

# Reaching Home:

## City of Greater Sudbury Homelessness Plan

2019 – 2024

**Note:**

All communities receiving funding from Designated Communities stream are required to use this template in order to complete the community plan under Reaching Home. In completing this template, communities are encouraged to develop comprehensive community plans that reflect the contributions of all funding partners, including other orders of governments, not-for-profit organizations, and the for-profit sector.

Please note that in communities that receive funding from both the Designated Communities and Indigenous Homelessness streams, cross-stream collaboration is expected to promote the adoption of a community-wide planning process and support the achievement of community-level outcomes reflecting the needs of the whole community. To support communities in completing their community plans, a Reference Guide has been developed. It is recommended that this be reviewed prior to completing your community's homelessness plan to ensure understanding of the requirements and completeness.

The Community Plan for Reaching Home must be approved by the Community Advisory Board (CAB) of the Designated Community before it is submitted to Service Canada. If your community is developing a joint plan with the Indigenous Community Entity, both Community Advisory Boards must approve the community plan.

In addition to the core requirements provided in this template, communities may also wish to include other components that provide insight into the community's housing and homelessness context or contribute to community-level homelessness challenges, such as a map of the community's current homelessness services and/or gaps in homelessness services or infrastructure (e.g. housing stock). Communities have full flexibility in drafting these sections.

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## 1. Community Engagement

*Please identify the steps taken to engage your community stakeholders in developing this plan.<sup>1</sup>*

In developing this Plan the City of Greater Sudbury drew from information received through two recent key planning exercises: the Emergency Shelter System Evaluation and the Five Year update of the Ten Year Housing and Homelessness Plan.

In 2018-2019 the City of Greater Sudbury completed an evaluation of the Emergency Shelter System in our community. The review was part of the City's efforts to establish a homelessness system where supports are in place to prevent homelessness first, emergency shelter is provided when required, and people are connected to permanent, appropriate, stable housing as quickly as possible. The final recommendations were approved by Council in March 2019.

This review was conducted between July 2018 and December 2018 and included:

- Data and background document review;
- Interviews with City staff, shelter operators and other community partners involved in the homelessness service system;
- Focus groups with shelter system consumers from each of the shelters;
- Review of published information on best practices and interviews with jurisdictions with leading practices;
- Interviews with comparator Service Managers about their service level capacity and funding levels and models (comparator Service Managers refer to nine Service Managers within Ontario of similar population size ranging from 85,000 to 579,000)
- Workshop with shelter operators and community partners to obtain their input on what model and strategies should be put in place so that emergency shelters function effectively as part of an integrated homelessness service system.
- The Chair and members of the local Indigenous Community Advisory Board participated in the interviews and community workshop to provide input into the recommendations for the shelter evaluation.

As well, the City is currently completing the five year review of the Ten Year Housing and Homelessness Plan as required by the Province of Ontario. Part of that review included a public invitation to comment and provide input on the existing or any new priorities for the Ten Year Housing and Homelessness Plan through the City's « *Over to You* » website platform. This public input session was open from April 1<sup>st</sup>, 2019 to May 23<sup>rd</sup>, 2019 and 434 people visited the site and 110 people provided comments and input.

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<sup>1</sup> Engagement with local Indigenous organizations, and the Indigenous Community Entity and Community Advisory Board is expected in the development of this community plan.

## 2. Investment Plan

*In the table below, please outline your planned allocation of Reaching Home funding (including funding from the Designated Community stream and Community Capacity and Innovation stream) from 2019-24 by investment area. Please note that it is acceptable that your community's funding priorities change over time. This investment plan is to demonstrate that your community has a vision moving forward for the allocation of Reaching Home funding. An example has been included in the Community Plan Reference Guide.*

### Reaching Home Annual Allocation

**2019-2020:** \$483,679

**2020-2021:** \$471,179

**2021-2022:** \$534,374

**2022-2023:** \$528,224

**2023-2024:** \$528,224

	2019-20	2020-21	2021-22	2022-23	2023-24
<b>Housing Services</b>	32%	33%	34%	34%	34%
<b>Prevention and shelter diversion</b>	0%	0%	0%	0%	0%
<b>Support Services</b>	48%	49%	50%	51%	51%
<b>Capital Investments</b>	0%	0%	0%	0%	0%
<b>Coordination of Resources and Data Collection</b>	20%	18%	16%	15%	15%
<b>Administration</b>	0%	0%	0%	0%	0%
<b>TOTAL</b>	100%	100%	100%	100%	100%

### 3. Cost-Matching Requirement

*In the table below, please outline all funding for homelessness initiatives your community plans to receive from external partners from 2019 to 2024. This includes both financial and in-kind contributions. If your anticipated community contributions do not project to cost-match funding from both the Designated Community stream and Community Capacity and Innovation stream for each year, explain the circumstances below the table and include a description of the steps you will take to meet the requirement. An example has been included in the Community Plan Reference Guide.*

Projected External Funding towards Homelessness Initiatives						
Funder	2019-20	2020-21	2021-22	2022-23	2023-24	2019 - 24
Provincial Community Homelessness Prevention Initiative	\$2,930,117	\$3,059,602	\$3,059,602	\$3,059,602	\$3,059,602	\$15,168,525
<b>TOTAL</b>	\$2,930,117	\$3,059,602	\$3,059,602	\$3,059,602	\$3,059,602	\$15,168,525

### 4. Coordinated Access

*Please discuss the steps you will take to implement a coordinated access system in your community. If your community has a coordinated access system in place, please describe how it presently functions. **Note:** Please also ensure you discuss how Indigenous Organizations have been engaged on the design of Coordinated Access, or how they will be engaged.*

The City of Greater Sudbury has committed to the development of a coordinated access system (CAS) in our community. A Housing First steering committee, made up of leadership from community partners within the housing and homelessness sector including Indigenous partners, has agreed to oversee the CAS and by name list development and operation.

A sub committee has been meeting regularly over the past twelve months to begin the CAS development and have been working closely with the Canadian Alliance To End Homelessness for support and direction. The sub –committee is made up of CAB

members who are representatives from an Indigenous organization, a homelessness service provider, a mental health agency, an addictions agency and a member from the Municipality (Community Entity) The City of Greater Sudbury will utilize Community Capacity and Innovation (CCI) funds to hire a Data Analysis Administrator (start date August 2019) to support the continued development of the CAS and to onboard HIFIS 4.0 in our community. The sub committee will continue to meet to complete the necessary key milestones and will bring to the Housing First Steering Committee for approval and oversight.

The Housing First Steering Committee will organize a broader community engagement strategy, including Indigenous partners, health, corrections and child welfare agencies to ensure input in planning and implementing coordinated access.

The CAS will provide access throughout the City of Greater Sudbury.

Key milestones include:

- Development of by name list tool, determining access points, identifying assessment process, determining housing resources and referral process (August 2019- December 2019)
- Development of guidelines document, consent forms, privacy protocols and signing of partnership agreements ( August 2019- February 2020)
- Implementation of CAS (March 2020). Training and technical assistance will be provided to front line service providers.
- Continued review and amendment of process as required.
- Start implementation of HIFIS 4.0 (September 2019). Business requirements are expected to be developed by the end of 2019 with HIFIS configuration and testing completed by the end of 2020.
- HIFIS 4 training material is expected to be finalized one month before deployment with users trained two weeks before.
- HIFIS 4 is expected to be fully implemented across all Reaching Home service providers by the end of 2021.

The City of Greater Sudbury is the Community Entity for the Designated Community Funding. Funding is also received in the community through the Indigenous Homelessness Stream. The Federation of Indigenous Friendship Centres is the Community Entity, and there is a local Indigenous Community Advisory Board (CAB). Both organizations are committed to engage in the planning and implementation of coordinated access. A member of the Indigenous CAB sits of the Designated

Community CAB, a member of the Designated Community CAB sits on the Indigenous CAB, and a member of the Indigenous CAB sits on the sub committee developing the CAS.

## 5. Community-Wide Outcomes

*If you would like your community to measure progress on additional outcomes beyond the [federally mandated outcomes](#), please identify those outcomes. Please provide your proposed indicators, targets, and methodology for each of the additional identified outcomes.*

The City of Greater Sudbury will be reporting on the four federally mandated outcomes including:

1. Chronic homelessness in the community is reduced (by 50% by 2027-28);
2. Homelessness in the community is reduced overall, and for priority populations (i.e. individuals who identify as Indigenous);
3. New inflows into homelessness are reduced; and,
4. Returns to homelessness from housing are reduced.

## 6. Official Language Minority Communities

*The Government of Canada has a responsibility under the Official Languages Act to ensure that programs and services meet the needs of [Official Language Minority Communities \(OLMCs\)](#). Please describe the steps that you will take to ensure that the services funded under the Reaching Home take the needs of the [OLMCs](#) into consideration where applicable.*

The City of Greater Sudbury is committed to ensuring that we address the needs of homeless persons in both official languages. To this end, we actively encourage organizations representing the OLMCs to apply by issuing Calls for Proposals in both official languages.

The following language will be included in the Calls for Proposals and the Sub Project agreements:

The Service provider shall:

- a. make Project-related documentation and announcements available (for the public and prospective Project participants, if any) in both official languages;

b. actively offer Project-related services in both official languages;

c. encourage members of both official language communities to participate in the Project; and

d. provide its services, where appropriate, in such a manner as to address the needs of both official language communities

Note: ESDC has removed all personal and identifying information for members of the Community Advisory Board(s) from this document. To validate or change this information, please contact your Service Canada representative.