

# Reaching Home

## Designated Communities/Community Entity Prince Edward Island Homelessness Plan 2019 – 2024

**Note:**

All communities receiving funding from Designated Communities stream are required to use this template in order to complete the community plan under Reaching Home. In completing this template, communities are encouraged to develop comprehensive community plans that reflect the contributions of all funding partners, including other orders of governments, not-for-profit organizations, and the for-profit sector.

Please note that in communities that receive funding from both the Designated Communities and Indigenous Homelessness streams, cross-stream collaboration is expected to promote the adoption of a community-wide planning process and support the achievement of community-level outcomes reflecting the needs of the whole community. To support communities in completing their community plans, a Reference Guide has been developed. It is recommended that this be reviewed prior to completing your community's homelessness plan to ensure understanding of the requirements and completeness.

The Community Plan for Reaching Home must be approved by the Community Advisory Board (CAB) of the Designated Community before it is submitted to Service Canada. If your community is developing a joint plan with the Indigenous Community Entity, both Community Advisory Boards must approve the community plan.

In addition to the core requirements provided in this template, communities may also wish to include other components that provide insight into the community's housing and homelessness context or contribute to community-level homelessness challenges, such as a map of the community's current homelessness services and/or gaps in homelessness services or infrastructure (e.g. housing stock). Communities have full flexibility in drafting these sections.

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## 1. Community Engagement

*Please identify the steps taken to engage your community stakeholders in developing this plan.<sup>1</sup>*

The Community Entity (CE) and Community Advisory Board (CAB) sent out a public call for Expressions of Interest in July 2019. The purpose of this call was to identify what organizations presently have in place to reduce and prevent homelessness, future plans and ideas and what collaboration and partnerships are presently happening or could happen. After the approval of the Community Plan the submissions will help guide the CAB in identifying how the Reaching Home funding will be allocated. Submissions were received from a wide range of service providers including The Native Council of Prince Edward Island.

The Province of Prince Edward Island's Social Development and Housing Department held sessions to bring together stakeholders, Indigenous organizations, shelter operators and frontline service providers together for consultation on the Emergency and Temporary Housing situation. These sessions were attended by the Reaching Home Coordinator and members of the CAB.

There has been a great deal of discussion around recruiting new Community Advisory Board members. A nomination committee has been put in place and will address membership as soon as possible. We presently have a representative from the Mi'kmaq Confederacy sitting on the CAB. We will be reaching out to other Indigenous communities to request representation.

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<sup>1</sup> Engagement with local Indigenous organizations, and the Indigenous Community Entity and Community Advisory Board is expected in the development of this community plan.

## 2. Investment Plan

*In the table below, please outline your planned allocation of Reaching Home funding (including funding from the Designated Community stream and Community Capacity and Innovation stream) from 2019-24 by investment area. Please note that it is acceptable that your community's funding priorities change over time. This investment plan is to demonstrate that your community has a vision moving forward for the allocation of Reaching Home funding. An example has been included in the Community Plan Reference Guide.*

Reaching Home Funding Allocation for the Designated Community, including from the Community Capacity and Innovation stream:

2019-2020: \$580,461.00  
 2020-2021: \$570,461.00  
 2021-2022: \$603,432.00  
 2022-2023: \$598,932.00  
 2023-2024: \$598,932.00

After further reviewing the directives put forth by the Federal Government under Reaching Home, the community felt that with limited capacity to support capital projects we would dedicate funding to Housing Services and Support Services with a smaller portion invested in prevention and shelter diversion. Housing services will offer transitional housing as well as permanent supportive housing, long term housing and Indigenous housing options. Support services will include individualized services to improve integration and connectedness to support structures, such as the provision of basic needs and treatment services and life skills development.

	2019-20	2020-21	2021-22	2022-23	2023-24
<b>Housing Services</b>	30%	30%	30%	30%	30%
<b>Prevention and shelter diversion</b>	5%	5%	5%	5%	5%
<b>Support Services</b>	37.8%	39.3%	40%	40.4%	40.4%
<b>Capital Investments</b>					
<b>Coordination of Resources and Data Collection</b>	12.2%	10.7%	10%	9.6%	9.6%
<b>Administration</b>	15%	15%	15%	15%	15%
<b>TOTAL</b>	100%	100%	100%	100%	100%

### 3. Cost-Matching Requirement

*In the table below, please outline all funding for homelessness initiatives your community plans to receive from external partners from 2019 to 2024. This includes both financial and in-kind contributions. If your anticipated community contributions do not project to cost-match funding from both the Designated Community stream and Community Capacity and Innovation stream for each year, explain the circumstances below the table and include a description of the steps you will take to meet the requirement. An example has been included in the Community Plan Reference Guide.*

The table below indicates funding the Province of Prince Edward has committed until 2024 to homelessness initiatives that will prevent and reduce homelessness on PEI. This funding will promote partnership with the Government of Canada’s Designated Community Funding stream and organizations that will support homelessness efforts.

Projected External Funding towards Homelessness Initiatives						
Funder	2019-20	2020-21	2021-22	2022-23	2023-24	2019 - 24
Department of Social Development and Housing, Province of Prince Edward Island	\$580,461	\$570,461	\$603,432	\$598,932	\$598,932	\$2,952,218
<b>TOTAL</b>	\$580,461	\$570,461	\$603,432	\$598,932	\$598,932	\$2,952,218

#### 4. Coordinated Access

*Please discuss the steps you will take to implement a coordinated access system in your community. If your community has a coordinated access system in place, please describe how it presently functions. **Note:** Please also ensure you discuss how Indigenous Organizations have been engaged on the design of Coordinated Access, or how they will be engaged.*

1. As the lead for the implementation and operationalization of a Coordinated Access System, the Community Entity and Community Advisory Board will host a daylong Community Engagement session on November 19, 2019. This will bring together the Indigenous Community, community stakeholders, front line service workers, shelter operators, people with lived experience as well as Provincial and Municipal representatives to discuss ways to collaborate. This will start the process of developing a model of coordinated access. A segment of the day will focus on HIFIS implementation and the benefits the data collected will provide. Provincial representatives, shelter directors, and United Way of PEI will be involved in the planning of this forum. A leader and elder from the Mi'kmaq Indigenous Community has been invited to open this community forum through traditional ceremony.
2. From this Community Engagement Session, a Coordinated Access sub-committee will be formed to begin the work of developing and implementing a Coordinated Access system model. The sub-committee will be made up of representatives from the Indigenous organizations, provincial government, frontline workers and NGO's. The sub-committee will develop a governance structure which will oversee the management of the Coordinated Access system including terms of reference, policies and procedures.
3. The Coordinated Access sub-committee will have in place an agreed upon intake procedure including referral process, assessment tool, prioritization criteria by the end of 2020-2021. Clear access points will be established, whether virtual or physical where individuals or families in need of assistance engage coordinated access services.
4. The CAB has put in place a nominating committee to recruit new board members as soon as possible. The committee will reach out to Indigenous Communities to seek representation on the board.
5. The CE will hire or contract an individual as a Project Manager to oversee the implementation of the Homeless Individuals and Families Information System (HIFIS). This will include planning for legal advice on privacy issues, establishing data governance framework, security procedures
6. The Community Advisory Board will approve the proposed policies and procedures by mid 2021-2022.

7. The Project Manager will arrange training, establish a help desk for all HIFIS users. HIFIS is expected to be fully implemented by March 2022.

## 5. Community-Wide Outcomes

*If you would like your community to measure progress on additional outcomes beyond the [federally mandated outcomes](#), please identify those outcomes. Please provide your proposed indicators, targets, and methodology for each of the additional identified outcomes.*

The Community Entity will measure progress and report on the four core outcomes identified by Reaching Home.

- Chronic homelessness in the community is reduced by 50% by 2028.
- Homelessness in the community is reduced overall, and for priority populations (i.e. individuals who identify as Indigenous).
- New inflows into homelessness are reduced.
- Returns to homelessness from housing are reduced.

## 6. Official Language Minority Communities

*The Government of Canada has a responsibility under the Official Languages Act to ensure that programs and services meet the needs of [Official Language Minority Communities \(OLMCs\)](#). Please describe the steps that you will take to ensure that the services funded under the Reaching Home take the needs of the [OLMCs](#) into consideration where applicable.*

The Designated Community in PEI is committed to ensuring we address the needs of homeless individuals in both official languages. According to data from Statistics Canada in 2016, only 3.2 % of the total population of Prince Edward Island (includes Rural and Remote) are members of the OLMC, therefore at present the number of homeless persons identified as a member of the OLMC is minuscule. We will include a clause in all sub-projects agreements to ensure that service providers are prepared to offer services in the minority official language, should there be a request.

We will continue to monitor the demand for services in the official minority language on an ongoing basis to ensure members of OLMC will be served efficiently.

**Note: ESDC has removed all personal and identifying information for members of the Community Advisory Board(s) from this document. To validate or change this information, please contact your Service Canada representative.**