Reaching Home service-providers by March 2022.

5. Community-Wide Outcomes

We will not speak to this at this time but will update.

6. Official Language Minority Communities

The Community Entity shall:

- 1- Make Project-related documentation and announcements available in both official languages.
- 2- Actively offer project-related services in both official languages.
- 3- Provide its services in such a manner as to address the needs of both official language communities.

The Bathurst Youth Centre takes great pride in offering all of our services and programs on a bilingual basis in our community. In addition, all Bathurst Youth Centre employees are required to offer their services in both official languages.

Note: ESDC has removed all personal and identifying information for members of the Community Advisory Board(s) from this document. To validate or change this information, please contact your Service Canada representative.