

# **Reaching Home:**

## **Moncton Homelessness Plan**

### **2019 – 2024**

#### **Note:**

All communities receiving funding from Designated Communities stream are required to use this template in order to complete the community plan under Reaching Home. In completing this template, communities are encouraged to develop comprehensive community plans that reflect the contributions of all funding partners, including other orders of governments, not-for-profit organizations, and the for-profit sector.

Please note that in communities that receive funding from both the Designated Communities and Indigenous Homelessness streams, cross-stream collaboration is expected to promote the adoption of a community-wide planning process and support the achievement of community-level outcomes reflecting the needs of the whole community. To support communities in completing their community plans, a Reference Guide has been developed. It is recommended that this be reviewed prior to completing your community's homelessness plan to ensure understanding of the requirements and completeness.

The Community Plan for Reaching Home must be approved by the Community Advisory Board (CAB) of the Designated Community before it is submitted to Service Canada. If your community is developing a joint plan with the Indigenous Community Entity, both Community Advisory Boards must approve the community plan.

In addition to the core requirements provided in this template, communities may also wish to include other components that provide insight into the community's housing and homelessness context or contribute to community-level homelessness challenges, such as a map of the community's current homelessness services and/or gaps in homelessness services or infrastructure (e.g. housing stock). Communities have full flexibility in drafting these sections.

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## **1. Community Engagement**

*Please identify the steps taken to engage your community stakeholders in developing this plan.<sup>1</sup>*

The CE for the designated community of Moncton has actively engaged and consulted with community stakeholders on Reaching Home for over a year. Since the initial release of the recommendations of the National Advisory Committee on the re-design of HPS and through to the release of the official community planning processes and directives. The CE for the designated community, has engaged and consulted with the indigenous community entity-the Bathurst Youth Centre to ensure funding streams are being invested in alignment and that National priorities of seeing overall reductions in indigenous homelessness are part of the planning and implementation process.

June 5, 2018: CE reviewed recommendations of the National Advisory Committee on the re-design of HPS 'What we heard". Over 20 community stakeholders attended.

September 11,2018: Consultation with local Community Advisory Board to introduce Coordinated Access System, Chronic Homelessness reduction of 50% in ten years, flexibilities around Housing First investment targets. over 20 community stakeholders attended.

December 4, 2018: Consultation with CAB membership and provision of updates on Reaching Home information gathered from national CE meeting, and Q&A session. Over 20 community stakeholders attended.

February 6, 2019 + April 4, 2019: Large stakeholder Strategic Planning Sessions to map community assets, develop CAB governance and develop a strategy to contribute to evolving the future of Greater Moncton's Housing Support System. Over 30 community stakeholders attended.

May 9, 2019: Community Advisory Board Summit, an event where CAB members from 4 Designated Communities in NB, Indigenous leaders, those with lived experience, and interested members of the public come together to listen to presentations and discuss homelessness in NB. Presentation on Reaching Home followed by discussions and surveys on how to reduce homelessness in NB. Over 100 Community stakeholders attended.

June 4, 2019: Community Advisory Board discussion to review next steps and timelines in community planning processes, and Q&A session. Over 20 community stakeholders attended.

September 9, 2019: Completed initial planning session on Reaching Home Investment plan and outcomes based approach. 10 Community stakeholders attended.

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<sup>1</sup> Engagement with local Indigenous organizations, and the Indigenous Community Entity and Community Advisory Board is expected in the development of this community plan.

September 14 Final review and initial approval of community plan by GMHSC/CAB Leadership Council.

## 2. Investment Plan

*In the table below, please outline your planned allocation of Reaching Home funding (including funding from the Designated Community stream and Community Capacity and Innovation stream) from 2019-24 by investment area. Please note that it is acceptable that your community's funding priorities change over time. This investment plan is to demonstrate that your community has a vision moving forward for the allocation of Reaching Home funding. An example has been included in the Community Plan Reference Guide.*

### Reaching Home Annual Allocation

2019-2020: \$551,928

2020-2021: \$539,428

2021-2022: \$595,150

2022-2023: \$589,000

2023-2024: \$589,000

	2019-20	2020-21	2021-22	2022-23	2023-24
<b>Housing Services</b>	37%	36%	40%	40%	40%
<b>Prevention and shelter diversion</b>	-	11%	9%	10%	10%
<b>Support Services</b>	11%	4%	4%	4%	4%
<b>Capital Investments</b>	7%	4%	4%	4%	4%
<b>Coordination of Resources and Data Collection</b>	33%	33%	31%	30%	30%
<b>Administration</b>	12%	12%	12%	12%	12%
<b>TOTAL</b>	100%	100%	100%	100%	100%

## 3. Cost-Matching Requirement

*In the table below, please outline all funding for homelessness initiatives your community plans to receive from external partners from 2019 to 2024. This includes both financial and in-kind contributions. If your anticipated community contributions do not project to cost-match funding from both the Designated Community stream and Community Capacity and Innovation stream for each year, explain the circumstances below the table and include a description of the steps you will take to meet the requirement. An example has been included in the Community Plan Reference Guide.*

Projected Funding towards Homelessness Initiatives						
Funder	2019-20	2020-21	2021-22	2022-23	2023-24	2019 - 24
<b>Government of New Brunswick*</b>	\$320,000	\$320,000	\$320,000	\$320,000	\$320,000	\$1,600,000
<b>United Way</b>	\$24,000	\$24,000	\$24,000	\$24,000	\$24,000	\$120,000
<b>City of Moncton</b>	\$270,000	\$270,000	\$270,000	\$270,000	\$270,000	\$1,350,000
<b>Total</b>	\$614,000	\$614,000	\$614,000	\$614,000	\$614,000	\$3,070,000

\*Department of Social Development

#### 4. Coordinated Access

*Please discuss the steps you will take to implement a coordinated access system in your community. If your community has a coordinated access system in place, please describe how it presently functions.*

Moncton has had a variation of coordinated access in operation for the last 3 years, it was a referral based system that had multiple partner agencies using a common assessment tool to determine level of need and services required. The Housing Assessment and Review Team has an solid foundation for which to evolve to a higher fidelity in Coordinated Access. The CE has been setting the stage for HIFIS 4 implementation for the last 2 years. The CE assisted in the establishment of the Homelessness Information Partnership Greater Moncton (HIP-GM), a committee comprised of homeless serving agencies.

We will continue to work with Moncton's Community Advisory Board in order to exceed the federal minimum requirements on access, prioritization, HIFIS 4 use, coverage and assessment by undertaking the following steps.

1. The CE will continue to engage with the By-Names-List group to further develop Coordinated Access implementation and will establish a governance structure, develop terms of reference, and establish a management and policy and procedures. This table will also establish models for access, common assessment tool, prioritization criteria and referral process by 2020-21.
2. The Community Advisory Board will assist the CE in the development of these procedures and to help engage the broader community in development and implementation of Coordinated Access.

3. Indigenous leaders will be invited to participate in Coordinated Access and all related governance, processes and activities
4. The Homelessness Information Partnership Greater Moncton HIP-GM, a committee comprised of homeless serving agencies, will support HIFIS 4 implementation and will support planning for governance framework, security procedures, and legal advice on privacy issues.
5. HIFIS 4 training material has been developed but is being updated. Some training on HIFIS 4 has occurred with further role out anticipated early in the 2020-21 year.

## **5. Community-Wide Outcomes**

*If you would like your community to measure progress on additional outcomes beyond the federally mandated outcomes, please identify those outcomes. Please provide your proposed indicators, targets, and methodology for each of the additional identified outcomes.*

At this time, Moncton has not added any additional outcomes beyond the federally mandated outcomes.

## **6. Official Language Minority Communities**

*The Government of Canada has a responsibility under the Official Languages Act to ensure that programs and services meet the needs of Official Language Minority Communities (OLMCs). Please describe the steps that you will take to ensure that the services funded under the Reaching Home take the needs of the OLMCs into consideration where applicable.*

Moncton is committed to ensuring that we address the needs of homeless persons in both official languages. We will ensure that both activities supported by the CE/Reaching Home and Request for Proposals (RFPs) and project related documentation is available in both official languages. We will ensure that a clause is included in all sub-project agreements to ensure that service providers are prepared to offer services and supports in both official languages.

**Note:** ESDC has removed all personal and identifying information for members of the Community Advisory Board(s) from this document. To validate or change this information, please contact your Service Canada representative.